# INDIVIDUALS WITH DISABILITIES EDUCATION ACT (IDEA)

This directory is funded through the Department of Health and Social Services' Birth to Three Early Intervention System under the Individuals with Disabilities Education Act (IDEA). Part C of that federal law, which is administered by the Department of Health and Social Services, provides funding and management to support a statewide, comprehensive, coordinated system of early intervention services for infants and toddlers with disabilities and/or developmental delays and their families.



Delaware's early intervention services are coordinated through the Child Development Watch program in the Division of Public Health. Child Development Watch is composed of staff from a variety of state agencies that work together to provide

multidisciplinary assessments, service coordination, plan development and service delivery to eligible children from birth up to age three and their families. Referrals can be made to Child Development Watch at 1-302-995-8617 for New Castle County and 1-302-422-1335 for Kent and Sussex Counties. More information about Child Development Watch is contained in this directory.

As part of IDEA, the Interagency Coordinating Council (ICC) has been appointed by the Governor to assist and advise the Department of Health and Social Services in the development, implementation, and ongoing improvement of the early intervention system. The ICC is composed of parents, state agency personnel, private providers, insurance providers, legislators, and professionals involved in personnel preparation. The following page lists current ICC members.

In addition to this directory, the Birth to Three Office also produces *Growing Together*, a portfolio of information for new Delaware parents. This is distributed through Delaware hospitals to the family of each newborn. The portfolio contains a Health Journal to record information on the child's health and development; a

newsletter, Great Beginnings, from the Univ. of Delaware Cooperative Extension; a developmental calendar which follows the child's growth from birth through age five; a list of helpful phone numbers for Delaware parents; a READ-ALOUD nursery rhyme book to encourage early reading to children; and a bib with the Growing Together logo.



For more information, contact the Birth to Three Office by calling 302-255-9134.

# INTERAGENCY COORDINATING COUNCIL MEMBERSHIP

(Current ICC list as of 4/03)

**Beth MacDonald/Chairperson** 

Parent, Kent County

Jim Watson/Vice Chairperson

Parent, Sussex County

Louann Vari

Parent, Kent County

**Ann Woolfolk** 

Parent, New Castle County

Angela C. Sipple

**Barry Sipple** 

Parents, Sussex County

**Pam Reuther** 

Service Provider

**Easter Seals** 

**Bruce Orr** 

Advocate, New Castle County

Joan Powell

Division of Public Health

Dept. Health & Social Services

**Nancy Colley** 

Division of Developmental Disabilities Servs

Dept. of Health & Social Services

**Gail Womble** 

Dept. of Services for Children

Youth and Families

**Martha Brooks** 

Department of Education

Exceptional Children's Team

**Ann Athey** 

Occupational Therapy Asst. Program

DE Technical & Community College

Michael Gamel-McCormick

Dept. of Individual and Family Studies

University of Delaware

**Kay Holmes** 

Health Care Cost Containment Specialist

Medicaid

Nancy Wilson

IRMC Policy Coordinator

Department of Education

**Susan Stine** 

**DuPont Hospital for Children** 

Carlos Duran

Christiana Care Health Services

**Helen Riley** 

St. Michael's Day Nursery

**Nancy Cook** 

State Legislation

**Doris Gonzalez** 

Head Start

**Telamon Corporation** 

**Linda Nemes** 

State Insurance Office

## HOW TO USE THE DELAWARE CENTRAL DIRECTORY OF SERVICES FOR YOUNG CHILDREN WITH SPECIAL NEEDS

The directory is organized to help locate resources and services for young children with disabilities or other special needs. It is divided in the following sections:

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It is our goal to have a complete, accurate listing of services found in Delaware for young children with special needs. If you have information on additional programs or want to correct information in this directory, please call the Birth to Three Office at 255-9134.

\*Please note that all of the agencies listed were contacted and asked to submit current information.

An additional resource is:

#### **HELPLINE:**

The Statewide Resource for Information and Referral at 1-800-464-4357. (TDD)

If you are Out-of-State Call HELPLINE at 1-800-273-9500.

## UPDATE SUBSCRIPTION FORM DIRECTORY OF SERVICES FOR YOUNG CHILDREN WITH SPECIAL NEEDS

This Update Subscription Form documents that I have received a copy of the State of Delaware, <u>Directory of Service for Young Children with Special Needs</u>, and request that I receive amendments to the Directory as they are approved. I have given my name and address below to the Department of Health and Social Services, solely for this purpose.

I understand that periodically I will be asked to confirm or revise my address to assist the Department in updating its mailing list for this purpose.

Name			
Address			
City	State	Zip	
Date			

To take advantage of the Directory update subscription service, please mail a copy of the completed form to:

Birth to Three Early Intervention System DHSS - Division of Management Services 2<sup>nd</sup> Floor, Main Building 1901 N. DuPont Highway New Castle, DE 19720

Attn: Central Directory of Services for Young Children with Special Needs
Or fax to (302) 255-4407.

# **SECTION I**

# Alphabetical listing and page numbers

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# **SECTION II**

# Agency/Program Descriptions

#### ALFRED I. DUPONT HOSPITAL FOR CHILDREN



1600 Rockland Road P.O. BOX 269 Wilmington, DE 19899 (302) 651-4000

A full service pediatric inpatient and outpatient diagnostic hospital treatment center for Kent, Sussex, and New Castle Counties. Specialty programs are listed below. Contact individual programs for specific information on services provided and eligibility information. If your child has a diagnosis not listed below, please call the hospital number for additional information. More information can be found on their website at <a href="https://www.nemours.org">www.nemours.org</a>

#### **ACUTE CARE THERAPY PROGRAM**

**PHONE**: (302) 651-6010 or (302) 651-4344

**HOURS:** Clinic by appointment

SUMMARY: Provides multi-disciplinary, team-oriented therapy services to all inpatients and

acutely ill outpatients including evaluation, consultation, treatment and education. Available services include physical, occupational, speech, aquatics, child life and feeding therapy. Typical diagnoses include developmental delays,

congenital disorders and acquired disorders.

#### **APNEA PROGRAM**

**PHONE:** (302) 651-5056 or (800) 416-4441

**HOURS:** Clinic by appointment

SUMMARY: Provides a multidisciplinary team approach to the diagnosis, treatment and

management of apnea and related disorders. The program also teaches caregivers how to administer infant/child CPR and how to manage the home

monitor.

#### **ARTHROGRYPOSIS PROGRAM**

**PHONE:** (302) 651-4200 or (302) 651-5911

**HOURS:** Clinic by appointment

**SUMMARY:** Provides evaluation, treatment and long-term management for arthrogryposis

patients from birth through age eighteen. Expert staff includes orthopedic

surgeons, occupational and physical therapists.

#### **AUDIOLOGY**

**PHONE:** (302) 651-5895

**HOURS:** Clinic by appointment

SUMMARY: Provides evaluation of patient's hearing sensitivity using the most updated

equipment and innovative pediatric techniques. Amplification devices can be custom-fit for the patient. The program also provides counseling for hearing-impaired children and their families regarding educational options available in

their community.

#### **AUGMENTATIVE COMMUNICATION**

**PHONE:** (302) 651-5620

**HOURS:** Clinic by appointment

SUMMARY: A multidisciplinary team provides evaluations and therapy for children who can

benefit from augmentative communication systems and from computer-assisted learning and writing systems. Speech-output communication systems and low-tech communication boards help to support patients' functional communication

and language development.

#### **BEHAVIORAL HEALTH**

**PHONE:** (302) 651-4560 or (302) 651-4511 (ADHD Program)

**HOURS:** Clinic by appointment

**SUMMARY:** Provides evaluation, consultation, treatment and support services for

children with behavioral health issues and their families. The ADHD Program provides diagnostic assessment and treatment for children exhibiting behaviors associated with poor self-regulation and sustained

attention.

#### **CEREBRAL PALSY PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

SUMMARY: Provides comprehensive, interdisciplinary specialty services to children with a

diagnosis of Cerebral Palsy.

#### **CLINICAL NUTRITION SERVICES**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Staff members serve as consultants for patients who have nutritional problems

stemming from chronic conditions such as cerebral palsy, cystic fibrosis, renal

disease and diabetes.

#### COMMUNITY BASED SERVICE PROGRAM

**PHONE**: (302) 651-6014

**HOURS:** Clinic by appointment

**SUMMARY:** Provides off-site multidisciplinary evaluation, treatment, consultation and

educational services. These services are provided to schools, community

organizations, state agencies and other pediatric service providers.

#### **CRITICAL CARE**

**PHONE**: (302) 651-6403

**HOURS:** 24 hours a day, 7 days a week

**SUMMARY:** Provides inpatient pediatric intensive care from infancy through adolescence.

Advanced life support and surveillance technology is available for medical and

surgical intensive care. A pediatric transport team is available to transport

critically ill children to the pediatric intensive care unit.

#### **CYSTIC FIBROSIS PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

SUMMARY: A comprehensive team approach is offered for the treatment and management of

children and young adults with cystic fibrosis.

#### **DAY MEDICINE**

**PHONE**: (302) 651-4530

**HOURS:** Clinic by appointment

**SUMMARY:** Serves children who have relatively acute medical needs that require nursing

supervision, but not an overnight stay in the hospital. May be appropriate for

outpatients requiring nursing surveillance.

#### **DENTISTRY**

**PHONE:** (302) 651-5880

**HOURS:** Clinic by appointment

**SUMMARY:** Routine preventive and comprehensive dental services are provided for children

with physical or developmental disabilities.

#### **DERMATOLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic hours by appointment

SUMMARY: Inpatient and outpatient consultation and treatment provided for children and

adolescents with acute and chronic skin problems. Facilities are available for diagnosis and appropriate therapy including biopsy for a variety of disorders of

the skin, hair, nails, and mucous membranes.

#### **DEVELOPMENTAL PEDIATRICS**

**PHONE**: (302) 651-4511

**HOURS:** Clinic by appointment

**SUMMARY:** Assessment and management of infants, pre-schoolers and school-aged

children with delays in psychomotor development, speech/language

development or behavior problems associated with developmental problems. Evaluation by developmental pediatrician with referral to other pediatric

specialists, as indicated.

#### DYSPHAGIA/FEEDING PROGRAM

**PHONE**: (302) 651-6060

**HOURS:** Clinic by appointment

**SUMMARY:** Specialist evaluate and treat children who have specific oral-motor disorders

that lead to swallowing and eating difficulties.

#### **EMERGENCY SERVICES**

**PHONE**: (302) 651-4186

**HOURS:** 24 hrs/day, 7 days/wk

**SUMMARY:** Treats children needing immediate and emergency attention for a variety of

illnesses and injuries.

#### **ENDOCRINOLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic hours by appointment

SUMMARY: Evaluates and treats infants, children and adolescents with disorders of the

pituitary, adrenal, hypothalamic, thyroid, testicular, and ovarian functions.

#### **ENURESIS CLINIC**

**PHONE:** (302) 651-5956

**HOURS:** Clinic hours by appointment

SUMMARY: Treats children with bed wetting problems. Ages 6 years and above.

#### **EPILEPSY PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides evaluation and treatment of suspected or known seizure disorders.

Patients receive a complete assessment including physical examination, EEG

monitoring and assessment of anticonvulsant medication effectiveness.

#### **GAIT ANALYSIS LABORATORY**

PHONE: (302) 651-GAIT (4248) HOURS: Clinic by appointment

**SUMMARY:** Provides objective computer and videotape analysis of body movement, helping

physicians and therapists to make treatment decisions and document processes

before and after treatment.

#### **GASTROENTEROLOGY AND NUTRITION**

**PHONE**: (302) 651-4178

**HOURS:** Clinic by appointment

**SUMMARY:** Treats infants, children and adolescents with all types of gastrointestinal, liver

and nutritional disorders. These include: chronic diarrhea, abdominal pain,

inflammatory bowel disease, feeding disorders, and growth failure.

#### **GENERAL PEDIATRIC MEDICINE**

**PHONE**: (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic hours by appointment

**SUMMARY:** Medical problems of children are evaluated and treated by this division, with

particular emphasis on diagnostic problems and multi-system disorders. This service does not include primary pediatric care. Referrals to sub-specialists are

made as necessary.

#### **GENERAL PEDIATRIC SURGERY**

**PHONE**: (302) 651-5888

**HOURS:** Clinic by appointment

**SUMMARY:** Consultation, evaluation, and surgical intervention to infants, children and

adolescents. Congential and acquired lesions of the head and neck, thorax, abdomen, gastrointestinal tract and endocrine organs as well as skin lesions are

frequently seen.

#### **GENETICS DEPARTMENT**

**PHONE:** (302) 651-5916

**HOURS:** Clinic by appointment

SUMMARY: Provides a genetic workup and diagnostic evaluation for children with

undiagnosed conditions involving developmental delay and/or multiple abnormalities, including bone dysplasia, short stature and syndrome evaluation.

Provides family genetic counseling.

#### **GROWTH DISCREPANCY PROGRAM**

**PHONE**: (302) 651-5890

**HOURS:** Clinic by appointment

SUMMARY: Offers comprehensive care and treatment for children from birth to age 18 who

have a limb deformity or limb length inequality.

#### **HEMATOLOGY / ONCOLOGY**

**PHONE**: (302) 654-5500

**HOURS:** Clinic by appointment

**SUMMARY:** Consultative services and therapeutic management for all pediatric hematology

and/or oncology problems. Care is coordinated with the child's primary

physician. Participates in the Children's Cancer Group.

#### **INFECTIOUS DISEASES**

**PHONE:** (302) 651-4421

**HOURS:** Clinic hours by appointment

**SUMMARY:** Patients presenting a wide variety of medical problems, including chronic or

recurrent infections, unusual bacterial, fungal or viral infections, or diagnostic

puzzles, are evaluated by the pediatric infectious disease specialists.

#### LYMPHEDEMA PROGRAM

**PHONE**: (302) 651-5600

**HOURS:** Clinic by appointment

**SUMMARY:** Provides treatment for children with congenital and acquired lymphedema.

#### **MUSCLE DISORDERS PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides comprehensive care for children with problems of the peripheral

nerves, neuromuscular junction and muscles, including muscular dystrophies, inflammatory myopathies, Charcot-Marie-Tooth disease and other myopathies.

#### **MUSCULOSKELETAL TUMOR PROGRAM**

**PHONE:** (302) 651-5904

**HOURS:** Clinic by appointment

**SUMMARY:** Provides a multidisciplinary approach toward care and treatment for children

with both benign and malignant bone and soft tissue tumors.

#### **NEMOURS CARDIAC CENTER**

PHONE: (302) 651-6600 HOURS: By appointment

**SUMMARY:** Offers a full range of diagnostic and treatment services for infants and children

with heart problems. The Cardiopulmonary Exercise Laboratory performs tests

on children to assess the function of their hearts and lungs with exercise.

#### **NEONATOLOGY**

**PHONE:** (302) 651-5159 (information), (302) 733-2400 (Neonatal Transport)

**HOURS:** In-patient only.

**SUMMARY:** Care for critically ill neonates and infants - primarily infants requiring surgical

intervention. A Neonatal Transport Team provides prompt transfer of neonates

to the NICU.

#### **NEPHROLOGY**

**PHONE**: (302) 651-4426

**HOURS:** Clinic by appointment

**SUMMARY:** Consultation, evaluation, and treatment for children with kidney problems

provided on an inpatient and outpatient basis. Acute and chronic dialysis

(Peritoneal and Hemodialysis) is offered.

#### **NEUROFIBROMATOSIS PROGRAM**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** A multidisciplinary program created to address the needs of children with

neurofibromatosis. Meets the requirements for affiliation with the National

Neurofibromatosis Foundation.

#### **NEUROLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Treats infants and children with a wide range of neurological conditions

including: epilepsy and seizure disorders, pain syndromes, neurofibromatosis, headaches, and neurodegenerative disorders. Also offers separate headache

and epilepsy clinics.

#### **NEUROSURGERY**

**PHONE**: (302) 651-5993

**HOURS:** Clinic hours by appointment

SUMMARY: Serves children and adolescents requiring surgery of the central nervous

systems, with particular emphasis on the integrated care of children with multiple

disabilities. Inpatient and outpatient surgery is provided.

#### **OCCUPATIONAL THERAPY**

**PHONE:** (302) 651-6010 or (302) 651-4344

**HOURS:** By appointment

**SUMMARY:** Evaluates and treats children with difficulty performing ordinary tasks such as

eating and dressing. Therapists help children to apply strength and mobility to these tasks. Services are provided on both an inpatient and outpatient basis. Additional services include muscle training and reeducation; endurance, coordination, fine motor training and balance training; prosthetic training;

perceptual-motor skill training; and training in self care.

#### **OPHTHALMOLOGY**

**PHONE**: (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Service provides corrective eye surgery and medical treatment for children with

eye problems and eye muscle disorders.

#### **ORTHOPEDIC SURGERY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides multidisciplinary treatment and correction of many orthopedic disorders

including: clubfoot, and hip dislocation, scoliosis and spinal disorders, gait and

leg length discrepancies, cerebral palsy, arthrogryposis, upper extremity problems, fractures and sports injuries. Cast Room and Brace, Orthotic and

Prosthetic shops provide support.

#### **ORTHOTICS**

**PHONE**: (302) 651-4268

**HOURS:** Clinic by appointment

**SUMMARY:** Fabricates and repairs all forms of orthoses and/or casts on a daily basis

through the cast room. Provides: Orthopedic jackets, splints, braces,

custom-fitted orthopedic appliances, upper and lower extremity prosthetics.

#### **OSTEOGENESIS IMPERFECTA PROGRAM**

**PHONE:** (302) 651-5804 (info) or (302) 651-4200, (800) 416-4441 (appts)

**HOURS:** Clinic by appointment

**SUMMARY:** Transdisciplinary care is provided for children with osteogenesis imperfecta or

"brittle bone disease". The program's goals are to maximize the child's function and to educate family members and community healthcare providers about the

condition.

#### **OTOLARYNGOLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Diagnosis, medical and surgical treatments are offered for children with

problems of the ears, mouth, nose, throat, and sinus. Tonsillectomies,

adenoidectomies, and myringotomies are routinely performed.

#### **PATHOLOGY LABORATORIES**

**PHONE:** (302) 651-5650

**HOURS:** Clinic by appointment

SUMMARY: Offers a wide array of routine and sophisticated diagnostic tests in blood

banking, hematology, clinical chemistry, microbiology and histology. Laboratory

service is available 24 hours a day.

#### PHYSICAL THERAPY

**PHONE**: (302) 651-4344 or (302) 651-6010

**HOURS:** Clinic by appointment

**SUMMARY:** Provides services for children whose impairments hinder their strength, mobility

and physical abilities. Treatment is provided for children with physical disabilities from birth, illness or injuries, orthopedic, neuromuscular, sports-related and

developmental problems.

#### **PROSTHETIC SERVICES**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides specialized care for patients who wear or need artificial limbs.

#### **PULMONARY MEDICINE**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides consultation, diagnosis and continuing care and therapy for children

with a variety of acute and chronic lung and airway diseases including apnea, cystic fibrosis, asthma, bronchopulmonary dysplasia, recurrent pneumonia and

chronic cough.

#### REHABILITATION

**PHONE**: (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

**SUMMARY:** Provides interdisciplinary inpatient & outpatient rehabilitation services to children

with: brain injury, spinal cord injury, congenital and acquired neuromuscular disorders, musculoskeletal dysfunction, and respiratory rehabilitation, including

ventilatory dependency.

#### **RHEUMATOLOGY**

**PHONE:** (302) 651-4200 or (800) 416-4441

**HOURS:** Clinic by appointment

SUMMARY: Comprehensive diagnosis and treatment for children with arthritis and related

disorders including musculoskeletal pain, chronic limp, joint swelling, muscle

symptoms, and Lyme disease.

#### SPEECH-LANGUAGE PATHOLOGY

**PHONE:** (302) 651-6010

**HOURS:** Clinic by appointment

**SUMMARY:** Evaluations and therapy provided for children with a range of communication

disorders.

**SPINAL DYSFUNCTION PROGRAM** 

**PHONE:** (302) 651-5054

**HOURS:** Clinic by appointment

SUMMARY: Treats children with congenital or acquired spinal dysfunctions including: spina

bifida, spinal cord tumors, or spinal cord injuries. Multidisciplinary team helps

children attain highest level of well-being.

**UROLOGY** 

**PHONE:** (302) 651-5986

**HOURS:** Clinic by appointment

SUMMARY: Treats children with congenital anomalies of the urinary tract, anomalies of the

genital system, recurrent urinary infections, and urination dysfunction.



For The Mentally III In Delaware 4th Street Plaza, Suite 5 2500 W. 4th Street Wilmington, DE 19805 Phone: (302) 427-0787

Fax: (302) 427- 2075

Offers support, education and housing options to the mentally ill and their families, and advocates for better services for those who have chronic mental illness.

#### SUPPORT PROGRAMS

**PHONE**: (302) 427-0787 **FAX**: (302) 427-2075

**HOURS:** 8:30 a.m.- 4:30 p.m., 24 hour message system

**WEBSITE**: www.namide.org

**SUMMARY:** Support group meetings and educational program are held throughout the

state, are free and open to the public. Call main office for details. A

quarterly newsletter is published.

**ELIGIBILITY:** Individuals with mental illness, their family and friends, and professionals

who work with individuals with mental illness



#### 1021 Gilpin Avenue Suite 202 Wilmington, DE 19806

Provides community education about lung disease and quit-smoking clinics.

**PHONE:** (302) 655-7258 or (800) LUNG USA

FAX: (302) 655-8546
E-MAIL: dbrown@alade.org
WEBSITE: www.alade.org

NATIONAL SITE: www.lungusa.org (latest lung health news)

**HOURS:** 8 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Helps children acquire self-care skills through structured play. Sessions

for parents will increase their understanding of asthma and use of

self-care skills.

**ELIGIBILITY:** Call for eligibility



#### AMERICAN RED CROSS OF THE DELMARVA PENINSULA 100 W. 10<sup>th</sup> Street, Suite 501 Wilmington, DE 19801 (302) 656-6620

American Red Cross of the Delmarva Peninsula is mandated to provide community training in health and safety, service to and support to disaster victims, and aid to military families experiencing family emergencies. Services to victims of disasters are provided free of charge to all residents of Delaware. Contact the Department of Emergency Services, (302) 656-6620, ext. 6250, or ext. 6228. From Kent or Sussex, call (800) 777-6620.

Courses are provided for all levels, including infant and child, at various locations in all 3 counties throughout the year. Call the Wilmington or Milford office to register or to receive a course booklet.

#### **COMMUNITY SERVICES - NEW CASTLE COUNTY**

**Wilmington Office** 

100 W. 10<sup>TH</sup> Street, Suite 501

Wilmington, DE 19801

**PHONE**: (302) 656-6620

WEBSITE: www.redcrossdelaware.org

**HOURS:** Monday - Friday, 8:30 a.m. - 4:30 p.m. 24 Hour Emergency Number Volunteers provide personal services to patients in area nursing homes

and

hospitals including the V.A. hospital. They also sew lap robes for these facilities. Volunteers manage the chapter switchboard, reception area

and

serve as clerical assistants, I'm OK Monitors, Pet Therapists.

Transportation service volunteers provide free transportation to medical

facilities for treatment, therapy and counseling.

**ELIGIBILITY:** General public AREA: New Castle County

#### **COMMUNITY SERVICES - KENT COUNTY**

**Dover Air Force Base** 

P. O. Box 02051 Dover, DE 19902

**PHONE:** (302) 677-2855

**HOURS:** Monday - Friday, 8:30 a.m. - 4:30 p.m. 24 Hour Emergency Number

**SUMMARY:** Aid to military families experiencing family emergencies.

**ELIGIBILITY:** General public, call for information

#### **COMMUNITY SERVICES - SUSSEX COUNTY**

Milford Office 1973 Bay Road Milford, DE 19963

**PHONE:** (302) 335-5031

**HOURS:** Monday - Friday, 8:30 a.m. - 4:30 p.m. 24 Hour Emergency Number Volunteers provide personal services to patients in area nursing homes

and hospitals. Volunteers serve as clerical assistants and pet therapy volunteers. Transportation service volunteers provide free transportation

to medical facilities for treatment, therapy and counseling.

**ELIGIBILITY:** General public, call for information

AREA: Sussex County



#### The Arc of Delaware 1016 Centre Road Wilmington, DE 19805 (302) 996-9400

A statewide volunteer advocacy agency dedicated to improving the quality of life for individuals with mental retardation.

#### ADVOCACY FOR CITIZENS WITH MR, NEW CASTLE COUNTY

1016 Centre Road

Wilmington, DE 19805-1234

PHONE: (302) 996-9400 FAX: (302) 996-0683 E-MAIL: wlove@arcde.org

**HOURS:** Monday - Friday, 9 a.m. to 5 p.m.

**SUMMARY:** Offers case advocacy services; information and referral; technical assistance on

improving services and audio-visual library. Arc volunteers serve on committees,

which study problem areas and unmet needs to bring about services for individuals with mental retardation. Offer job training and placement for individuals with mental retardation. Arc operates a housing development

program. Volunteer opportunities include a friendship program, which matches volunteers with an individual with mental retardation in peer relationships.

**ELIGIBILITY:** Individuals with mental retardation of all ages, families, professionals and

friends;

Self, professional, or agency referrals

AREA: New Castle County

#### ADVOCACY FOR CITIZENS WITH MR, KENT COUNTY

Wesley Educational Building (Loockerman & Federal Streets)

PO Box 562

**Dover, DE 19903** 

**PHONE:** (302) 736-6140 **FAX:** (302) 736-0268

**HOURS:** Monday - Friday, 9 a.m. to 5 p.m.

**SUMMARY:** Offers case advocacy services; information and referral; technical assistance on

improving services. Arc volunteers serve on committees, which study problem areas and unmet needs to bring about services for individuals with mental retardation. Arc has started a housing development program. Volunteer opportunities include a friendship program, which matches volunteers with an individual with mental retardation in peer relationships. Supports a Delaware

People 1<sup>st</sup> group (self-advocacy).

**ELIGIBILITY:** Individuals with mental retardation of all ages, families, professionals, and

friends;

Self, professional, or agency referrals

AREA: Kent County

#### ADVOCACY FOR RETARDED CITIZENS WITH MR, SUSSEX COUNTY

144 East Market Street Georgetown, DE 19947

**PHONE**: (302) 856-6019

**HOURS:** Monday - Friday, 9 a.m. to 5 p.m.

**SUMMARY:** Offers case advocacy services; information and referral; technical assistance on

improving services. Arc volunteers serve on committees, which study problem areas and unmet needs to bring about services for individuals with mental retardation. Arc has started a housing development program. Volunteer opportunities include a friendship program, which matches volunteers with an

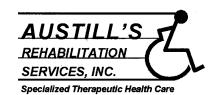
individual with mental retardation in peer relationships.

**ELIGIBILITY:** Individuals with mental retardation of all ages, families, professionals, and

friends;

Self, professional or agency referral

AREA: Sussex County



#### AUSTILL'S REHABILITATION SERVICES, INC 100 John Robert Thomas Drive Exton, PA 19341 (610) 363-7009

A comprehensive pediatric rehabilitation service for schools, early intervention centers, and other rehabilitation programs.

#### **REHABILITATIVE SERVICES**

PHONE: (610) 363-7009

FAX: (610) 363-7055

EMAIL: info@austills.com

HOURS: 8:30 a.m. – 4:30 p.m.

**SUMMARY:** Provides experienced, individualized therapeutic services specializing in

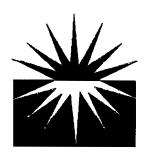
occupational therapy, physical therapy and speech and language therapy. Services school systems, early intervention sites and other rehabilitation

programs in Pennsylvania and Delaware.

**ELIGIBILITY:** Anyone needing therapeutic services, regardless of age

AREA: New Castle County, Delaware

Delaware Out-of-State



#### AUTISM SOCIETY OF DELAWARE P.O. Box 7336 Wilmington, DE 19803 (302) 777-7335

Information, support, and advocacy for people with Autism and their families.

#### **AUTISM SUPPORT SERVICES**

PHONE: (302) 777-7335 DIRECTOR: Theda Ellis

E-MAIL: <u>delautism@aol.com</u>

**WEBSITE:** www.wserv.com/delautism

**HOURS:** 9 a.m. – 5 p.m., Monday - Friday

**SUMMARY:** Discusses a wide range of issues related to autism. Members share

information with other parents, attend speaker series and conferences. Mission is to improve lives of people with autism and their families through education, advocacy, and public awareness, and to promote

lifelong opportunity and acceptance.

**ELIGIBILITY:** Any family member, professional or interested person. Must become a

member of the National Autism Society of America to get member benefits



#### BAYADA NURSES 1309 Veale Road Wilmington, DE 19810 (302) 529-3000

Agency provides Home Health Care to patients requiring skilled nursing, physical therapy, occupational therapy, speech therapy, medical social work and home health aides. Adult services provided throughout New Castle County. Skilled, pediatric services provided in New Castle, Kent and Sussex Counties.

1309 Veale Road

Wilmington, DE 19810

PHONE: (302) 529-3000

FAX: (302) 529-3009

E-MAIL: wil@bayada.com

WEBSITE: www.bayada.com

**HOURS:** 8:30 a.m. – 5 p.m., Monday - Friday; 24 Hour Answering Service

**SUMMARY:** Home Care Agency provides adult services including skilled nursing visits,

physical therapy, occupational therapy, speech therapy, medical social work

and home health aides; same day service when needed.

**ELIGIBILITY:** Patient, family, physician, hospital, and insurance referrals accepted. Medicaid

and Medicare Certified, JCAHO accredited. Most insurance accepted

1400 Peoples Plaza Newark, DE 19702

 PHONE:
 (302) 836-1000

 FAX:
 (302) 836-7320

 E-MAIL:
 new@bayada.com

 WEBSITE:
 www.bayada.com

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday; 24 Hour Answering Service

**SUMMARY:** Home Care Agency provides adult services including skilled nursing visits,

physical therapy, occupational therapy, speech therapy, medical social work and home health aides; same day service when needed. Care provided for

adults and children.

**ELIGIBILITY:** Patient, family, physician, hospital, and insurance referrals accepted. Medicaid

and Medicare Certified, JCAHO accredited. Most insurance accepted

40 Reads Way

New Castle, DE 19720

 PHONE:
 (302) 322-2300

 FAX:
 (302) 322-6300

 E-MAIL:
 dp@bayada.com

 WEBSITE:
 www.bayada.com

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday; 24 Hour Answering Service

**SUMMARY:** Home Care Agency provides pediatric services including skilled continuous

care, skilled nursing visits, physical therapy, occupational therapy, speech therapy, medical social work and home health aides; same day service when

needed.

**ELIGIBILITY:** Patient, family, physician, hospital, and insurance referrals accepted. Medicaid, Medicare Certified, JCAHO accredited. Most insurance accepted

3521 Silverside Road Wilmington, DE 19810

 PHONE:
 (302) 477-0600

 FAX:
 (302) 478-9070

 E-MAIL:
 wpd@bayada.com

 WEBSITE:
 www.bayada.com

**HOURS:** 8:30 a.m. – 5:00 p.m., Monday – Friday; 24 hour answering service

**SUMMARY:** Home Care Agency provides skilled adult continuous care, pediatric and adult

home health aides; same day service when needed.

**ELIGIBILITY:** Patient, family, physician, hospital and insurance referrals accepted. Medicaid

and Medicare Certified, JCAHO Accredited. Most insurance accepted



# BAYARD HOUSE Home of the Divine Providence, Inc. 300 Bayard Ave. Wilmington, DE 19805 PHONE: (302) 654-1184

FAX: (302) 654-8570

#### PARENT EDUCATION

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** The Bayard House mission is to provide residential, educational and referral

services to at-risk pregnant teens/women and to young families in need so that they may become nurturing parents and independent, contributing members of

society.

**ELIGIBILITY:** At risk pregnant teens/women and young families in need

**AREA:** Statewide

#### PROJECT STRAIGHT TALK

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** Teen mothers and fathers and Bayard House staff meet with groups of young

people in schools and community centers, and talk with them on their level and in their language about the risks, responsibilities, and realities of having babies

at an early age.

**ELIGIBILITY:** See service description

AREA: Statewide

#### **INDEPENDENT LIVING SKILLS**

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** Pregnant and parenting teens and women learn a wide range of practical skills

(child safety, CPR, nutrition, housing and job search, educational planning) in

formal and informal workshops and learning situations.

**ELIGIBILITY**: See service description

**AREA:** Statewide

#### INFORMATION AND REFERRAL

**HOURS:** 24 hour coverage: Office 8:30 a.m. - 4:30 p.m.

**SUMMARY:** Women and families in need of services are linked to programs and services

offered in the community - prenatal and postnatal care, counseling, job training,

housing resources, and other necessary services.

**ELIGIBILITY:** See service description



## BAYHEALTH MEDICAL CENTER AT KENT GENERAL HOSPITAL

640 S. State Street Dover, DE 19901 (302) 674-4700

WEBSITE: www.bayhealth.org

An inpatient short-term care hospital.

#### BAYHEALTH MEDICAL CENTER-KENT GENERAL HOME HEALTH

**PHONE**: (302) 744-7300

**HOURS:** 8:30 a.m. - 4:30 p.m. Monday through Friday

24 hour on call service

**SUMMARY:** Provides skilled home nursing services, occupational therapy, physical therapy,

speech therapy, medical social work, and certified nursing assistants. Offers pediatric therapy, home care for all ages and Home Infusion services. Is a

certified/licensed hospital-based home health care agency, accredited by the Joint

Commission on Accreditation of Healthcare Organizations.

AREA: Kent County

Southern New Castle and Northern Sussex Counties

### BAYHEALTH MEDICAL CENTER-KENT GENERAL PEDIATRIC SERVICES

**PHONE**: (302) 744-7352

**HOURS:** 24 hours

**SUMMARY:** Offers a comprehensive inpatient pediatric unit. Also provides neonatology services

with a neonatology special care unit

**ELIGIBILITY:** Physician referrals and those in need of pediatric services

AREA: Statewide

### BAYHEALTH MEDICAL CENTER- KENT GENERAL SPEECH PATHOLOGY DEPARTMENT

**PHONE**: (302) 744-7239

**HOURS:** 8:30 a.m. - 4:30 p.m., Monday through Friday

**SUMMARY:** Provides diagnostic evaluation and treatment of speech, language, voice and

cognitive processing disorders and feeding disorders for children and adults. Audiometric screenings are also available. Both inpatient and outpatient services

are provided.

**ELIGIBILITY:** Children and adults with communication and/or feeding disorders. Physician

prescription is required



# BAYHEALTH MEDICAL CENTER AT MILFORD MEMORIAL HOSPITAL

P.O. Box 199 21 W. Clarke Avenue Milford, DE 19963 (302) 422-3311

(302) 856-9444 (Sussex)

WEBSITE: www.bayhealth.org

Milford Memorial Hospital is a 165-bed Community Hospital providing comprehensive medical, surgical, obstetric, pediatric, emergency and diagnostic services on inpatient and outpatient basis.

#### **HEALTH PROGRAM**

**PHONE**: (302) 422-3311 or (302) 856-9444

**HOURS:** 24 Hours

**SUMMARY:** Services include: Ambulatory Surgery, Audiology Chemotherapy, Dietetics,

Discharge Planning, Home Health Care, Laboratory, Physical Therapy, and Occupational Health. Offers Need-A-Physician Program, 1-866-BAY-DOCS.

**ELIGIBILITY:** People in need of health care **AREA:** Kent and Sussex Counties

#### MILFORD MEMORIAL HOME HEALTH

**PHONE**: (302) 430-5590

**HOURS:** 8:30 a.m. – 4:30 p.m., Monday through Friday

24 hour on call service

**SUMMARY:** Provides skilled home nursing services, occupational therapy, physical therapy,

speech therapy, medical social work, and certified nursing assistants. Offers pediatric therapy, home care for all ages and Home Infusion services. Is a

certified/licensed hospital based home health care agency, accredited by the Joint

Commission on Accreditation of Healthcare Organizations.

AREA: Kent and Sussex Counties

#### MILFORD MEMORIAL SPEECH PATHOLOGY DEPARTMENT

**PHONE:** (302) 430-5353

**HOURS:** 8:30 a.m. – 4:30 p.m., Monday through Friday

**SUMMARY:** Provides diagnostic evaluation and treatment of speech, language, voice and

cognitive processing disorders and feeding disorders for children and adults. Audiometric screenings are also available. Both inpatient and outpatient services

are provided.

**ELIGIBILITY:** Children and adults with communication and/or feeding disorders

Physician prescription is required

AREA: Kent and Sussex Counties

#### **AUDIOLOGY**

**PHONE:** (302) 430-5653

**HOURS:** 8:30 a.m. – 4:30 p.m., Monday through Friday

**SUMMARY:** Complete audiology services including diagnostic hearing testing, hearing therapy,

recommendations for relief of ear noises and hearing device sales and service.

**ELIGIBILITY:** Children and adults with hearing disorders or difficulties

AREA: Kent and Sussex Counties



### 424 Savannah Road Lewes, DE 19958

PHONE: (302) 645-3300 FAX: (302) 645-3466

WEBSITE: www.beebemed.org

A fully-accredited full service health care facility and school of nursing. Serves primarily Sussex County area.

#### **BEEBE HOME HEALTH**

424 Savannah Road Lewes, DE 19958

**PHONE:** (302) 645-3531

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Provides complete home health care services.

**ELIGIBILITY**: Open

#### **HOSPITAL SERVICES**

424 Savannah Road Lewes. DE 19958

**PHONE:** (302) 645-3300

**HOURS:** 365 days per year, 24 hours per day.

**SUMMARY:** Provides medical and surgical treatment, obstetrical and pediatric care,

lab and diagnostic radiology facilities, cardiac care, eye bank, home

health agency, adult day care center, and school of nursing.

**ELIGIBILITY:** Anyone in need of medical care. Referral by physician or walk-in for care

#### **BEEBE IMAGING AND LAB GEORGETOWN**

600 N. DuPont Highway

Suite 106

Georgetown, DE 19947

**PHONE:** (302) 856-9729

**HOURS:** Monday – Friday, 8:00 a.m. – 4:30 p.m.

**SUMMARY:** Provides imaging and lab services including diagnostic radiology and

fluoroscopy, ultrasound, CAT Scan, diagnostic mammography, screening

mammography and phlebotomy.

# BEEBE IMAGING AND LAB MILLSBORO

232 Mitchell Street Millsboro, DE 19966

**PHONE:** (302) 934-9039

**HOURS:** Monday – Friday, 8:00 a.m. – 4:30 p.m.

**SUMMARY:** Provides imaging and lab services including diagnostic radiology,

screening

mammography, phlebotomy and EKG's.

# BEEBE IMAGING AND LAB LONG NECK

Long Neck Road Millsboro, DE 19966

**PHONE:** (302) 947-1202

**HOURS:** Monday – Friday, 6:30 a.m. – 12 noon

**SUMMARY:** Provides imaging and lab services for phlebotomy

# BEEBE IMAGING AND LAB MILLVILLE

203 Atlantic Avenue Creekside Plaza Suite 7 Millville, DE 19967

**PHONE:** (302) 539-8749

**HOURS:** Monday – Friday, 8:00 a.m. – 4:00 p.m.

**SUMMARY:** Provides imaging and lab services including diagnostic radiology,

phlebotomy and EKG's.



# BRANDYWINE COUNSELING 2713 Lancaster Avenue Wilmington, DE 19805 (302) 656-2348 (302) 656-0746 (fax)

www.brandywinecounseling.org

Brandywine Counseling, Inc. is a substance abuse treatment agency that provides counseling and related assistance to addicted persons and their families for chemical addiction and related problems

**PHONE:** (302) 656-2348

**HOURS:** Monday-Friday-- 8 a.m.-3:30 p.m.

SUMMARY: Provides a full range of counseling services for alcohol and drug abusers:

individual, group, marriage, family and special services. Special

Programs/Projects include:

METHADONE CLINIC – Intake days: Monday, Tuesday & Thursday only

Dispensing Hours - Mon.-Thurs. 5:00 a.m. - 12:00 p.m.

Sat. 6 a.m. - 9 a.m. Sun. 7 a.m. - 10 a.m.

PERINATAL PROJECT - Pregnant and Post Partum Women (any age)

<u>ASSERTIVE TREATMENT TEAM</u> - Case Management, Chronic Addicts, Dual Diagnosis, Medically Challenged.

<u>COAPE</u> – HIV/AIDS Outreach Prevention Program

NSAFE – Case management and education for individuals with HIV or AIDS

BRIDGE PROGRAM – Substance abusers receiving Temporary Aid to Needy Families (TANF)

AREA: Northern New Castle County and Wilmington

Out-of-State



# CATHOLIC CHARITIES, INC. 4th Street & Greenhill Ave. Post Office Box 2610 Wilmington, DE 19805 (302) 655-9624

Provides counseling, adoption, foster care, and crisis alleviation as well as mental health and drug and alcohol services to individuals and their families. Also offers children's residential services.

# INTENSIVE COMMUNITY-BASED SERVICES FOR YOUNG CHILDREN

1155 West Walker Road

**Dover, DE 19904** 

**PHONE**: (302) 674-1600 **FAX**: (302) 674-1005

**HOURS:** 8:30 a.m.- 5 p.m., Monday - Friday; evening hours available

**SUMMARY:** Serves children with behavioral and emotional problems in all community

settings and homes (Funded by State Child Division of Mental Health

Services).

**ELIGIBILITY:** Children 0-11 years referred by Child Mental Health

AREA: Kent County

# INTENSIVE COMMUNITY-BASED SERVICES FOR YOUNG CHILDREN, SUSSEX COUNTY

409 South Bedford Street, Suite 9

Georgetown, DE 19947

**PHONE**: (302) 856-9578 **FAX**: (302) 856-6297

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday; evening hours available

**SUMMARY:** Serves children with behavior and emotional problems in all community

settings and homes (Funded by State Child Division of Mental Health

Services).

**ELIGIBILITY:** Children 0-11 years referred by Child Mental Health

AREA: Sussex County

# BEHAVIORAL HEALTH CARE (MENTAL HEALTH) SERVICES, KENT COUNTY

1155 West Walker Road

Dover, DE 19904

**PHONE**: (302) 674-1600 **FAX**: (302) 674-1005

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Wednesday, and Friday

8:30 a.m. - 8 p.m., Tuesday, Thursday

**SUMMARY:** Provides individual, pregnancy, family, and couples counseling. Also

offers foster care and adoption services for infants and special needs

children.

AREA: Kent County

# BEHAVIORAL HEALTH CARE (MENTAL HEALTH) SERVICES, SUSSEX COUNTY

**409 South Bedford Street** 

Suite 9

Georgetown, DE 19947

**PHONE**: (302) 856-9578 **FAX**: (302) 856-6297

**SUMMARY:** Provides individual, pregnancy, family, and couples counseling. Also

offers adoption services for infants and special needs children.

AREA: Sussex County

# BEHAVIORAL HEALTH CARE (MENTAL HEALTH AND SUBSTANCE ABUSE) SERVICES, NEW CASTLE COUNTY

4<sup>th</sup> & Greenhill Avenue

P.O. Box 2610

Wilmington, DE 19805

**PHONE:** (302) 656-0651 **FAX:** (302) 654-6432

**HOURS:** 8:30 a.m. - 8 p.m., Monday - Thursday

8:30 a.m. - 5 p.m., Friday

**SUMMARY:** Provides individual, group, pregnancy, family and couples counseling.

Also offers foster care and adoption services for infants and special needs children, family life education, school-based counseling, services to AIDS victims including counseling for AIDS patients, families and other

relationships.

**ELIGIBILITY:** Call for information and appointment

AREA: New Castle County



# CENTREVILLE SCHOOL 6201 Kennett Pike Wilmington, DE 19807 PHONE: (302) 571-0230

FAX: (302) 571-0230

A private school for children with learning disabilities.

**EARLY INTERVENTION PROGRAM - LOWER LEVEL** 

**HOURS:** 8:30 a.m. - 3 p.m., Monday - Friday, extended hours 7:30 a.m. - 5:30 p.m.

**SUMMARY:** Provides individualized instruction, speech/language therapy,

occupational therapy and physical education for 4-5 year olds at risk for

learning disabilities.

**ELIGIBILITY:** Referrals from doctor, social service, parents

4-5 yrs. developmentally delayed or at high risk for learning disability

**AREA:** Delaware

Out-of-state

<u>EDUCATIONAL PROGRAM – MIDDLE AND UPPER LEVEL</u>

**HOURS:** 8 a.m. - 3 p.m., Monday - Friday, extended hours 7:30 a.m. - 5:30 p.m.

**SUMMARY:** Provides full educational program with integrated services of occupational

and speech/language therapy. Also provides educational tutoring and

parent workshops for both in-house and outside referrals.

**ELIGIBILITY:** Referrals from doctor, social services, parents

Ages 4-14

**AREA:** Delaware

Out-of-state



CHILD, INC. 507 Philadelphia Pike Wilmington, DE 19809 PHONE: (302) 762-8989

FAX: (302) 762-8983

WEBSITE: www.childinc.com

Operates a variety of programs that serve victims and perpetrators of domestic violence, neglected, dependent, abused, runaway, homeless and delinquent youth. Also, Child, Inc. has several parent education and outreach programs to train parents and help families. The agency is an active advocate for children and families.

# **HOME VISITOR PROGRAM**

**PHONE**: (302) 762-8989 **HOURS**: Call for hours

**SUMMARY:** An outreach program to make individual home visits to families in need of parent

education and basic living skills. These programs are designed to reach the families who may not be able to attend a community site parent education class

or who would be better served on an individual basis. Spanish speaking

capabilities for New Castle and Kent Counties.

**ELIGIBILITY:** Families in need of parent education, those referred by the Division of Family

Services, Public Health and Domestic Violence Referrals

AREA: Kent County

**New Castle County** 

# PARENT EDUCATION PROGRAM

**PHONE**: (302) 762-8989

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Parent training free to parents or future parents, helping them to deal more

effectively with child rearing practices. Child, Inc. offers specialized programs for parents of adolescents. Curriculum for parenting classes covers: dealing with family stress, communications, decision making, understanding misbehavior,

and self-esteem.

**ELIGIBILITY:** Parents or expectant parents, step-parents and other relative caregivers

AREA: Statewide

**WARMLINE** 

**PHONE:** (302) 762-8989 New Castle County

(800) 874-2070 Kent and Sussex Counties

**HOURS:** 9 a.m. - 9 p.m., Monday - Friday

**SUMMARY:** The "Warmline" answers parents' questions and assist in decision-making.

Helps with non-medical child related concerns by listening, providing support

and information and offering referrals.

**ELIGIBILITY:** Parents and caregivers with children ages birth – 18 years



# CHILDREN & FAMILIES FIRST 2005 BAYNARD BOULEVARD WILMINGTON, DE 19802

PHONE: (302) 658-5177 FAX: (302) 658-5170

A statewide private not-for-profit organization that strengthens families and communities by providing quality social, educational and mental health services from locations in Wilmington, Newark, Claymont, Dover, Milford, Seaford and Georgetown.

**NEW CASTLE COUNTY DIVISION** 

2005 Baynard Boulevard Wilmington, DE 19802

PHONE:

FAX:

(302) 658-5177 (302) 658-5170

HOURS:

9 a.m. - 5 p.m.

Monday – Friday

KENT/SUSSEX DIVISION 410 S. Bedford Street

Georgetown, DE 19947

**PHONE:** (302) 856-2388

**HOURS:** 9 a.m. - 5 p.m.

Monday - Friday

**ADOPTION** 

**SUMMARY:** Placement of children in sibling sets, children from foster care, older

children as well as infants. Children with significant disabling conditions (mental, physical, developmental and/or emotional) are adopted into a family setting. Ongoing support is offered through one-year post-

placement supervision.

**ELIGIBILITY:** Children 0-17, including those with significant disabling conditions

AREA: Statewide

COUNSELING

**SUMMARY:** Provides individual, family and group therapy around relationship,

adjustment, and abuse issues. Specialized counseling around post adoption issues, AIDS/HIV, substance abuse, truancy, adoptive

placements and teen sexuality issues. Mental health assessments and

consultation available for children under 5 in child care settings.

**ELIGIBILITY:** Self or agency referred

AREA: Statewide

**FAMILY FOSTER CARE** 

**SUMMARY:** Provides foster care for children by Division of Family Services including

those with special medical needs (including AIDS and HIV+). Also sustains and supports foster parents caring for these children. Hispanic

Foster Care and voluntary foster care also available.

**ELIGIBILITY:** Children with severe medical conditions and/or unable to live with family

due to neglect or abuse

# PARENT AIDE/PARENTING PLUS

**SUMMARY:** Provides individualized services to parents in their homes to build skills

and confidence in parenting, child care and daily management. Aides work one on one with families to provide instruction, support and practical

experience.

**ELIGIBILITY:** Families with children under the age of 18

AREA: Statewide

# PARENT EDUCATION

**SUMMARY:** A series of workshops and support groups for different stages of

parenting. Includes workshops for divorcing parents, parents of ADHD children, grandparent support and parents dealing with depression. Workshops are often geared to specific age groups and are held at our offices and in community settings. Special programs available for DFS

families.

**ELIGIBILITY:** Open AREA: Statewide

# HISPANIC SERVICES (La Oficina de la Familia y los Ninos) Wilmington and Georgetown

**SUMMARY:** Counseling, case management, advocacy, translation/interpretation,

cultural transition, and information/referral services for Spanish speaking

or bilingual Hispanic families.

**ELIGIBILITY:** Open AREA: Statewide

# WORKPLACE/COMMUNITY EDUCATION

**SUMMARY:** Offers relevant short courses, workshops and lectures to enrich family

and interpersonal relationships. Case management for those moving

from

welfare to work.

**ELIGIBILITY:** Open AREA: Statewide

# **READY SET GO! CAMPAIGN FOR CHILDREN**

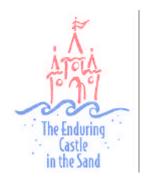
**SUMMARY:** Counseling and consultation for children in child care settings who

demonstrate challenging behaviors, their childcare providers, and

parents.

**ELIGIBILITY**: Open

AREA: New Castle and Sussex Counties



# CHILDREN'S BEACH HOUSE INC.

Administrative Offices 100 West 10th Street Suite 411 Wilmington, DE 19801 (302) 655-4288 Fax: (302) 655-4216

Children's Beach House (located in Lewes) offers camping programs during the summer and an environmental education program during the school year.

# **ENVIRONMENTAL EDUCATION PROGRAM**

**Children's Beach House** 

1800 Bay Avenue Lewes, DE 19958

**PHONE:** (302) 645-9184

**HOURS:** 8 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Provides day and overnight field trips and winter outreach programs for

school groups. This program is provided for children in Delaware's regular and special schools, with mild to severe disabilities or gifted and talented students in elementary grades, including team classes that combine

children with special needs and their peers.

**ELIGIBILITY:** School group - application

See service description

AREA: Statewide

# SUMMER RESIDENT CAMP AND SUMMER DAY CAMP

**Children's Beach House** 

1800 Bay Avenue Lewes, DE 19958

**PHONE:** (302) 645-9184

**HOURS:** 8 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Summer Resident Camp Program for children 6-12 who are ambulatory

orthopedic and/or have communication disabilities, & DE residents of normal intellectual potential. Camp provides a program of recreation and

cultural enrichment, and remediation for communication problems.

<u>Summer Day Camp</u> for 12-15 boys and girls ages 4-6, "at risk" for future failure. Program provides speech/language therapy through arts and crafts, environmental education activities, and social skills lessons. Children participate in music, movement activities, story time, swimming,

and special outings.

**ELIGIBILITY:** Referrals through professional sources

See service description



Prescribed Pediatric Extended Care – (PPEC) facility offering comprehensive child care services to children with special health care needs in an environment inclusive with our parallel traditional childcare program.

717 Hatchery Road Dover, DE 19901

**PHONE**: (302) 730-1717 **FAX**: (302) 730-4747

**HOURS:** 7:00 a.m. – 5:30 p.m., Monday-Friday

E-Mail: tcsg@delanet.com

WEBSITE: www.delanet.com/~tcsg/

**SUMMARY:** A unique developmental child care program for children aged birth through

six offering **Prescribed Pediatric Extended Care (PPEC)** services and child care for typically developing children in an inclusive environment. Children who are technology dependent or have complex medical needs receive

skilled nursing care in a community setting among their peers. A multidisciplinary team consisting of nurses, physical, occupational, and speech therapists, educators, dietician, and a social worker deliver holistic care that focuses on the individual needs of each child. Transportation to and

from the center is available.

**ELIGIBILITY:** Children with complex medical needs, requiring skilled nursing care

Admission to the PPEC requires a physician prescription

AREA: Southern New Castle and Kent Counties



# CHRISTIANA CARE HEALTH SERVICES

Administrative Offices 501 W. 14th Street P.O. Box 1668 Wilmington, DE 19899 (302) 733-1000

WEBSITE: www.christianacare.org

Major provider of health care services in New Castle County. Included in the organization are two general acute care hospitals (Christiana Hospital and Wilmington Hospital) as well as other health care enterprises.

# **PEDIATRICS**

Wilmington Hospital (Outpatient Services) Christiana Hospital (Inpatient Services)

501 W. 14th Street 4755 Ogletown-Stanton Road

P.O. Box 1668 P.O. Box 6001 Wilmington, DE 19899 Newark, DE 19718

**PHONE**: (302) 428-6484 **PHONE**: (302) 733-4375

**HOURS:** 24 hours (inpatient), 7:30 a.m. - 4 p.m., (Outpatient)

**SUMMARY:** Offers extensive pediatric medical services with ancillary support services as

needed. Participating in all Medicaid managed care plans.

**ELIGIBILITY:** Children birth to 21 years

AREA: Statewide

# SPECIALIZED MATERNITY SERVICES

Christiana Hospital 2116 S. DuPont Hwy Georgetown

**Professional Park** 

4755 Ogletown-Stanton Rd Suite 3 Suite 206

P.O. Box 6001 Camden, DE 19934 Georgetown, DE 19947

**Newark, DE 19718** 

**PHONE**: (302) 733-2326

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Prenatal and infant comprehensive clinical genetics evaluations with

recommendations for and assistance in follow-up.

**ELIGIBILITY:** Pregnant women or infants

CHRISTIANA CARE REHABILITATION CENTER

Wilmington Hospital Christiana Hospital

501 W. 14th Street 4755 Ogletown-Stanton Rd.

P.O. Box 1668 P.O. Box 6001 Wilmington, DE 19899 Newark, DE 19718

**PHONE**: (302) 428-2286 **PHONE**: (302) 733-1010

**HOURS:** 8 a.m.- 4:30 p.m., Monday - Friday

**SUMMARY:** Provides a full range of rehabilitative services for both inpatients and

outpatients. Includes physical therapy, occupational therapy and

speech/language evaluations and treatment. Also includes audiologic exams, high-risk infant hearing screening, hearing aid testing and dispensing and

otologic exams.

**ELIGIBILITY:** Children and adults with a referral from a physician

AREA: Statewide

# CHILD DEVELOPMENT WATCH PROGRAM

Christiana Care Riverside Campus

700 Lea Blvd., Suite 202 Wilmington, DE 19802

**PHONE**: (302) 765-4202

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Follow-up program for high-risk infants and toddlers, birth to age 3 years.

Comprehensive developmental assessments are provided by a

multidisciplinary team for high-risk NICU graduates and other infants and toddlers for whom there are developmental concerns. The assessments are

part of the eligibility process for Child Development Watch and early

intervention services.

**ELIGIBILITY:** Children birth to age 3 years



# DART FIRST STATE REDUCED FARE PROGRAM

400 S. Madison Street P.O. Box 1670 Wilmington, DE 19899 (302) 577-3278

Public transportation with a reduced fare program for citizens with disabilities and those 65 years and older

# **REDUCED FARE PROGRAM**

**PHONE**: (800) 652-3278 **TDD**: (800) 252-1600

WEBSITE: www.DARTFirstState.com

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Transportation at reduced fare for ambulatory disabled riders who are

able to get on and off bus without driver assistance and senior citizens, 65 year of age or older. Clients may purchase reduced fare tickets at most downtown banks, any senior center, the Transportation Store at the Wilmington Amtrak Station, the Transportation Store at the Market Street Mall, and at the DART First State Office. Parents or guardians of children

with disabilities must pay full fare unless over 65 years old.

**ELIGIBILITY:** Must show Medicare or Reduced Fare ID card. Mentally/physically

disabled (ambulatory) persons and senior citizens

AREA: New Castle County

Wilmington

# VISUALLY IMPAIRED SERVICE

**PHONE:** (800) 652-3278

**HOURS:** 8 a.m. - 4:30 p.m., Monday – Friday

WEBSITE: www.DARTFirstState.com

**SUMMARY:** Free service on DART First State provided to legally blind passengers

displaying photo identification card from the Division of the Visually Impaired. To be certified, contact Division for the Visually Impaired,

255-9810. Parents or guardians of blind children must pay full fare unless

over 65 years.

ELIGIBILITY: Legally blind AREA: Statewide

# DELAWARE ADMINISTRATION FOR REGIONAL TRANSIT (DART) DELAWARE TRANSIT CORPORATION



Blue Hen Corporate Center 655 Bay Road, Suite 4-G Dover, DE 19901 (302) 739-3278

Provides specialized door-to-door transportation to eligible citizens and those with disabilities throughout the state of Delaware.

**DART** 

**PHONE:** (302) 739-3278 Business

(800) 553-3278 Reservations

(800) 252-1600 TDD

(800) 335-8080 Customer

Relations/Information

HOURS: New Castle County

Monday – Friday 5:30 a.m. to 9:30 p.m. Saturday 5:30 a.m. to 7 p.m.

(Earliest pick-up to latest pick-up)

Kent County

Monday – Friday 6 a.m. to 9 p.m.

Saturday 6 a.m. to 4 p.m.

(Earliest pick-up to latest pick-up)

Sussex County

Monday – Friday 6 a.m. to 9 p.m. Saturday 6 a.m. to 4 p.m.

**SUMMARY:** Provides specialized door-to-door transportation to eligible citizens and

those with disabilities throughout the State of Delaware. Transportation on a fixed route is available in Kent and Sussex Counties to transport to

Medical facilities in New Castle County.

**ELIGIBILITY:** Elderly citizens and those with disabilities, some general public services

For Reservation call 1-800-553-3278.



# DELAWARE ASSISTIVE TECHNOLOGY INITIATIVE (DATI)

# Center for Applied Science and Engineering University of Delaware & A.I. DuPont Hospital for Children Post Office Box 269, 1600 Rockland Road



Wilmington, DE 19899-0269 E-MAIL: dati@asel.udel.edu

WEBSITE: www.asel.udel.edu/dati

Focuses on assistive technology devices and services for individuals with disabilities and their families.

**PHONE:** (302) 870-DATI or (302) 651-6790

**TDD:** (302) 651-6794 **FAX:** (302) 651-6793 **HOURS:** 8:30 a.m. - 4:30 p.m.

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SUMMARY: DATI supports increased access to assistive technology devices and services

through its training, advocacy, information-and-referral and technical assistance activities. Equipment demo and short-term loans are available through the

statewide network of Assistive Technology Resource Centers.

**ELIGIBILITY:** Consumers, families, businesses, and professionals interested in assistive

technology

AREA: Statewide

# NEW CASTLE COUNTY ASSISTIVE TECHNOLOGY RESOURCE CENTER

Easter Seals of Delaware & Maryland's Eastern Shore 61 Corporate Circle, Corporate Commons

New Castle, DE 19720-2405

**PHONE**: (302) 328-ATRC **TDD**: (302) 328-2905 **FAX**: (302) 328-2796

# KENT COUNTY ASSISTIVE TECHNOLOGY RESOURCE CENTER

Easter Seals of Delaware & Maryland's Eastern Shore 100 Enterprise Place, Suite One

Dover, DE 19904-8200

**PHONE**: (302) 739-6885 **TDD**: (302) 739-6886 **FAX**: (302) 739-6887

# SUSSEX COUNTY ASSISTIVE TECHNOLOGY RESOURCE CENTER

Delaware Technical & Community College

Rt. 18, P.O. Box 610

Jason Technology Resource Center, Room 104

Georgetown, DE 19947-0610

**PHONE**: (302) 856-7946 **TDD**: (302) 856-6714 **FAX**: (302) 856-6990



# DELAWARE ASSOCIATION FOR THE BLIND Wilmington, DE 19801 (302) 655-2111

Provides counseling and recreational programs for the blind.

# **RECREATION PROGRAMS**

2915 Newport Gap Pike

**Landis Lodge** 

Wilmington, DE 19808

**PHONE:** (302) 994-9478 or (302) 655-2111 **HOURS:** 8 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Provides Sunnybrook Day Camp for blind children; Landis Lodge vacation

center for the adult blind; swimming pool during the summer months. Houses the audio book program, recorded material on cassette tapes.

**ELIGIBILITY:** Voluntary, professional and agency referrals

Legally blind or severely visually impaired

AREA: Statewide

# SOCIAL SERVICES PROGRAM

800 West St.

Wilmington, DE 19801

**PHONE:** (302) 655-2111 or (888) 777-3925 **HOURS:** 8 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Provides year around recreational activities (i.e., exercise class, trips,

bingo, fishing trips and arts and crafts). Provides counseling and peer counseling. Some financial assistance for emergencies, special adaptive equipment, and guide dogs available. Maintains a store with aids and

appliances for the blind.

**ELIGIBILITY:** Voluntary, professional and agency referral

Legally blind citizens or severely visually impaired of Delaware;

emergency funds-call for assistance



# DELAWARE CURATIVE WORKSHOP, INC.

1600 Washington St. Wilmington, DE 19802 PHONE: (302) 656-2684

FAX: (302) 656-0292

Since our founding as a not-for-profit organization in 1945, Delaware Curative has had a long history of providing quality therapeutic services to Delaware's children in need. We offer physical, occupational and speech therapy services. In addition to our own center-based programs, we also provide therapy services within a wide range of schools, daycare centers and other natural environments.

# RED CLAY CONSOLIDATED SCHOOL DISTRICT THREE-YEAR-OLD PROGRAM FOR IDENTIFIED CHILDREN

**HOURS:** Office hours 8:00 a.m. – 4:00 p.m., Monday through Friday, according to

the Red Clay School District Calendar

**SUMMARY:** Preschool operates morning sessions (9-11:30 a.m.) and afternoon

sessions (1-3:30 p.m.). Programs and related services support

Individualized Education Plans for children with developmental delays. Van transportation is provided. Typically developing children are

included to provide opportunities for role modeling and play

enhancement. Tuition costs for attending as a typical child can include van transportation if the child resides in Red Clay, and is based on the

number of sessions the child attends.

**ELIGIBILITY:** Three-year old children residing in the Red Clay School District who are

identified with a 25% developmental delay in one area or a 20% delay in

two or more areas

# **DELAWARE CURATIVE SENSORIMOTOR PROGRAM**

**HOURS:** 8:00 a.m. – 5:00 p.m., Monday through Friday

**SUMMARY:** Provides Physical, Occupational and Speech Therapy services for

children who may have difficulty with gross and/or fine motor skills.

Sensorimotor gym located on-site.

**ELIGIBILITY:** Children ages 3 and older with developmental delays and/or sensorimotor

deficits

# SATELLITE LOCATIONS OFFERING PEDIATRIC THERAPY SERVICES

HOURS: Office hours vary by location. Open Monday through Friday, evening

hours available.

**SUMMARY:** Physical and Occupational Therapy services offered to children of all

ages. Speech Therapy services offered at select centers. Most

insurances accepted. Please call for further information.

<u>NEWARK</u> <u>MIDDLETOWN</u> <u>BEAR</u>

40 Polly Drummond Hill Road 114 Sandhill Drive, Ste 103 609 Governer's

Square

Newark, DE 19711 Middletown, DE 19709 Bear, DE 19701 (302) 738-3110 (302) 376-7670 (302) 836-5670

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# DELAWARE HEALTH AND SOCIAL SERVICES



DIVISION OF MANAGEMENT SERVICES
Birth to Three Early Intervention System
Herman M. Holloway, Sr. Campus
Room 203, Main Building
1901 N. DuPont Highway
New Castle, DE 19720



The Birth to Three Early Intervention System is an interagency effort, under the Division of Management Services, Delaware Health and Social Services, which administers Delaware's federal grant under the infants and toddlers section of the Individuals with Disabilities Education Act (IDEA). This part of the federal law focuses on infants and toddlers from birth to three with disabilities or developmental delays.

# **BIRTH TO THREE OFFICE**

**PHONE:** (302) 255-9134

**HOURS:** 8 a.m. to 4:30 p.m., Monday - Friday

**SUMMARY:** Oversees Interagency Coordinating Council. Produces and distributes

"The Delaware Directory of Services for Young Children With Special Needs" and "The Growing Together Portfolio" which is provided in

Delaware hospitals to all new parents. Provides funding and administrative support to Child Development Watch who ensures

multidisciplinary assessments, service coordination, plan development, and service provision to infants and toddlers with disabilities or

developmental delays. When a parent or professional believes that a young child might have a developmental delay or a disability, a referral should be made to Child Development Watch in New Castle County at 302-995-8617 or in Kent or Sussex Counties at 1-800-752-9393 or 302-

422-1335.

**ELIGIBILITY:** Infants and toddlers birth to 36 months who have a disability and/or

developmental delay and their families

Early intervention professionals, parents and community agencies and

programs

## DELAWARE HEALTH AND SOCIAL SERVICES

# DIVISION OF DEVELOPMENTAL DISABILITIES SERVICES Jesse Cooper Building Federal and Water Streets Dover, DE 19901 (302) 744-4559

The Division of Developmental Disabilities Services provides a variety of early intervention, respite, rehabilitative, vocational, residential, and support programs to children and adults with mental retardation. Further information is available by contacting the above office.

**SUMMARY:** The Division of Developmental Disabilities Services offers services as part of Child Development Watch to any child, birth to three and their family, who is at extremely high risk for mental retardation as outlined in the Memorandum of Understanding approved between Division of Developmental Disabilities (DDDS), Division of Management Services (DMS) and Division of Public Health (DPH). These services, provided by Developmental Nurse Specialists, include service coordination, neuro-developmental assessment, intervention for developmental and/or medical problems, and facilitation of the role of parents as primary advocate and teacher for their child. The Developmental Nurse Specialists also serve as consultants to other service coordinators, physicians, and public, and private agencies.

DDDS offers different types of respite experiences depending on the needs of the individuals and family requesting the service. Respite is a term used to identify a situation in which individuals with mental retardation is given a period of temporary relief or rest. They can experience a social/recreational experience in the community while their family is afforded a period of relief from the daily care responsibilities. The length of the respite is pre-determined according to the family's need and the availability of resources.

Respite mainly takes place in the private home of a DDDS screened and qualified provider. However, a provider may come to the family's home to care for the individual or the family may choose their own provider. Any infant, child, or adult who is formally assessed to have mental retardation and who is a resident of Delaware is eligible for the program. Requests for services may be made through the Intake Coordinator or the regional respite coordinator of DDDS.

Under the Omnibus Budget Reconciliation Act of 1987 (OBRA), the Division of Developmental Disabilities Services will work with a family who is referring a child for long term care outside the home. DDDS is responsible for determining if the child is eligible for placement, could benefit from specialized services and is nursing home appropriate. DDDS would provide case management that advocates for services for child needs and coordinates the services the child receives. For children under three, the OBRA case manager and the Child Development Watch service coordinator work together to provide services.

# **NEW CASTLE COUNTY**

c/o Child Development Watch 2055 Limestone Road, Suite 215

Wilmington, DE 19808

**Contact person: Nancy Colley, MS, RN, Program Director** 

**PHONE:** (302) 995-8576 **FAX:** (302) 995-8510

**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday

# **KENT & SUSSEX COUNTY**

c/o Child Development Watch 18 N. Walnut Street Milford, DE 19963

Contact person: Helene Diskau, MS, RN

**PHONE**: (302) 422-1335 **FAX**: (302) 422-1363

**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday



# DELAWARE HEALTH AND SOCIAL SERVICES

# DIVISION OF PUBLIC HEALTH Jesse Cooper Building Federal and Water Streets Dover, DE 19901 (302) 744-4701

The Division of Public Health promotes healthy life styles, prevents disease, disability and premature death, protects human health from environmental hazards, and provides access to health care for vulnerable populations in need.

# CARDIOLOGY

Child Development Watch 18 N. Walnut Street Milford, DE 19963

**PHONE:** (302) 422-1335

**HOURS:** Patients are seen by appointment as needed. Call to arrange an

appointment.

**SUMMARY:** Provides comprehensive cardiac consultations from birth - 21 yrs.

**ELIGIBILITY:** Uninsured children birth - 21 years, Physician referral

AREA: Kent and Sussex Counties

# CHILD DEVELOPMENT WATCH, KENT AND SUSSEX COUNTIES

Child Development Watch

18 N. Walnut Street Milford, DE 19963

**PHONE:** (302) 422-1335 or in Spanish (302) 424-5310, (800) 752-9393

**FAX:** (302) 422-1363

**HOURS:** 8 a.m.- 4:30 p.m., Monday through Friday

**SUMMARY:** Child Development Watch is a program for children birth to three years of

age with a disability, or concern about a developmental delay. The

program offers assessment, service coordination and early intervention to children and their families. The child's primary care physician works with the assessment team and family to determine services that may be needed. Some of the services include family counseling, nursing, and

other therapies.

**ELIGIBILITY:** Infants and toddlers from birth to 3 years old

AREA: Kent and Sussex Counties

# CHILD DEVELOPMENT WATCH, NEW CASTLE COUNTY

**Child Development Watch** 

2055 Limestone Road, Suite 201

Wilmington, DE 19808

**PHONE**: (302) 995-8617 **FAX**: (302) 995-8363

**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday

**SUMMARY:** Child Development Watch is a program for children birth to three years of

age with a disability, or concern about a developmental delay. The program offers assessment, service coordination and early intervention to children and their families. The child's primary care physician works with the assessment team and family to determine services that may be needed. Some of the services include family

counseling, nursing, and other therapies.

Clinic site also at Wilmington Hospital, 428-6200.

**ELIGIBILITY:** Infants and toddlers from birth to 3 years old

AREA: New Castle County

# **CLEFT PALATE CLINIC**

Alfred I. duPont Hospital for Children 1600 Rockland Road, P.O. Box 269

Wilmington, DE 19899

**PHONE**: (302) 651-4310

**HOURS:** 8 a.m. - 4:30 p.m., Monday-Friday

**SUMMARY:** Provides multidisciplinary assessment, care management, and

treatment/rehabilitation of children birth to 18 years who have congenital

cleft palate, cleft lip and palate or other craniofacial anomalies.

Clinic site: DuPont Hospital for Children.

**ELIGIBILITY:** Birth to 18 years, call 651-4310 for appointment AREA: Statewide in Delaware and surrounding states.

# **IMMUNIZATION**

Jesse S. Cooper Bldg. Federal & Water Street

Dover, DE 19901

**PHONE:** (302) 739-4746 or 1-800-282-8672 (in State only)

**HOURS:** 8 a.m. - 4:30 p.m., Monday-Friday

**SUMMARY:** Maintains vaccination records of children and adults. Provides information

for recommended immunization schedule and international traveler's

immunization.

# **HOME VISITING PROGRAM**

2055 Limestone Road Wilmington, DE 19808



# 18 North Walnut Street Milford, DE 19963

**PHONE:** (302) 995-8617 (New Castle County)

(302) 422-1335 (Kent & Sussex Counties)

**HOURS:** 8 a.m. - 4:30 p.m., Monday through Friday.

**SUMMARY:** Provides a continuum of health and parent support services to all

interested first time Delaware parents. A home health nurse visit is provided to first time parents and their babies after hospital discharge. Visit cost is covered by private insurance or by program funding for those uninsured or underinsured. Ongoing support services are provided, as needed and available, from any of the following agencies: Div. of Public Health, CHILD INC., Children and Families First, Parents as Teachers, Perinatal Association, and Delawareans United to Prevent Child Abuse. This joint venture between public and private agencies was initiated under the leadership of the Parent Education Partnership and is administered by

the Div. of Public Health.

**ELIGIBILITY:** All Delaware first time parents

AREA: Statewide

# **NEUROLOGY**

Child Development Watch 18 N. Walnut Street Milford, DE 19963

**PHONE:** (302) 422-1335

**HOURS:** Appointments arranged as needed

**SUMMARY:** Provides neurological evaluations consultations and follow-up to the

children birth to age 21 who are uninsured.

**ELIGIBILITY:** Uninsured children birth - 21 years, Physician referral

AREA: Kent and Sussex counties

# OPHTHALMOLOGY CLINIC

**Child Development Watch** 

18 N. Walnut Street Milford, DE 19963

**PHONE:** (302) 422-1335

**HOURS:** Clinic held once a month; call for appointment

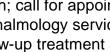
**SUMMARY:** Provides pediatric ophthalmology services that include evaluation,

diagnostic studies, follow-up treatment and referral services. Clinic held at

Williams State Service Center, 805 River Road, Dover.

**ELIGIBILITY:** Birth to 5 years, Physician referral

AREA: Kent and Sussex Counties



# PRESCHOOL DIAGNOSTIC & DEVELOPMENTAL NURSERY (PDDN)

449 N. DuPont Hwy. Dover, DE 19901

**PHONE:** (302) 739-2787

**HOURS:** 8 a.m.- 4:30 p.m., Monday - Friday

**SUMMARY:** The Preschool Diagnostic & Developmental Nursery provides early

intervention services to children with special needs, age birth to three, and their families. Services are provided in an integrated environment so that interaction with peers is a part of every child's experience. Service delivery reflects a team approach, and includes services such as early

intervention special instruction, therapy services,

consultation/collaboration services, and family service coordination. An Individualized Family Service Plan (IFSP) is jointly developed by each

family and the appropriate service delivery personnel.

**ELIGIBILITY:** Birth through 3 years with developmental delay

Referrals through Child Development Watch

**AREA:** Call for information

# **PSYCHOLOGICAL SERVICES, NEW CASTLE COUNTY**

Northern Health Services
Division of Public Health
2055 Limestone Road, Suite 300

Wilmington, DE 19808

**PHONE:** (302) 995-8653

**HOURS:** 8:30 a.m.-4:30 p.m., Monday - Friday

**SUMMARY:** Provides psychological services, primarily behavioral evaluation and early

intervention for young children (birth to 5 years old) and their families.

**ELIGIBILITY:** Young children and their families

AREA: New Castle County

# PUBLIC HEALTH CLINIC, CLAYMONT COMMUNITY CENTER

**Claymont Community Center** 

3301 Green Street Claymont, DE 19703

**PHONE:** (302) 798-2430

**HOURS:** 7:30 a.m. - 5 p.m., Tuesday, Wednesday, and Thursday

**SUMMARY:** Provides a variety of public health services including a child health clinic

and pregnancy testing. For WIC program call 798-2392.

**ELIGIBILITY:** Pregnancy test--childbearing years; Child health--birth to 21 years;

WIC--0-5 years; pregnant, postpartum and nursing women. Call for

information and appointment

AREA: Claymont

New Castle County

# PUBLIC HEALTH CLINIC, DELAWARR SSC

**DeLaWarr State Service Center** 

500 Rogers Rd.

New Castle, DE 19720

**PHONE**: (302) 577-2973

**HOURS**: Call

**SUMMARY:** Provides a variety of public health services including dental and WIC. **ELIGIBILITY:** Dental--3-21 years, WIC--0-5 years, pregnant, postpartum and nursing

women

Call for appointment

AREA: New Castle County

# PUBLIC HEALTH CLINIC, HUDSON SSC

**Hudson State Service Center** 

501 Ogletown Road Newark, DE 19711

**PHONE:** (302) 368-6840

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

4 p.m. - 7 p.m. Wednesday's Immunization Clinic; call for appointment

**SUMMARY:** Provides a variety of public health services including child health, TBI

clinic, pregnancy testing, HIV screening, and WIC.

**ELIGIBILITY:** Child Health--0-21 years; WIC--0-5 years, pregnant, postpartum &

nursing women; Dental--3-21 years; HIV and TB-all ages

Call for appointment

AREA: Newark

New Castle County

# PUBLIC HEALTH CLINIC, LAUREL SSC

**Laurel State Service Center** 

111 Mechanics Street

**Laurel, DE 19933** 

**PHONE**: (302) 856-5223

**HOURS:** Clinic - First Monday of each month 1 p.m. – 3:30 p.m. walk-in

**SUMMARY:** Immunizations only.

**ELIGIBILITY:** Uninsured and underinsured non-Medicaid patients only

AREA: Laurel

Sussex County

# PUBLIC HEALTH CLINIC, MIDDLETOWN

214 N. Broad Street Middletown, DE 19709

**PHONE:** (302) 378-5200 or 378-5203

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY**: Provides a variety of public health services including: women's health,

pregnancy testing, and WIC, immunizations and TB testing. HIV testing,

Family Planning, Child Health.

**ELIGIBILITY:** Women's health and pregnancy testing—childbearing years; WIC--0-5

years, pregnant, postpartum and nursing women. Some eligibility varies

according to program
Call for appointment

AREA: Middletown-Odessa-Townsend

New Castle County

# PUBLIC HEALTH CLINIC, MILFORD SSC

**Milford State Service Center** 

11-13 N. Church Ave Milford, DE 19963

PHONE: (302) 422-1327 HOURS: Clinic hours vary

**SUMMARY:** Provides a variety of public health services including: Women's health,

child health, WIC, HIV case management, dental, tuberculosis screening,

HIV and STD screening and pregnancy testing.

**ELIGIBILITY:** Varies with program

Call for appointment

# PUBLIC HEALTH CLINIC, NORTHEAST SSC

**Northeast State Service Center** 

1624 Jessup Street Wilmington, DE 19802

**PHONE:** (302) 577-3536

**HOURS:** 8 a.m. - 4:30 p.m., Monday-Friday

**SUMMARY:** Provides a variety of public health services including: women's health,

family planning and WIC.

**ELIGIBILITY:** Women's Health-childbearing years; WIC-0-5 years, pregnant,

postpartum and nursing women

Call for appointment

AREA: East Wilmington, New Castle County

# **PUBLIC HEALTH CLINIC, PORTER SSC**

**Porter State Service Center** 

511 W. 8th Street

Wilmington, DE 19801

PHONE: (302) 577-3521 HOURS: Clinic hours vary

**SUMMARY:** Provides a variety of public health services including: child health, STD

clinic, HIV testing and treatment, tuberculosis testing and treatment,

dental clinic, WIC, and family planning.

**ELIGIBILITY:** Child Health-0-21 years, Dental-3-20 years, Tuberculosis, STD and HIV-

all ages, WIC--0-5 years, pregnant, postpartum and nursing women

Call for appointment

AREA: Wilmington

**New Castle County** 

# PUBLIC HEALTH CLINIC, PYLE SSC

**Pyle State Service Center** 

**Omar-Roxana Road, County Road 20** 

RR2, Box 281-1

Frankford, DE 19945

PHONE: (302) 732-9512 HOURS: Clinic hours vary

**SUMMARY:** Provides a variety of public health services, including family planning,

child health and WIC.

**ELIGIBILITY:** Child Health-0-21 years, Family Planning-childbearing years,

WIC--0-5 years, pregnant, postpartum and nursing women

Call for appointment

AREA: Sussex County

# PUBLIC HEALTH CLINIC, SHIPLEY SSC

**Shipley State Service Center** 

350 Virginia Ave. Seaford, DE 19973

PHONE: (302) 628-2006 HOURS: Clinic hours vary

**SUMMARY:** Provides a variety of public health services including child health clinic,

dental, family planning and WIC.

**ELIGIBILITY:** Child Health-0-21 years, Family Planning-childbearing years; WIC--0-5

years, dental 3-21 years Medicaid only, pregnant, postpartum and nursing

women

Call for appointment

AREA: Seaford

Sussex County

# PUBLIC HEALTH CLINIC, SUSSEX COUNTY HEALTH UNIT

**Georgetown State Service Center** 

544 S. Bedford St.

Georgetown, DE 19947

PHONE: (302) 856-5246 HOURS: Clinic hours vary

**SUMMARY:** Provides a variety of public health services including women's health,

child health, dental, adult health screening, TB testing, HIV wellness and

WIC.

**ELIGIBILITY:** Child Health 0-21 years, Dental 3-21 years Medicaid only Adult, Women's

& HIV-12 & over; STD-all ages; TB-any age; WIC--0-5 years, pregnant,

postpartum and nursing women

Call for appointment

AREA: Georgetown

Sussex County

# PUBLIC HEALTH CLINIC, WILLIAMS SSC

**Williams State Service Center** 

805 River Road Dover, DE 19901

PHONE: (302) 739-5305 HOURS: Clinic hours vary.

**SUMMARY:** Provides a variety of public health services including; women's health,

child health, dental, STD testing, WIC, adult health screening services, pregnancy testing, prenatal & family planning. Also, Amish clinic offered

twice a month at Hazlettville and Dinah's Corner (739-4726).

**ELIGIBILITY:** Age and criteria differ depending on program

Call for appointment

AREA: Kent County

# WIC – SPECIAL NUTRITION PROGRAM FOR WOMEN, INFANTS, AND CHILDREN DELAWARE WIC PROGRAMS

655 Bay Road

Blue Hen Corporate Center, Suite. 4-B

Dover, DE 19901

**PHONE:** (800) 222-2189

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Provides administrative support to the distribution of supplemental food

vouchers as well as nutrition education and counseling to low income pregnant, postpartum and breast-feeding women, and children up to age

five who meet nutritional needs criteria.

**ELIGIBILITY:** Low income pregnant postpartum and breast-feeding women and children

up to age five

AREA: Statewide

**Hudson State Service Center** 

501 Ogletown Road Newark, DE 19711

**PHONE:** (302) 368-6665

**HOURS:** 8 a.m. – 4:30 p.m., Monday - Friday

**SUMMARY:** Provides the distribution of supplemental food vouchers as well as

nutrition education and counseling to low income pregnant, postpartum and breastfeeding women, and children up to age five who meet the program's nutritional needs criteria and referral to a variety of public

health/public services.

**ELIGIBILITY:** Low income pregnant, postpartum and breastfeeding women and children

up to age five

AREA: New Castle County

Milford State Service Center

11-13 Church Street Milford, DE 19963

**PHONE:** (302) 422-1343

**HOURS:** 8 a.m. – 4:30 p.m., Monday - Friday

**SUMMARY:** Provides the distribution of supplemental food vouchers as well as

nutrition education and counseling to low income pregnant, postpartum and breastfeeding women, and children up to age five who meet the program's nutritional needs criteria and referral to a variety of public

health/public services.

**ELIGIBILITY:** Low income pregnant, postpartum and breastfeeding women and children

up to age five

AREA: Kent and Sussex Counties

# DELAWARE HEALTH AND SOCIAL SERVICES



# DIVISION OF SOCIAL SERVICES Administration Office Herman M. Holloway, Sr. Campus, Lewis Building 1901 N. DuPont Highway New Castle, DE 19720 (302) 255-9668

Within the Department of Health and Social Services, the Division of Social Services (DSS) is directly responsible for administering these programs: Medicaid, Delaware's A Better Chance Welfare Reform Program, Food Stamps, Subsidized Child Care, General Assistance, Refugee Cash Assistance, the Delaware Healthy Children Program and the Delaware Prescription Assistance Program.

# **SERVICE DELIVERY**

The following DSS units determine eligibility for Delaware's Temporary Assistance for Needy Families (TANF) Program, General Assistance, Food Stamps, Subsidized Child Care and family-based Medicaid programs.

**Delaware Healthy Children Program** and **Delaware Prescription Assistance Program** applications can be filed by calling **1-800-996-9969**.

# **NEW CASTLE COUNTY OFFICES**

Claymont State Service Center 3301 Green Street Claymont, DE 19703

**PHONE**: (302) 798-4093

**AREA SERVED:** 19703, 19710, 19732, 19735, 19803, 19810

Northeast State Service Center 1624 Jessup Street Wilmington, DE 19802

**PHONE:** (302) 577-3101, (302) 577-3233, (302) 577-3630

AREA SERVED: 19801 east of Market Street and above Christiana River, 19802 west of

Market Street, 19809

16<sup>th</sup> and Thatcher Streets

910 E. 16<sup>th</sup> Street Wilmington, DE 19802

**PHONE**: (302) 577-3170, (302) 577-3871 **AREA SERVED**: 19802 east of Market Street

1715 West 4<sup>th</sup> Street Wilmington, DE 19805

**PHONE:** (302) 577-3600, (302) 577-3632

**AREA SERVED:** 19805, 19806, 19807

**DeLaWarr State Service Center** 

500 Rogers Road New Castle, DE 19720

**PHONE:** (302) 577-3814, (302) 577-2977

AREA SERVED: 19720 east of Route 13 and north of I-295, 19801 south of the Christiana

River

Lewis Building, DHSS Campus

1901 N. DuPont Highway New Castle, DE 19720

**PHONE:** (302) 255-9668

**AREA SERVED:** 19720 west of Route 13, 19720 east of Route 13 and south of I-295,

19850, 19708

**Hudson State Service Center** 

501 Ogletown Road Newark, DE 19711

**PHONE**: (302) 453-2800

**AREA SERVED:** 19702, 19707, 19711, 19713, 19714, 19716, 19717, 19736, 19808

Robscott Building 153 Chestnut Hill Road

**Newark, DE 19713** 

**PHONE:** (302) 368-6610

**AREA SERVED:** 19701, 19712, 19715, 19804

**Appoquinimink State Service Center** 

122 Silver Lake Road Middletown, DE 19709

**PHONE:** (302) 378-5781

**AREA SERVED:** 19706, 19709, 19730, 19731, 19733, 19734

# **KENT & SUSSEX COUNTY OFFICES**

**Williams State Service Center** 

805 River Road Dover, DE 19901

**PHONE:** (302) 739-3351, (302) 739-3716

AREA SERVED: Last names R-Z in the following zip codes: 19901, 19903, 19904, 19934,

19936, 19938, 19943, 19946, 19952, 19953, 19955, 19961, 19962,

19964, 19977, 19979, 19980

Carroll's Plaza

1115 S. DuPont Highway, Suite 102

Dover, DE 19901

**PHONE**: (302) 739-4437

AREA SERVED: Last names A-Q in the following zip codes: 19901, 19903, 19904, 19934,

19936, 19938, 19943, 19946, 19952, 19953, 19955, 19961, 19962,

19964, 19977, 19979, 19980

Milford Annex 13 S. Front Street Milford, DE 19963

**PHONE**: (302) 422-1555

**AREA SERVED:** 19941, 19950, 19954, 19960, 19963

**Bridgeville State Service Center** 

N. Cannon & Mill Streets Bridgeville, DE 19933

**PHONE**: (302) 337-8261

**AREA SERVED:** 19933 – Living in Delaware

**Laurel State Service Center** 

111 Mechanic Street Laurel, DE 19956

**PHONE**: (302) 875-2289

**AREA SERVED:** 19931, 19940, 19956

**Pyle State Service Center** 

**RD #2** 

Frankford, DE 19945

**PHONE**: (302) 732-9504

**AREA SERVED:** 19930, 19939, 19944, 19945, 19966, 19970, 19975

**Georgetown State Service Center** 

546 S. Bedford Street Georgetown, DE 19947

**PHONE**: (302) 856-5340

**AREA SERVED:** 19947, 19951, 19958, 19966, 19968, 19969, 19971

**Shipley State Service Center** 

350 Virginia Avenue Seaford, DE 19973

**PHONE:** (302) 628-2011

**AREA SERVED:** 19973

# **Long Term Care Service Delivery**

The following Long Term Care units determine eligibility for the Long Term Care Medicaid programs including: Nursing Facility, Chronic Renal Disease, Qualified Medicare Beneficiary and four Home and Community Based Waiver programs (Mental Retardation/Developmental Disability, Elderly & Disabled, AIDS/HIV, Assisted Living). These units determine Long Term Care recipients' eligibility for Food Stamps as well.

# LONG TERM CARE MEDICAID OFFICES

16<sup>th</sup> & Thatcher Streets

910 E. 16<sup>th</sup> Street

Wilmington, DE 19802

**PHONE:** (302) 577-2174

**AREA SERVED:** 19703, 19732, 19735, 19801, 19803, 19805, 19806, 19810

**Robscott Building** 

153 Chestnut Hill Road

**Newark, DE 19713** 

**PHONE:** (302) 368-6610

**AREA SERVED:** 19701, 19702, 19706, 19707, 19708, 19709, 19710, 19711, 19713,

19720, 19730, 19731, 19733, 19734, 19736, 19804, 19807, 19808

# Milford State Service Center

11-13 Church Avenue

Milford, DE 19963

**PHONE**: (302) 422-1520

**AREA SERVED:** 19901, 19902, 19904, 19934, 19936, 19938, 19941, 19942, 19943.

19946, 19950, 19952, 19953, 19954, 19955, 19960, 19961, 19962,

19963, 19964, 19977, 19979, 19980

**Georgetown State Service Center** 

546 S. Bedford Street

Georgetown, DE 19947

**PHONE:** (302) 856-5379

**AREA SERVED:** 19930, 19931, 19933, 19939, 19940, 19944, 19945, 19947, 19951,

19956, 19958, 19966, 19967, 19968, 19969, 19970, 19971, 19973,

19975

# CHRONIC RENAL DISEASE PROGRAM

Milford State Service Center 11-13 Church Avenue

Milford, DE 19963

**PHONE**: (302) 422-1393

**AREA SERVED:** Statewide

# **SSI-RELATED MEDICAID & QUALIFIED MEDICARE BENEFICIARY UNITS**

Robscott Building 153 Chestnut Hill Road Newark, DE 19713

**PHONE:** (302) 453-6593 **AREA SERVED:** New Castle County

Milford State Service Center 11-13 Church Avenue Milford, DE 19963

**PHONE:** (302) 424-6251

AREA SERVED: Kent & Sussex Counties

# DELAWARE HEALTH AND SOCIAL SERVICES



DIVISION FOR THE VISUALLY IMPAIRED
Herman M. Holloway, Sr. Campus
1901 N. DuPont Hwy.
Biggs Building
New Castle, DE 19720
(302) 255-9800 / (302) 255-9388 fax

Milford State Service Center, Suite 150 13 SW Front Street Milford, DE 19963 (302) 422-1570 / (302) 422-1419 fax

Provides a variety of educational, vocational and support services as well as employment programs for the visually impaired. All programs are designed to facilitate lifelong independence and are available from birth through old age.

**HOURS:** 8:00 a.m. - 4:30 p.m., Monday - Friday

**ELIGIBILITY:** 20/70 visual acuity or worse (with correction)

# Delaware Department of Education

# DELAWARE DEPARTMENT OF EDUCATION

P.O. Box 1402 Dover, DE 19903 (302) 739-4601

The Department of Education administers the state public education system.

Every local school district provides special education for students who are eligible for such services under the Department of Education Administrative Manual. Some programs are listed below and on the following pages. Call your local school district for additional information particular to your area.

CHILD FIND

**PHONE:** (302) 739-4667 or Special Services office of Local School District

**HOURS:** 8 a.m. - 4:30 p.m., Monday – Friday

**SUMMARY:** Child Find is the program through which local school districts locate,

evaluate and refer children for services. Any child (3-21) who may be eligible for special education should be referred to their local school district. Children from birth to age three can be referred for assessment to

Child Development Watch.

**ELIGIBILITY:** Any child from birth through 21 who may be in need of early intervention

or special education services

AREA: Statewide

# **EXCEPTIONAL CHILDREN AND EARLY CHILDHOOD GROUP**

**PHONE**: (302) 739-4667

**HOURS:** 8 a.m. - 4:30 p.m., Monday – Friday

**WEBSITE:** www.doe.state.de.us/exceptional\_child/ececehome.htm

**SUMMARY:** Provides information on educational services and vocational opportunities

available in local school systems for children with special needs. Offers guidance in developing and locating services to meet educational needs

of families of such children.



## DELAWARE DEPARTMENT OF EDUCATION LOCAL SCHOOL DISTRICT - CHILD FIND

SUMMARY: Children who are found eligible for special education are entitled to free, appropriate public education through their local school district. Specialized instruction and related services are offered in a continuum of settings through all school districts. Call the child find coordinator or supervisor of special education for more information about the local district.



### APPOQUINIMINK SCHOOL DISTRICT

Central Office 118 South Sixth Street

Box 4010

Odessa, DE 19730 376-4111 www.k12.de.us/appoquinimink



### CAPITAL SCHOOL DISTRICT

Central Office
945 Forest Street
Dover, DE 19904-3498
672-1935
www.k12.de.us/capital



## BRANDYWINE SCHOOL DISTRICT

Charles W. Bush Early Education Center 101 Whitby Drive - Sharpley Wilmington, DE 19803 479-1617

www.bsd.k12.de.us/Choice/ch bush.htm



#### CHRISTINA SCHOOL

#### **DISTRICT**

200 Tyre Avenue Newark, DE 19711 454-2274

www.dataservice.org/christiana



## CAESAR RODNEY SCHOOL DISTRICT

Central Administration Office P.O. Box 188 Camden-Wyoming, DE 19934 697-2173

www.k12.de.us/Caesarrodney



OLONIAL

## COLONIAL SCHOOL DISTRICT

Wallace Wallin

701 E. Basin Road New Castle, DE 19720 323-2951

www.dataservice.org/colonial



## CAPE HENLOPEN SCHOOL DISTRICT

1270 Kings Highway Lewes, DE 19958-1798 645-6686

www.k12.de.us/capehenlopen



## DELMAR SCHOOL DISTRICT

Delmar Central Office 200 N. 8<sup>th</sup> Street Delmar, DE 19940 846-9544 www.k12.de.us/delmar



## INDIAN RIVER SCHOOL DISTRICT

Larry Savage, PIECE Howard T. Ennis Building R. D. 2 Box 252 Georgetown, DE 19947-9666 436-1000 www.k12.de.us/indianriver



#### **RED CLAY**

**CONSOLIDATE** 

D

SCHOOL

#### **DISTRICT**

100 Hillside Road Wilmington, DE 19807 651-2750

www.dataservice.org/redclay



## LAKE FOREST SCHOOL DISTRICT

Lake Forest Early Childhood Developmental Center 319 E. Main Street Felton, DE 19943 284-9611

www.k12.de.us/lakeforest



#### SEAFORD SCHOOL

DISTRICT

Administration

Building 390 N. Market Street Ext. Seaford, DE 19973 629-4587

www.seaford.k12.de.us.ssd



#### LAUREL SCHOOL DISTRICT

Central Administrative Office 1160 S. Central Avenue Laurel, DE 19956 875-6105 www.k12.de.us/laurel



## SMYRNA SCHOOL DISTRICT

Smyrna Kindergarten Center 101 S. Locust

Street Smyrna, DE 19977 653-3135 www.smyrna.k12.de.us



#### **DISTRICT**

Central office 906 Lakeview Avenue Milford, DE 19963 422-1600 www.milford.k12.de.us

WOODBRIDGE SCHOOL

DISTRICT

48 Church Street Bridgeville, DE 19933 337-3469

www.wsd.k12.de.us



## DELAWARE DEPARTMENT OF EDUCATION DELAWARE LEARNING RESOURCE SYSTEM

A statewide network of centers which provides resources to help educate children, particularly those with disabilities. Funded by the Delaware Department of Education. Call for summer hours.

**ELIGIBILITY:** Parents, teachers, tutors, homeschoolers, college students, child care providers

#### DELAWARE LEARNING RESOURCE CENTER, NEW CASTLE COUNTY

**University of Delaware** 

012 Willard Hall Education Building

**Newark, DE 19716** 

**PHONE:** (302) 831-2335

**HOURS:** 8:30 a.m. - 9 p.m., Monday – Thursday,

8:30 a.m. - 5 p.m. Friday,

10 a.m. - 2 p.m. Saturday, 3 p.m. - 7 p.m. Sunday

**SUMMARY:** Provides enrichment and supplemental educational materials, particularly

for those with special needs. Materials include: books, cassettes,

manipulatives, VHS tapes and games.

#### DELAWARE LEARNING RESOURCE CENTER, KENT COUNTY

Delaware Technical & Community College Education & Technology Building

Terry Campus 100 Campus Drive Dover, DE 19901

**PHONE:** (302) 857-1830 or (302) 857-1831

**HOURS:** 8 a.m. – 7:30 p.m., Monday – Thursday, 8 a.m. – 4 p.m., Friday

**SUMMARY:** Provides enrichment and supplemental educational materials, particularly

for those with special needs. Materials include: books, cassettes,

manipulatives, VHS tapes and games.

#### **DELAWARE LEARNING RESOURCE CENTER, SUSSEX COUNTY**

**Delaware Technical & Community College** 

**Child Development Center** 

**Owens Campus** 

Georgetown, DE 19947

**PHONE:** (302) 855-1649

**HOURS:** 8 a.m. – 8 p.m., Monday & Wednesday,

8 a.m. - 7:30 p.m., Tuesday & Thursday,

8 a.m. – 4 p.m., Friday

**SUMMARY:** Provides enrichment and supplemental educational materials, particularly

for those with special needs. Materials include: books, cassettes,

manipulatives, VHS tapes and games.



## DELAWARE DEPARTMENT OF EDUCATION EARLY CHILDHOOD ASSISTANCE PROGRAM (ECAP)

The Early Childhood Assistance Program (ECAP) provides, through State funds, a comprehensive early childhood program using the Head Start Standards for service, as a model for four year old children living in

poverty. Federally-funded Head Start programs provide preschool education and support services for 3 and 4 year old children of low income families and other children with special needs who meet eligibility criteria. Federally-funded Early Head Start programs provide services to pregnant women and children, birth to three. The program is inclusive of early childhood education as well as health, nutrition, parent involvement, social services and transportation services. Most programs offer before and after-program early care service or partner with child care programs for full-day services. Center locations are available on the Department of Education website: www.doe.state.de.us/early\_childhood

#### BRANDYWINE SCHOOL DISTRICT

P.S. Dupont Elementary School 701 W. 34<sup>th</sup> Street

Wilmington, DE 19802

PHONE: (302) 761-7420 FAX: (302) 762-7196 CONTACT: P.J. Facciolo

**EMAIL:** p.facciolo@bsd.k12.de.us

#### CHRISTIANA CULTURAL ARTS CENTER

705 N. Market Street Wilmington, DE 19801

PHONE: (302) 652-0101
FAX: (302) 652-7480
CONTACT: Paulette Robinson
EMAIL: preceaa@yahoo.com

#### **CHRISTINA ECAP**

**Christina School District** 

William B. Keene Elementary School

200 Lagrange Avenue Newark, DE 19702

**PHONE:** (302) 454-2018 ext. 240

**FAX:** (302) 454-5969 **CONTACT:** Nancy Smith

**EMAIL:** smithna@csdmail.christina.k12.de.us

#### **DELAWARE EARLY CHILDHOOD CTR**

Lake Forest School District South B Elementary School 100 W. Mispillion Street Harrington, DE 19952-1099 PHONE: (302) 398-8945 FAX: (302) 398-8983

**CONTACT:** Patsy Kersteter

**EMAIL:** pgkersteter@lf.k12.de.us

#### **DELAWARE EARLY CHILDHOOD CTR**

Lake Forest School District South B Elementary School 100 W. Mispillion Street Harrington, DE 19952-1099 PHONE: (302) 398-8945 FAX: (302) 398-8983

CONTACT: (302) 398-8983

**EMAIL:** pgkersteter@lf.k12.de.us

## DELAWARE TECH CHILD DEVELOPMENT CENTER

P.O. Box 626, Rt. 18

Georgetown, DE 19947-0610

**PHONE:** (302) 855-5950/855-1615

FAX: (302) 855-1655 CONTACT: Laurie Beauchamp

Anne Athey

**EMAIL:** laurieb@college.dtcc.edu

## FIRST STATE COMMUNITY ACTION AGENCY, INC.

Georgetown Head Start

P.O. Box 877

Georgetown, DE 19947

**PHONE:** (302) 856-7761, ext. 122

**FAX:** (302) 856-2599 **CONTACT:** Trish Sowers

**EMAIL:** psowers@firststatecaa.org

## HILLTOP LUTHERAN NEIGHBORHOOD CENTER

1018 West Sixth Street Wilmington, DE 19805

PHONE: (302) 656-3224

FAX: (302) 656-6583

CONTACT: Suzanne Burnette

EMAIL: SB19805@aol.com

**EMAIL:** psowers@firststatecaa.org

#### **INDIAN RIVER EDUCATION COMPLEX**

Project Village Rd 2, Box 156

Selbyville, DE 19975

PHONE: (302) 436-1017 FAX: (302) 436-1051 CONTACT: Susan Kerwin

Dr. Susan Bunting

**EMAIL:** skerwin@irsd.k12.de.us

#### **KREATIVE KIDS, INC.**

5<sup>th</sup> an Clark Streets

Harrington, DE 19952

PHONE: (302) 398-6222 FAX: (302) 398-6222 **CONTACT:** Debra Minner

**EMAIL:** mommyminner@aol.com

#### NEW CASTLE COUNTY HEAD START,

INC.

258 Chapman Road

Suite 101, Chopin Building

Newark, DE 19702

PHONE: (302) 452-1500 FAX: (302) 452-1509 CONTACT: Jeffery Benatti EMAIL: jbenatti@aol.com

#### NORTHERN DELAWARE EARLY HEAD

**START** 

102 East Main Street Newark, DE 19716

PHONE: (302) 831-0584
FAX: (302) 831-0474
CONTACT: Heidi Beck
EMAIL: hlb@udel.edu

#### SOUTHERN DELAWARE CENTER FOR

CHILDREN & FAMILIES

P.O. Box 567

18907 Unit 4 - Maranatha Wav

Bridgeville, DE 19933

PHONE: (302) 337-3633

FAX: (302) 337-3310

CONTACT: Vergie Benton

vbenton@dmv.com

#### TELAMON, CORP.

Early Childhood Programs

Rd, 6, Box 100

Georgetown, DE 19947 **PHONE:** (302) 934-1642 **FAX:** (302) 934-9697

**CONTACT:** Doris Gonzalez-Rizek **EMAIL:** dgonzalez@telamon.org

#### **TELAMON HEAD START**

204 George's Alley Smyrna, DE 19977

PHONE: (302) 659-5092 FAX: (302) 659-5106 CONTACT: Esther Graham

**EMAIL:** egraham@telamon.com

### THE LATIN AMERICAN COMMUNITY

#### <u>CENTER</u>

403 N. Van Buren Street Wilmington, DE 19805

PHONE: (302) 655-7338
FAX: (302) 655-7334
CONTACT: Elena Gomez
EMAIL: egomez@aol.com



## DELAWARE DEPARTMENT OF EDUCATION PARENTS AS TEACHERS (PAT)

The Parents as Teachers Program provides parent education services to parents with first born children. Beginning at birth up through thirty-six months, parents receive monthly home visits from a trained parent educator. The purpose of each visit is to provide information to parents about their children and strategies to further promote and facilitate children's development.

Services are available statewide, with programs operating in all three counties. The Program has worked towards making Parents as Teachers (PAT) services available to increasing numbers of children most at-risk of later learning challenges, and their families. The emphasis of the Department is to provide families with the information and resources necessary to allow them to support their children. This support results in families acquiring the skills to become nurtures of their children's development.

For more information, on how to contact your local PAT program, please call the Department of Education, Early Childhood Office at (302) 739-4667.

#### PARENTS AS TEACHERS PROGRAMS

**New Castle County** 

#### PARENT EARLY EDUCATION CENTER

Eden Support Services Center Room 102/104 925 Bear-Corbitt Road Bear, DE 19701

PHONE: (302) 454-5955 FAX: (302) 454-2246 CONTACT: Whitney Jenkins

Kent County

POLYTECH ADULT EDUCATION

Parents as Teachers P. O. Box 102 Woodside, DE 19980

PHONE: (302) 697-4545 FAX: (302) 697-4544 CONTACT: Cheryl Walls Sussex County

DELAWARE EARLY CHILDHOOD CENTER

Parents as Teachers C/O Stockley Center Rt. 6, Box 1000

Georgetown, DE 19947 **PHONE**: (302) 856-5909 **FAX**: (302) 934-1893 **CONTACT**: Anna Scovell



#### DELAWARE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES

PARENT EDUCATION PARTNERSHIP (PEP)
Delaware Youth and Family Center
1825 Faulkland Road
Wilmington, DE 19805-1195
(302) 633-2505

SUMMARY: PEP focuses on improving the access to and quality of the continuum of

public and private parent education and support services ranging from those available to all parents to those targeted to parents with special needs to those for parents in crisis and, as a result, developed and inventory of parent education and support resources. The inventory is

available on line at www.state.de.us/kids/pdfs/pepinven.pdf

AREA: Statewide

**PHONE:** 302-633-2502

**CONTACT:** Gwen Angalet, Chair



#### DELAWARE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES DIVISION OF CHILD MENTAL HEALTH SERVICES

#### Delaware Youth & Family Center 1825 Faulkland Rd. Wilmington, DE 19805-1195

The Division provides voluntary mental health and substance abuse treatment services statewide for children, youth and their families. We serve children without health insurance as well as children with Medicaid who require services more intensive than the basic 30 hours of outpatient treatment can provide. Services provided include crisis service, outpatient services, support services, day treatment, residential treatment and hospital treatment. These services are managed by licensed mental health professionals.

#### **DIVISION OF CHILD MENTAL HEALTH SERVICES**

**PHONE**: (302) 633-2600 **FAX**: (302) 633-5118

**EMAIL:** <u>nancy.widdoes@state.de.us</u>

WEBSITE: www.state.de.us/kids/cmhhome.htm

#### **MENTAL HEALTH EMERGENCIES**

Call 24 hours per day, 7 days per week

(302) 633-5128 New Castle County (NORTH of the C&D Canal) (800) 696-HELP New Castle County (SOUTH of the C&D Canal)

(302) 424-HELP Kent and Sussex Counties

#### MENTAL HEALTH NON-EMERGENCIES - DCMHS INTAKE

**PHONE**: (302) 633-2571 or

**HOURS:** Monday – Friday, 8:00 a.m. – 4:30 p.m.

**TOLL FREE**: (800) 722-7710 (24 hours)

For non-emergencies, call the following outpatient service providers in your community with Mental Health (MH) and Substance Abuse (SA) specialization's.

#### **New Castle County**

Aquila (SA)	(302) 999-1106
Catholic Charities (MH)	(302) 655-9624
Christiana Counseling (MH)	(302) 995-1680
Delaware Guidance (MH)	(302) 652-3948
Open Door (SA)	(302) 731-1504
Strategic Planning Initiatives (SA)	(302) 652-1405

#### **Kent County**

Aquila (SA)	(302) 376-8610
Catholic Charities (MH)	(302) 674-1600
Delaware Guidance (MH)	(302) 678-3020
Phoenix Mental Health (MH & SA)	(302) 736-6135
People's Place (MH & SA)	(302) 422-8026

#### **Sussex County**

Aguila (SA) (302) 856-9746

Catholic Charities (MH) (302) 856-9578

Delaware Guidance (MH) (302) 645-5338

People's Place (MH & SA) (302) 422-8026



## DELAWARE DEPARTMENT OF SERVICES FOR CHILDREN, YOUTH AND THEIR FAMILIES

DIVISION OF FAMILY SERVICES
Administrative Office
1825 Faulkland Road
Wilmington, DE 19805
(302) 633-2650

## STATEWIDE 24-HOUR CHILD ABUSE AND NEGLECT REPORT LINE 1-800-292-9582

Responsible for investigating reports of child abuse, neglect and dependency. Goal is to provide and coordinate services to help abused/neglected children, and to strengthen their families to prevent further abuse or neglect.

#### FAMILY SERVICES, NEW CASTLE COUNTY

University Plaza, Cambridge Building

263 Chapman Road

**Newark, DE 19702** 

**PHONE**: (302) 451-2800

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Family-based services for families who have been substantiated for

abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides, and counseling services are provided to families. Foster care placement is provided for children who cannot

remain in their own home safely.

**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of

abuse or neglect

**AREA:** Southern New Castle County

#### FAMILY SERVICES, NEW CASTLE COUNTY

**Elwyn Institute** 

321 East 11th Street, Suite 200

Wilmington, DE 19801

**PHONE**: (302) 577-3824

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Family-based services for families who have been substantiated for

abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot

remain in their own home safely.

**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of

abuse or neglect

AREA: New Castle County

#### **FAMILY SERVICES, KENT COUNTY**

**Barratt Building** 

821 Silver Lake Boulevard, Suite 200

**Dover, DE 19904** 

**PHONE:** (302) 739-4800

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Family-based services for families who have been substantiated for

abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot

remain in their own home safely.

**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of

abuse or neglect

AREA: Kent County

#### FAMILY SERVICES, SUSSEX COUNTY

**Georgetown State Service Center** 

546 South Bedford Street Georgetown, DE 19947

**PHONE**: (302) 856-5450

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Family-based services for families who have been substantiated for

abuse, neglect or dependency or are at risk of same. Services such as parenting classes, parent aides and counseling services are provided to families. Foster care placement is provided for children who cannot

remain in their own homes safely.

**ELIGIBILITY:** Families where abuse and neglect are substantiated or there is risk of

abuse or neglect

AREA: Sussex County

#### DELAWARE FAMILY CENTER 3608 Lancaster Pike Wilmington, DE 19805 (302) 995-9600

Offers a full range of outpatient psychological and psychiatric services for families.

#### **COUNSELING PROGRAM**

**PHONE:** (302) 995-9600

**HOURS:** 8 a.m. - 9 p.m., Monday - Friday

**SUMMARY:** Offers a full range of psychological and psychiatric services including:

evaluation and consultation, psychopharmacology, family therapy and marriage counseling, adolescents and adults, parent education and counseling; professional education, training and supervision; special

programs for separated and divorced families.

**ELIGIBILITY:** Open

AREA: New Castle County



#### DELAWARE GUIDANCE SERVICES FOR CHILDREN & YOUTH 1213 Delaware Avenue Wilmington, DE 19806 (302) 652-3948

Provides full multidisciplinary mental health services for children and youth with adjustment problems or emotional disorders.

#### **COUNSELING SERVICES - KENT COUNTY**

103 Mont Blanc Blvd.

Dover, DE 19904

**PHONE**: (302) 678-3020 **FAX**: (302) 678-2458

**HOURS:** 8:30 a.m. – 7 p.m., Monday – Thursday; 8:30 a.m. – 5 p.m., Friday **SUMMARY:** Services include: psychiatric, psychological, educational evaluations

and assessments; individual and group therapy; family counseling;

sexual abuse counseling for victim, perpetrator and family;

developmental disabilities counseling.

**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders

Self referral; Call for an appointment

AREA: Kent County

#### **COUNSELING SERVICES - NEW CASTLE COUNTY**

**Drummond Plaza Office Center** 

**Suite 1208** 

Kirkwood Highway and Polly Drummond Road

**Newark, DE 19711** 

**HOURS:** 9 a.m. – 8 p.m., Monday – Thursday

9 a.m. – 5 p.m., Friday – Call 652-3948 for appointment.

#### 1213 Delaware Avenue

Wilmington, DE 19806

**PHONE**: (302) 652-3948 **FAX**: (302) 652-8297

**HOURS:** 8:30 a.m. - 8 p.m., Monday – Thursday; 8:30 a.m. - 5 p.m. - Friday **SUMMARY:** Services include: psychiatric, psychological, educational evaluations

and assessments; individual and group therapy; family counseling;

sexual abuse counseling for victim, perpetrator and family;

developmental disabilities counseling.

**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders

Self-referral; call for an appointment

AREA: New Castle County

#### **COUNSELING SERVICES - SUSSEX COUNTY**

224 Coastal Highway Lewes, DE 19958

**PHONE**: (302) 645-5338 **FAX**: (302) 644-4976

**HOURS:** 9 a.m. - 7 p.m., Monday through Thursday; 9 a.m. - 5 p.m., Friday **SUMMARY:** Services include: psychiatric, psychological, educational evaluations

and assessments; individual and group therapy; family counseling;

sexual abuse counseling for victim, perpetrator and family;

developmental disabilities counseling.

**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders

Self-referral; call for an appointment

AREA: Sussex County

#### ACCESS TO COMMUNITY TREATMENT (ACT) PROGRAM

224 Coastal Highway 103 Mont Blanc Blvd. Lewes, DE 19958 Dover, DE 19904

**PHONE:** 24-Hour Crisis Line - (302) 424-4357

Information/Administration - (302) 644-4970

**SUMMARY:** 24-hour mental health crisis services for children and adolescents. **ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders

**AREA:** Kent and Sussex Counties

#### DAY TREATMENT PROGRAM

224 Coastal Highway 103 Mont Blanc Blvd. Lewes, DE 19958 Dover, DE 19904

**PHONE**: (302) 645-5338 **PHONE**: (302) 678-3020

**SUMMARY:** Intensive partial hospitalization for 6 to 12 year old children.

**ELIGIBILITY:** Children and youth with adjustment problems or emotional disorders

Call for information

**AREA:** Kent and Sussex Counties



**DELAWARE HELPLINE** 704 N. King Street Suite 605 Wilmington, DE 19801 (800) 464-4357 (in Delaware) (800) 273-9500 (out of State) www.delawarehelpline.org

Offers toll-free statewide comprehensive information and referral on a wide range of private and public services and agencies.

PHONE: (800) 464-4357 or Out of state (800) 273-9500

(302) 577-5740 FAX:

**HOURS:** 7:30 a.m. - 6 p.m., Monday – Friday

**SUMMARY:** Delaware Helpline is a statewide telephone information and referral

> service that provides Delawareans with information to over 2,200 health and human service programs and to state government offices

and personnel. Delaware Helpline, Inc., a United Way agency, Delaware Health & Social Services and the Department of

Administrative Services sponsor this program to coordinate and improve state government information and to assist people who are in

a crisis or need help in accessing needed community services.

**ELIGIBILITY:** Open to anyone in need of information or assistance in finding

services

AREA: Statewide

Out-of-state



## DELAWARE STATE HOUSING AUTHORITY 18 The Green P.O. Box 1401 Dover. DE 19903

#### PHONE:

(302) 739-4263 (Main office in Dover) (302) 577-5001 (Finance Office in Wilmington...Callers can be transferred to Dover)

Delaware State Housing Authority efficiently provides and assists others to provide quality, affordable housing opportunities and supportive services to responsible lowand moderate – income Delawareans.

DSHA administers the following programs:

#### **HOMEOWNERSHIP ASSISTANCE**

**Single Family Mortgage Revenue Bond Program -** Commonly referred to as the "first-time homebuyers program," this program provides first mortgage financing at below-market interest rate to low- and moderate-income first-time homebuyers throughout the state. Participants must not have owned their principle residence within the past three years.

**Second Mortgage Assistance Loan Program** - This program provides down payment and closing cost assistance up to \$5,000 to Delaware homebuyers who earn less than \$37,500 and have not owned their principal residence within the past year.

**Delaware Housing Partnership** - The Partnership offers down payment and closing cost assistance up to \$10,000 to low- and moderate-income families that purchase homes in new construction subdivisions throughout Delaware.

**Public Housing Homeownership Program** - This program offers homeownership counseling in a mock-homeownership setting to responsible families taking part in the Delaware State Housing Authority's Public Housing program.

#### RENTAL HOUSING ASSISTANCE

**Public Housing Program** - This program provides rental subsidies to low-income families residing at any of the 9 public housing sites owned and managed by the Delaware State Housing Authority within **Kent and Sussex Counties.** 

**Section 8 Housing Choice Vouchers Program** - The Section 8 Vouchers Program provides rental subsidies to low-income individuals and families to rent existing privately owned dwelling units from participating landlords.

**Moving To Work Demonstration Program** – Provides housing assistance for five years. Participants sign a Contract of Mutual Participation, which outlines a plan to assist them in becoming more financially independent. DSHA also provides case management for participants.

**Section 8 New Construction Program** - The Section 8 New Construction Program provides rental subsidies to low-income individuals and families renting at any of the program's 2,700 apartments among 30 sites existing statewide.

**Low Income Housing Tax Credit Program** - Rental housing sites built throughout the state under this program are privately-owned and have rents that are affordable to working, low-income families.

#### **HOUSING REHABILITATION ASSISTANCE**

**Housing Rehabilitation Loan Program** - This program offers a 3% percent interest rate loan to low-income Delawareans for the purpose of rehabilitating their properties. Landlords renting to low- to moderate-income tenants may also qualify.

**21st Century Neighborhood Revitalization Fund** - This program supports the revitalization of communities and preserves the affordable housing stock for low- and moderate-income families by rehabilitating substandard housing in selected neighborhoods throughout the state.

Community Development Block Grant Program - This program provides funding for a variety of activities (rehabilitation, demolition, and Housing Code enforcement) to maintain or improve existing housing and for the provision of infrastructure in support of housing development for low- and moderate-income families. Funds are channeled through counties, towns, and municipalities in Kent and Sussex Counties to administer as needed.

#### OTHER AFFORDABLE HOUSING PROVIDERS

**Housing Development Fund** - This is the primary resource for supporting the development of affordable housing initiatives, sites, and programs statewide. Both non-profit and for-profit developers may apply to the fund.

**Low Income Housing Tax Credit Program** - This program provides direct federal income tax credit to developers who build, acquire, or rehabilitate rental housing to rent to working low-income families. The program requires that the units be reserved for affordability and occupancy by low-income families for a specified length of time.

**HOME Investment Partnership Program** - Both non-profit and for-profit developers, in addition to other housing agencies, may apply for HOME financial assistance for the acquisition, demolition, new construction, re-construction, conversion, or rehabilitation of single- or multi-family housing or transitional/group housing.

**Delaware Housing Partnership** - The Partnership is committed to stimulating the development of new communities throughout the state in which low- to moderate-income families can afford the purchase price of homes. Developers may respond to requests for proposals for constructing properties at which Delaware Housing Partnership loans can be made available to buyers.

**Multi-family Mortgage Revenue Bonds** - This program enables the Delaware State Housing Authority, through the issuance of tax-exempt mortgage revenue bonds, to finance the acquisition, new construction, or substantial rehabilitation of apartment complexes to be made available for rent to low-income individuals and families.

**Housing Capacity Building Program** - This program is designed to serve the needs of non-profit organizations, local governments, local housing authorities, and appropriate private businesses. The program offers housing information and awareness, training, technical assistance, and financial assistance.

#### DELMARVA RURAL MINISTRIES, INC.

#### 26 Wyoming Avenue Dover, DE 19904 (302) 678-3652

www.1drm.com

DRM offers holistic, empowering services to farm workers and others with modest incomes through the Delmarva Peninsula. Through the provision of health care, housing, advocacy, and other community services in a compassionate and culturally sensitive manner, we strive to eliminate the inequities faced by many in each of these areas.

#### **HEALTH SERVICES – KENT COMMUNITY HEALTH CENTER**

**PHONE**: (302) 678-2000 **FAX**: (302) 678-0545

**E-MAIL:** <u>dsingletary@drminc.org</u>

**HOURS:** 8:30 a.m. - 4:30 p.m., Monday, Tuesday, Thursday and Friday,

12:30 p.m. - 6:30 p.m., Wednesday

**SUMMARY:** Primary health care services include health care assessments,

childhood immunizations, well child exams, sick visits, medication and

disease prevention education

**ELIGIBILITY:** Referral: private agencies, general public migrant and seasonal farm

workers

AREA: Statewide

#### **SOCIAL SERVICES**

**PHONE:** (302) 678-2000 **FAX:** (302) 678-0545

**E-MAIL:** dsingletary@drminc.org

**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Provides direct services to migrant and seasonal farmworkers in Kent

and Sussex Counties by distribution of emergency food, clothing, transportation, translation, and assistance in accessing government

support programs.

**ELIGIBILITY:** Referrals: private agencies, general public, migrant and seasonal farm

workers

AREA: Kent and Sussex Counties

**HOUSING** 

**LOCATION:** Elizabeth Cornish Landing

**PHONE**: (302) 337-9744 **FAX**: (302) 337-7553

**HOURS:** 10:00 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** A 34-unit farm labor housing complex in Bridgeville, Delaware

**ELIGIBILITY:** Migrant and seasonal farm workers



#### DISABILITIES LAW PROGRAM OF COMMUNITY LEGAL AID SOCIETY, INC. COMMUNITY SERVICE BUILDING, SUITE 801

100 W. 10<sup>th</sup> Street Wilmington, DE 19801 (302) 575-0690

TTY: (302) 575-0696 FAX: (302) 575-0840

Civil legal services for Delawareans with significant mental or physical disabilities.

#### **DISABILITIES LAW PROGRAM, NEW CASTLE COUNTY**

**Community Service Building, Suite 801** 

100 W. 10<sup>th</sup> Street

Wilmington, DE 19801 PHONE: (302) 575-0

**PHONE:** (302) 575-0660 or (800) 292-7980 **TDD:** (302) 575-0696

**FAX:** (302) 575-0840

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Protects the rights of people with significant mental or physical

disabilities through both individual and systems advocacy. Advocacy for children includes assistance with SSI, Medicaid, and special education.

Also provides information, referral and training workshops.

**ELIGIBILITY:** People with disabilities, any age

AREA: New Castle County

#### **DISABILITIES LAW PROGRAM, KENT COUNTY**

840 Walker Road Dover, DE 19904

**PHONE:** (302) 674-8500 or (800) 537-8383

**TDD:** (302) 674-8500 **FAX:** (302) 674-8145

**HOURS:** 8:30 a.m. – 4:30 p.m., Monday - Friday

**SUMMARY:** Protects the rights of people with significant mental or physical

disabilities through both individual and systems advocacy. Advocacy for children includes assistance with SSI, Medicaid, and special education,

Also provides information, referral and training workshops.

**ELIGIBILITY:** People with disabilities, any age

AREA: Kent County

#### DISABILITIES LAW PROGRAM, SUSSEX COUNTY

144 E. Market Street Georgetown, DE 19947

**PHONE:** (302) 856-0038 or (800) 462-7070

**TDD:** (302) 856-0038 **FAX:** (302) 856-6133

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Protects the rights of people with significant mental or physical

disabilities through both individual and systems advocacy. Also provides

information, referral and training workshops.

**ELIGIBILITY:** People with disabilities, any age

AREA: Sussex County

# DOVER AIR FORCE BASE FAMILY ADVOCACY PROGRAM SPECIAL NEEDS PROGRAM 436 MDOS/SGOHF 263 Chad Street Dover Air Force Base Dover, DE 19902-5300 (302) 677-2711

#### **Special Needs Program**

**PHONE**: (302) 677-2711 **FAX**: (302) 677-4878

**HOURS:** 7:30 a.m. – 4:30 p.m., Monday - Friday

**SUMMARY:** The Special Needs Program is available to military sponsors with

family members that have special medical and educational needs. The Special Needs Program ensures family members needs are taken care of wherever the military member is stationed. In order for individuals to be eligible to use this resource, they need to be affiliated with the

military (any branch).

**ELIGIBILITY:** Must be affiliated with the military



## EASTER SEAL DELAWARE AND MARYLAND'S EASTERN SHORE

61 Corporate Circle New Castle Corporate Commons New Castle, DE 19720-2405

(302) 324-4444

Creating solutions, changing lives

(302) 324-4442 (TTY) (302) 324-4441 (FAX)

A comprehensive agency which provides therapeutic services, support groups and programs to encourage independence for children and adults with disabilities and their families.

#### **BRIGHT BEGINNINGS**

61 Corporate Circle, New Castle, DE 19720 – (302) 324-4444 100 Enterprise Place, Dover, DE 19904 – (302) 678-3353

600 N. DuPont Highway, Suite 100, Georgetown, DE 19947 - (302) 856-7296

**PHONE:** (800) 677-3800

**HOURS:** 8:30 a.m. to 4:30 p.m., Monday - Friday

**SUMMARY:** A program for children from birth to three years who demonstrated

developmental delays. Services include: developmental assessment, individualized programs, speech-language therapy, occupational therapy, physical therapy, early childhood education, family support counseling, and parent groups. Children receive services individually

or within a peer group at our centers or in the community.

**ELIGIBILITY:** Children birth to 36 months of age, who are born with a disability or

those demonstrating a developmental delay

#### **EDUCATIONAL SURROGATE PARENT PROGRAM**

Carvel Bldg., 11th Floor 820 N. French St. Wilmington, DE 19801 (302) 577-3545 (302) 577-2008 (FAX)

An advocacy and assistance program for special needs children who are receiving early intervention or special education.

#### **SURROGATE PARENT PROGRAM**

**PHONE**: (302) 577-3545 **FAX**: (302) 577-2008

E-MAIL: fmoore@state.de.us

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Provides trained volunteers to represent children in state custody who:

1) are receiving special education, or Child Development Watch early intervention services, or may be in need of special education and 2)

do not have parents available.

**ELIGIBILITY:** Children ages Birth - 21



#### **EPILEPSY FOUNDATION OF DELAWARE**

Tower Office Park
240 James Street, Suite 208
Newport, DE 19804
(302) 999-9313/(302) 999-9763 (fax)
1-800-422-3653

Barbara H. Blair, R.N. - Executive Director

**HOURS:** 9 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Offers education and support to individuals with Epilepsy and their

families; offers educational programs to schools, students and any

interested groups; provides educational literature and films.

Emergency funds for medication assistance are available on a limited

basis statewide.

**ELIGIBILITY:** Open

## The Family & Workplace Connection®

## 3511 Silverside Road, Suite 100 Wilson Building Wilmington, DE 19810 (302) 479-1679 (business)

(302) 479-1660 or 1-800-660-6602 (24 hr system for parents to call) WEBSITE: www.familyandworkplace.org

Provides services that help people successfully manage work and family. Provides education and referral to parents seeking legally operating child care facilities and supports child care providers.

#### PARENT/PROVIDER SERVICES - KENT COUNTY, SUSSEX COUNTY

938 S. Bradford Street

Dover, DE 19904

**PHONE:** (302) 672-0510

**HOURS:** 8:30 a.m. – 4:30 p.m. Monday - Friday

**SUMMARY:** Provides telephone referral service linking parents (including those

with special needs children) and child care providers. Distributes educational information on how to choose quality child care. Recruits and trains child care providers. Sponsors the federal child and adult

care food program (CACFP).

Also operates Resource Centers for child care providers: Dover, 938 S. Bradford Street, Tues. and Thurs., noon - 8 p.m.; Sat, 10 a.m. - noon., phone: 672-0506; Georgetown, Learning Resource Center, Early Childhood Center, Delaware Technical and Community College, Owens Campus, Mon - Thurs, 8 a.m. - 7:30 p.m.; Fri. 8 a.m. - 4 p.m.,

phone: 855-1649.

**ELIGIBILITY:** Open

AREA: Kent County

Sussex County

#### PARENT/PROVIDER SERVICES - NEW CASTLE COUNTY

3511 Silverside Road, Suite100, Wilson Building

Wilmington, DE 19810

**PHONE:** (302) 479-1660 or (302) 479-1679 **HOURS:** 8:30 a.m. – 4:30 p.m. Monday - Friday

**SUMMARY:** Provides telephone referral service linking parents (including those

with special needs children) and child care providers. Distributes educational information on how to choose quality child care. Recruits and trains child care providers. Sponsors the federal child and adult care food program (CACFP). **Also operates Resource Center for child care providers**: 103 Wilson Building, 3511 Silverside Rd., Wilmington, Monday and Thursday 9 a.m. – 4 p.m.; Wednesday, 9 a.m. – 8 p.m.; Saturday 11 a.m. – 1 p.m. phone: 479-1676; Wilmington

College, 320 DuPont Highway, Annex Room 202, New Castle,

Tuesday and Friday,

9 a.m. - 4 p.m.; Saturday 10 a.m. - 2 p.m., phone: 325-8131.

**ELIGIBILITY**: Open

AREA: New Castle County



#### 3411 Candelaria NE, Ste M Albuquerque, NM 87107 (505) 872-4774 (voice) (505) 872-4780 (fax)

E-MAIL: kidshealth@familyvoices.org WEBSITE: www.familyvoices.org

A national grassroots network of families and friends speaking on behalf of children with special health care needs.

#### **DELAWARE FAMILY VOICES**

We help ensure a voice for children with special health care needs in an ever changing health care system by gathering and providing information about issues affecting children with special health care needs; advocating at the state level for the rights of these children; participating in meetings regarding Medicaid managed care issues as they relate to service delivery, quality and appropriateness; and encouraging parent and community participation. Family Voices is actively participating in the implementation of the Medical Home Program with our Delaware partners. We are available to provide family support for families who have a child with a special healthcare need.

#### **KENT AND SUSSEX COUNTIES**

35 West Fairfield Drive

**Dover. DE 19901** 

**CONTACT:** Beth MacDonald **PHONE:** (302) 697-1976

E-MAIL: <u>bmacdonfv@juno.com</u>

**HOURS:** 9 a.m. - 4 p.m.

**AREA:** Family Voices primary contact person: Focus on families in Kent and Sussex

Counties, Delaware (also New Castle County)

#### **NEW CASTLE COUNTY**

803 North Barrett Lane Christiana, DE 19702 CONTACT: Marie Baca PHONE: (302) 286-6673

E-MAIL: the3bacas@hotmail.com

**HOURS:** 9 a.m. - 4 p.m.

**AREA:** Focus on families in New Castle County, Delaware

**NEW CASTLE COUNTY** 

502 West 36<sup>th</sup> Street Wilmington, DE 19802 CONTACT: Bruce Orr

**PHONE**: (302) 761-9347 **E-MAIL**: <u>bruce4093@aol.com</u>

**HOURS:** 9 a.m. – 4 p.m.

AREA: Focus on families in New Castle County; specializing in Dad's issues statewide.

#### **HEAD START**

Please refer to the Department of Education Early Childhood Assistance Programs (ECAP) on Pages 78 – 80.

## HENRIETTA JOHNSON MEDICAL CENTER 601 New Castle Avenue Wilmington, DE 19801 (302) 655-6190

This is a full service family health care facility. In addition to family medicine, services include: prescription service, HIV counseling, education & testing, OB/GYN care, vision screening, hypertension & diabetes screening, and podiatry for foot care. Sliding fee scale is available.

#### **FAMILY MEDICINE SERVICES**

**PHONE**: (302) 655-6190

HOURS: Mon., Thurs. & Fri. 9 - 5; Tues. & Wed 9 - 7; Sat 9 - 1 (twice monthly)

**SUMMARY:** Services include: geriatrics, minor surgery, immunizations, adult

medicine, health education, vision screening, podiatry, pediatrics, gynecology, prenatal care, family planning, nutrition counseling,

healthy lifestyle planning, venereal disease treatment, hypertension & diabetic screening and treatment, HIV counseling and testing, and pharmacy services. Women who qualify can receive free GYN screening and free family planning including contraception.

**ELIGIBILITY:** Open; Appointment preferred

**AREA:** Call for information

#### HOME HEALTH CORPORATION OF AMERICA

#### 260 Chapman Road, Suite 200 Commonwealth Building Newark, DE 19702 (302) 738-9756

A home health care agency which provides a variety of services to homebound persons.

#### **KENT COUNTY**

2145 S. DuPont Highway

Dover. DE 19901

**PHONE**: (302) 697-7125 **FAX**: (302) 697-7257

**HOURS:** 8:30 a.m. – 5:00 p.m., Monday - Friday

**SUMMARY:** Provides: health care to homebound patients, skilled nursing care,

home health aides, therapy (physical, speech and occupational therapy), and medical/social services. Other services include infusion nursing, registered dietician, wound, ostomy and continence nursing

and 24-hour on-call availability.

**ELIGIBILITY**: Call

Homebound persons needing skilled care, regardless of age

AREA: Kent County

Out of State

#### **NEW CASTLE COUNTY**

260 Chapman Road, Suite 200 Commonwealth Building

**Newark, DE 19702** 

**PHONE**: (302) 738-9756 **FAX**: (302) 738-9111

**HOURS:** 8:30 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Provides: health care to homebound patients, skilled nursing care,

home health aides, therapy (physical, speech and occupational therapy), and medical/social services. Other services include infusion nursing, registered dietician, certified diabetic educator, certified wound, ostomy, continence nurse, and 24-hour on-call availability.

**ELIGIBILITY**: Call

Homebound people needing skilled care, regardless of age

AREA: New Castle County

Out of State

#### **SUSSEX COUNTY**

208 N. Bedford Street Georgetown, DE 19947

**PHONE**: (302) 855-1220 **FAX**: (302) 855-9472

**HOURS:** 8:30 a.m. – 5:00 p.m., Monday - Friday

**SUMMARY:** Provides: health care to homebound patients, skilled nursing care,

home health aides, therapy (physical, speech and occupational therapy), and medical/social services. Other services include infusion nursing, registered dietician, wound, ostomy continence

nurse, and 24-hour on-call availability.

**ELIGIBILITY:** Call

Homebound persons needing skilled care, regardless of age

AREA: Sussex County

Out of State



#### INTERIM HEALTH CARE 262 Chapman Road Suite 100 Newark, DE 19702 (302) 283-4350

A home health care agency.

#### **HOME CARE SERVICES/HOME INFUSION SERVICES**

**PHONE**: (302) 283-4350 **FAX**: (302) 283-4360

**E-MAIL:** <a href="mailto:stcphaniewoods@interimhealthcarene.com">stcphaniewoods@interimhealthcarene.com</a>

**HOURS:** 8 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Home health agency for persons needing: home health aides, home

nursing; nutrition and physical therapy; and homemaker services. Also provides home care for technology or ventilator dependent children. Kent County office: 907 S. Governor's Avenue, Dover (734-3131).

**ELIGIBILITY:** Open **AREA:** Statewide



#### JEWISH FAMILY SERVICE OF DELAWARE 101 Garden of Eden Road Wilmington, DE 19803 (302) 478-9411

Provides a variety of counseling and community services.

**FAMILY SERVICE PROGRAMS** 

101 Garden of Eden Road 288 Main Street Wilmington, DE 19803 Newark, DE 19711

**PHONE**: (302) 478-9411 **FAX**: (302) 479-9883

E-MAIL: doryjfs@comcast.net

**HOURS:** Monday, Tuesday, and Thursday: 9 a.m.- 5 p.m.

Wednesdays: 9 a.m. to 9 p.m.

Fridays: 8:30 - 4 p.m.

**SUMMARY:** Provides counseling for adolescents, adults, couples and families.

Offers state mandated co-parenting certified programs for divorcing parents and their children. Provides geriatric care management including assessments, information, referral and case management. Provided English Language Training and vocational services for the

émigré population.

**ELIGIBILITY:** Serving all regardless of religious beliefs

**AREA:** New Castle County



dedicated to finding a cure

## JUVENILE DIABETES RESEARCH FOUNDATION 100 West 10<sup>th</sup> Street Suite 1103 Wilmington, DE 19801

Juvenile Diabetes Research is the largest private funder of diabetes research and offers support to juvenile diabetics and their families. Our mission is to find the cure for diabetes and its complications through the support of research.

#### **DIABETES SUPPORT PROGRAM**

**PHONE:** (302) 888-1117 **FAX**: (302) 888-1878

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** In an average year, 85 cents of every dollar raised directly funds the

world's finest research.

**ELIGIBILITY:** Open AREA: Statewide



# Delaware Chapter 100 W. 10<sup>th</sup> Street, Suite 209 Wilmington, DE 19801 302-661-7300

An agency offering the most comprehensive array of services to patients and families with Leukemia, the Lymphomas, Hodgkin's disease and Myeloma.

# **PATIENT SERVICES**

**PHONE**: (302) 661-7300 or (800) 220-1617

**FAX:** (302) 661-0363 **E-MAIL:** <u>sobczyks@lls.org</u>

WEBSITE: www.lls.org

**HOURS:** 8:30 a.m. to 4:30 p.m., Monday - Friday.

SUMMARY: The Delaware Chapter of the Leukemia & Lymphoma Society offers

the following programs:

- 1. **Family Support Groups** with the Wellness Community and the Helen F. Graham Cancer Center that offer information and encourage communication among patients, families and health care workers.
- First Connection matches individual patients and/or caregivers with trained volunteers who have experienced and survived a blood cancer.
- 3. **School Re-entry** helps young survivors adjust to life after treatment and teaches families, classmates, teachers and healthcare professionals how to deal with the issues surrounding childhood cancer.
- 4. **Patient Financial Aid** provides assistance to help defray treatment and costs not covered by insurance.
- 5. Free Educational Programs and materials
- 6. **Website** is available for a variety of education and information needs.
- 7. **Information Resource Center** (800-955-4572) that is staffed by social workers and nurses, provides up to date information on blood cancers.

**ELIGIBILITY:** Patients and families with Leukemia, the Lymphomas, Hodgkin's

disease and Myeloma

**AREA:** Statewide chapter of the National Organization

# **LIBRARIES - DELAWARE DIVISION OF**

43 S. DuPont Hwy. Dover, DE 19901 (302) 739-4748 (800) 282-8696 TTD (302) 739-4739

The Delaware Division of Libraries/State Library assists Delawareans through providing State and Federal funds in the extension and improvement of library services and facilities. The Division also provides assistance to libraries to support their automation and networking, resource sharing activities, and interlibrary loan services.

# LIBRARY FOR THE BLIND AND PHYSICALLY HANDICAPPED

**PHONE:** (302) 739-4748 or (800) 282-8676

**E-MAIL:** debph@lib.de.us

**HOURS:** Mon. - Fri., 8 a.m. - 4:30 p.m.

**SUMMARY:** Talking books and playback equipment are provided on loan through

the mail to people who are unable to read standard print due to a temporary or permanent visual, physical or reading disability. Free provision of books and magazines recorded on disc and on cassette.

Braille also available. Distribution postage-free both ways.

**ELIGIBILITY:** Individuals unable to read due to physical or visual disability including

Children

Call for information

# **Delaware: The Digital Library of the first state**

WEBSITE: www.lib.de.us

**SUMMARY:** DelAWARE provides access to a variety of databases containing

magazines, newspapers, encyclopedias, atlases, directories, poetry, short stories, essays, images, pamphlets, books and government documents. It supplies health, business, homework help and general reference information. Delawareans need a public library card barcode

number and PIN to access the databases.



# MARCH OF DIMES BIRTH DEFECTS FOUNDATION 236-C N. James Street Wilmington, DE 19804

# **MARCH OF DIMES PROGRAM**

**PHONE**: (302) 225-1020 **FAX**: (302) 225-1030

**EMAIL:** DE614@modimes.org www.modimes.org

**HOURS:** 8:30 a.m. – 4:30 p.m., Monday - Friday

SUMMARY: The mission of the March of Dimes is to improve the health of babies by

preventing birth defects and infant mortality. Provides health education programs, community services, research and advocacy aimed at the prevention of birth defects and supports research. Speakers, literature and films dealing with birth defects and prenatal care are available to

individuals, organizations, teachers and the general public.



# MENTAL HEALTH ASSOCIATION IN DELAWARE 812 D Philadelphia Pike Wilmington, DE 19809

# CHILD AND ADOLESCENT MENTAL HEALTH AWARENESS PROJECT

**PHONE**: (302) 765-9740

**TOLL FREE:** (800) 287-6423 (Kent & Sussex)

**FAX:** (302) 765-9745

**EMAIL:** <u>information@mhainede.org</u>

**HOURS:** 8:30 a.m. – 4:30 p.m. Monday - Friday

SUMMARY: In order to break down the barriers associated with mental health

problems, the Mental Health Association in Delaware works to raise awareness about prevention, early intervention and warning signs of child mental health problems. MHA offers free literature and resources on child mental health; mental health presentations to families, early childhood educators, schools, physicians and child-serving agencies;

and child mental health media materials.

**ELIGIBILITY:** Children birth – 12 and their families, health care professionals, and

early childhood educators

# MULTIPLE SCLEROSIS SOCIETY, NATIONAL Two Mill Road, Suite 106 Wilmington, DE 19806

Provides information and support to persons with Multiple Sclerosis, their families and friends.

# **SUPPORT SERVICES - NEW CASTLE COUNTY**

Two Mill Road, Suite 106 Wilmington, DE 19806

PHONE: (302) 655-5610 or (800) FIGHT MS E-MAIL: barbara.roisman@ded.nmss.org

**WEBSITE**: <u>www.msdelaware.org</u>

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Provides the following services: information and referral, individual

and family counseling, support groups, information programs and literature, equipment loan closet, assistance with cost of specialized transit and home health aid services, newsletter, exercise, and swim

programs.

**ELIGIBILITY:** Persons with Multiple Sclerosis, families and friends

Call or physician referral



# MUSCULAR DYSTROPHY ASSOCIATION, INC.

Supports research, education and direct patient services for those diagnosed with neuromuscular diseases.

### MUSCULAR DYSTROPHY SERVICES - KENT COUNTY, SUSSEX COUNTY

8501 LaSalle Rd., Suite 211

**Towson, MD 21286** 

PHONE: (888) 484-7072 FAX: (410) 494-0082 WEBSITE: www.mdausa.org

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

SUMMARY: Provides clinic service as well as worldwide research to advance the

knowledge of neuromuscular diseases. Provides many direct patient services: provision of orthopedic aids, summer camps and community

education programs.

ELIGIBILITY: Those suspected of having or diagnosed with one of the

neuromuscular diseases covered by Association

AREA: Kent and Sussex Counties

# MUSCULAR DYSTROPHY SERVICES - NEW CASTLE COUNTY

Bishop Hollow Road, Unit A
Newtown Square, PA 19073
PHONE: (610) 325-5758
FAX: (610) 325-0506

**HOURS:** 9 a.m.- 5 p.m., Monday - Friday

**SUMMARY:** Provides extensive clinic services at DuPont Hospital for Children and

the Medical Center of DE. Helps fund orthopedic aids, provides for recreation at summer camp, and conducts community education

programs.

**ELIGIBILITY:** Those suspected of having or diagnosed with one of the

neuromuscular diseases covered by the Association

AREA: New Castle County

# NANTICOKE MEMORIAL HOSPITAL, INC. 801 Middleford Road Seaford, DE 19973 (302) 629-6611

A health care center offering a range of diagnostic, therapeutic and rehabilitative services on an inpatient and outpatient basis.

# **MEDICAL SERVICES**

**PHONE:** (302) 629-6611

**HOURS:** 24 Hours

**SUMMARY:** An acute care hospital which provides medical treatment, outpatient

emergency care, inpatient care, inpatient pediatric services, physical therapy and orthopedic care. Also provides lithotripsy and MRI. Offers a

Physician Referral Service, 629-6611.

AREA: Sussex County



# NATIONAL INFORMATION CENTER FOR CHILDREN AND YOUTH WITH DISABILITIES NICHCY P.O. BOX 1492 Washington, DC 20013 - 1492

Free information service that helps parents, educators, care givers, and others to improve the lives of children with disabilities.

## **DISABILITIES HOTLINE**

**PHONE:** (800) 695-0285 (VOICE/TTY)

(202) 884-8200 (VOICE/TTY)

FAX: (202) 884-8441
E-Mail: NICHCY@aed.org
Website: www.nichcy.org

**HOURS:** 9:30 a.m. - 6:30 p.m., EST, Monday - Friday

**SUMMARY:** Nichcy is an information and referral center that provides information

on disabilities and disability-related topics. Our focus is children and youth with disabilities, birth to age 22. We produce publications on disability and education issues. (Also in Spanish) Our publications are available on the Internet. We have information specialist to speak

directly with callers.

**ELIGIBILITY:** Everyone concerned about children and youth with disabilities

**AREA:** National

# NATIONAL KIDNEY FOUNDATION OF DELAWARE VALLEY

325 Chestnut St. Suite 725 Philadelphia, PA 19106 1-800-697-7007 (215) 923-8611

An advisory and counseling service assisting kidney patients in various capacities.

# **KIDNEY SUPPORT PROGRAM**

**PHONE**: 1-800-697-7007 or (215) 923-8611

**FAX:** (215) 923-2199 **WEBSITE:** www.nkfdv.org

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** The National Kidney Foundation of the Delaware Valley's mission is to

eradicate all diseases of the kidney, bladder and urinary tract – as well as provide programming, education and support to individuals and

families effected by these diseases.

**ELIGIBILITY:** Delaware residents with a form of kidney disease

Contact office

# NEURO CARE/TOTAL CARE 201 Ruthar Drive Suite 5 Newark, DE 19711

**PHONE**: (302) 738-6400 **FAX**: (302) 738-9247

**HOURS:** Home Health Care available 24 hours a day. On Call Service 24 hours a

day.

**SUMMARY:** Services provided are skilled nursing, physical therapy, speech therapy,

occupational therapy and home health aide coverage to those residing in

New Castle County.

**ELIGIBILITY:** Referral base from patient, physician, hospital, family or social worker,

private insurance companies, managed care organizations and self-pay.

Neuro Care Consultants is a Medicare/Medicaid certified agency They have secured contracts from most insurance companies

Currently assisting disabled children with the many needs they have

AREA: New Castle County



# NURSES N' KIDS, INC. 904 Churchman's Road New Castle, DE 19720 (302) 323-1436

# Prescribed Pediatric Extended Care Program of New Castle County

**HOURS:** 6:30 a.m. - 6:30 p.m., Monday - Friday

**SUMMARY:** A comprehensive medical day program designed for the pediatric

population birth to 21 years of age. This program provides services for the medically fragile/technology dependent child as outlined by a physician's prescription. The center provides Skilled Nursing Care, Occupational, Physical and Speech Therapy. Other specialized

services include Feeding Therapy and Nutritional

consult/management. Child Life Therapists are on site each day to provide individualized developmental/educational programming for each child. Specialized transportation services to and from the center

is available, if criteria met.

ELIGIBILITY: Medically and or technologically dependent children, with a

physician's prescription

**AREA:** New Castle County

# Non-Emergency Transportation of New Castle, Kent & Sussex Counties

(In coordination with Logisticare)

**PHONE:** New Castle: (302) 323-1118

Kent & Sussex: (302) 424-1770

**HOURS:** 6:30 a.m. - 6:30 p.m., Monday through Friday

**SUMMARY:** A non-emergency medical transportation service for children and

adults to medical appointments. Appointment must be a covered

service under Delaware Medicaid program.

**ELIGIBILITY:** Delaware Medicaid recipient with valid Medicaid card

AREA: Statewide

# NURSES N' KIDS & NURSES N' KIDS AT HOME SERVICES ARE JCAHO ACCREDITED



# NURSES N' KIDS OF MILFORD, INC. 705 North Street Milford, DE 19963 (302) 424-1770

**Prescribed Pediatric Extended Care Program of Kent & Sussex Counties** 

**HOURS:** 6:30 a.m. – 6:30 p.m., Monday – Friday

**SUMMARY:** A comprehensive medical day program designed for the pediatric

population birth to 21 years of age. This program provides services for the medically fragile/technology dependent child as outlined by a physician's prescription. The center provides Skilled Nursing Care, Occupational, Physical and Speech Therapy. Other specialized

services include Feeding Therapy and Nutritional

consult/management. A Child Life Therapist is on site every day to provide individualized developmental/educational programming for each child. Specialized transportation services to and from the center

is available, if criteria met.

ELIGIBILITY: Medically and or technologically dependent children, with a

physician's prescription

**AREA:** Kent & Sussex Counties

NURSES 'N KIDS AT HOME, INC. 506 N. DuPont Highway Dover, DE 19901 (302) 734-8122

(800) 743-1436 (Delaware residents only)

**HOURS:** Office Hours: 8:00 a.m. – 4:30 p.m., Monday – Friday

Nursing Services: Available 24 hours a day, 7 days a week

**SUMMARY:** Nurses N' Kids at Home, Inc. provides comprehensive in home nursing

services including skilled private duty shifts, C.N.A. and Skilled

Nursing visits for children birth to 21 years of age. Other specialized

services include IV infusion therapy for Pediatrics and Adults. **Perinatal Services** (Babies and Mommies Program) including

Postpartum Mom-Baby visits, and High Risk Infant visits. **Therapy** 

**Services** include Physical, Occupational, Speech and Feeding Therapies as well as Early Childhood Educators. All of our services require a physician's prescription and are provided by specially trained

and highly qualified individuals.

**ELIGIBILITY:** Delaware Medicaid recipient with valid Medicaid card as well as

private insurance



## **PARENTS AS TEACHERS**

The Parents as Teachers Program (PAT) offers various services to first time parents of children beginning at birth and continuing up to 3 years of age. PAT gives children the best possible start in life, laying the foundation for later school success. Information is provided to parents on child development and activities that build language, thinking, social and motor skills. These services, as well as developmental screenings, are provided by certified parent educators through personal monthly visits, group meetings, and play and stay centers.

### **NEW CASTLE COUNTY**

Parent Early Education Center Eden Support Services Center Room 102/104

925 Bear-Corbitt Road

Bear, DE 19701

**CONTACT:** Whitney Jenkins **PHONE:** (302) 454-5955 **FAX:** (302) 454-2246

**EMAIL:** <u>jenkinsw@christina.k12.de.us</u> **HOURS:** Days, Evenings and weekends

**ELIGIBILITY:** First time parents living in a school district in New Castle County

AREA: New Castle County

### **KENT COUNTY**

Polytech School District Polytech Adult Education 823 Walnut Shade Road

P. O. Box 102

Woodside, DE 19980

**CONTACT:** Cheryl Walls **PHONE:** (302) 697-4545 **FAX:** (302) 697-4544

E-MAIL: <a href="mailto:cheryl.walls@polytech.k12.de.us">cheryl.walls@polytech.k12.de.us</a>
HOURS: Days, evenings and weekends

**ELIGIBILITY:** First time parents living in a school district in Kent County

AREA: Kent County

# **SUSSEX COUNTY**

Lake Forest School District
Delaware Early Childhood Center
Lake Forest South B Elementary School
100 W. Mispillion Street

Harrington, DE 19952

**CONTACT:** Anna Scovell (302) 856-5909 **FAX:** (302) 934-1893

**HOURS:** Days, evenings and weekends

**ELIGIBILITY:** First time parents living in a school district in Sussex County

Priority given to higher need families

AREA: Sussex County



## PARENT INFORMATION CENTER OF DELAWARE

The Parent Information Center of Delaware is a private, nonprofit organization that provides information, support, referrals, parent to parent support and educational advocacy training to families of children with special needs and the professionals who serve them.

**PHONE:** (888) 547-4412 (toll free for parents only)

**HOURS:** 8:30 a.m. – 6:00 p.m., Monday – Friday (some evening hours)

WEBSITE: <a href="www.picofdel.org">www.picofdel.org</a>
EMAIL: <a href="mailto:picofdel.org">picofdel@picofdel.org</a>

**ELIGIBILITY:** Community at large – Families of children with special needs and

professionals/educators who serve children with special needs

**AREA:** State-wide

### **LOCATIONS**

NEWARK WILMINGTON

700 Barksdale Road, Suite 16 3707 N. Market Street Newark, DE 19711 Wilmington, DE 19802

<u>DOVER</u> <u>GEORGETOWN</u>

1046 S. DuPont Highway 109 N. Bedford Street

Dover, DE 19901 Georgetown, DE 19947

**PHONE**: (302) 674-0184 **PHONE**: (302) 856-9880 **FAX**: (302) 674-0187 **FAX**: (302) 856-9882

### **PROGRAMS AND SERVICES**

### INDIVIDUAL TECHNICAL ASSISTANCE

PIC Family-School Partners are available in all three Delaware counties, and the city of Wilmington, to help families and professionals understand and secure a free appropriate public

education for children with disabilities and special needs

### INFORMATIONAL WORKSHOPS/CONFERENCES

Educational sessions and conferences about a variety of topics relating to the education and

general well-being of children with disabilities and their families

# **STUDENT CONNECTIONS**

Through a wide range of activities, teens with disabilities practice skills and develop confidence to become effective self advocates

### **DISABILITY AWARENESS EVENTS**

Activities emphasizing awareness and appreciation of differences are coordinated with school

and community groups

### **EDUCATIONAL RESOURCES**

# www.picofdel.org

Website features complete and current listing of PIC's library and PEP sessions, links to local and national events and more.

# **LINK Newsletter**

Published quarterly with important and timely information and suggestions.

# **Books, Videos and Periodicals**

Can be borrowed from the PIC lending library

# place II, inc.

PEOPLE'S PLACE II, Inc. Administrative Office 219 S. Walnut Street Milford, DE 19963

PHONE: (302) 422-8033 FAX: (302) 422-8050 info@peoplesplace2.com

People's Place is a 30-year old not-for-profit serving Kent and Sussex Counties in Delaware. Our Administrative offices are located in Milford, however, we offer services in Smyrna, Dover, Milford, Georgetown and Seaford. Our services address domestic violence, child abuse, substance abuse, crime, at-risk youth, mental health issues, veteran's issues and homelessness.

# MILFORD COUNSELING CENTER

1131 Airport Road Milford, DE 19963

**PHONE:** (302) 422-8026

**HOURS:** Monday - Thursday, 8:30 a.m. - 4:30 p.m.; Friday, 8:30 a.m. - 12 noon **SUMMARY:** Provides individual, group, family and play therapy. Services are also

available for substance abuse, gambling addictions, veterans and

parent-child conflict issues. Medication management and

psychological evaluations are available.

**ELIGIBILITY:** Open

Services offered on a sliding fee schedule

Medicaid and most private insurance accepted

AREA: Kent and Sussex Counties

### **DOVER COUNSELING CENTER**

**165 Commerce Way** 

P.O. Box 638

**Dover. DE 19903** 

**PHONE**: (302) 730-4479

**HOURS:** Monday – Thursday, 8:30 a.m. – 4:30 p.m.; Friday, 8:30 a.m. – 12

noon

**SUMMARY:** Provides individual, group, family and play therapy. Services are also

available for substance abuse, gambling addictions, veterans and

parent-child conflict issues. Medication management and

psychological

evaluations are available.

**ELIGIBILITY:** Open

Services offered on a sliding fee schedule Medicaid and most private insurance accepted AREA: Kent and Sussex Counties

# SEAFORD COUNSELING CENTER

Shipley State Service Center 350 Virginia Avenue

Seaford, DE 19963

**PHONE**: (302) 422-8026

**HOURS:** Monday – Thursday, 8:30 a.m. – 4:30 p.m.; Friday, 8:30 a.m. – 12

noon

**SUMMARY:** Provides individual, group, family and play therapy. Services are also

available for substance abuse, gambling addictions, veterans and

parent-child conflict issues. Medication management and

psychological

evaluations are available.

**ELIGIBILITY:** Open

Services offered on a sliding fee schedule

Medicaid and most private insurance accepted

**AREA:** Kent and Sussex Counties



# PERINATAL ASSOCIATION OF DELAWARE

# 715 Tatnall Street Wilmington, DE 19801 (302) 654-1088 or 984-BABY (302) 654-1606 (fax)

Organized to decrease the incidence of infant mortality and low birth weight which often results in birth defects, mental retardation and/or developmental disabilities.

# **HEALTHY MOTHERS, HEALTHY BABIES COALITION**

**PHONE**: (302) 654-1088

**HOURS:** 9 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** The Coalition is a maternal health education and advocacy program

for pregnant women, women of childbearing age and their families.

**ELIGIBILITY:** Pregnant women and their families

AREA: Statewide

# **RESOURCE MOTHERS**

**PHONE**: (302) 654-1088

**HOURS:** 9 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Program finds high-risk pregnant women and links them with prenatal

care, WIC, housing and other needs. Program provides

transportation, translation and referrals as needed. Resource Mothers educate clients on vital health topics and stay with the family until the baby is one year old to ensure that immunizations are current and that

the baby has a medical home.

**ELIGIBILITY:** High risk pregnant women

# PREVENT CHILD ABUSE - Delaware (PCAD)

100 W. 10<sup>th</sup> Street, Suite 715 Wilmington, DE 19801



(302) 254-4611 (302) 644-4374 (302) 674-1112

E-Mail: pcad@comcast.net Website: www.pcadelaware.org

Offers safety programs providing group learning for children and youth, their parents and those who work with them on personal safety and abuse prevention. Special training for adults (i.e. foster parents, daycare providers, teachers) on abuse and neglect issues. School-based therapeutic services for children who have experienced abuse or neglect and group support for children from substance abusing homes.

# **PREVENTION EDUCATION - NEW CASTLE COUNTY**

100 W. 10<sup>th</sup> Street, Suite 715

Wilmington, DE 19801

**PHONE**: (302) 254-4611 **FAX**: (302) 254-4616

**HOURS:** Monday - Friday, 9 a.m. to 5 p.m.

**SUMMARY:** Provides safety programs and school and work-place based

prevention programs. Group training for children and youth, parents, and professionals. Programs also offered in Kent County, 674-1112.

**ELIGIBILITY:** Open AREA: Statewide

### **KENT COUNTY**

9 E. Loockerman Street, Suite 208

Dover, DE 19901

PHONE: 674-1112 FAX: 674-1114

### SUSSEX COUNTY

431 Savannah Road Lewes, DE 19958

PHONE: 644-4374



# READ-ALOUD DELAWARE CSB 100 W. 10<sup>th</sup> Street Wilmington, DE 19801

Provides volunteer readers to read to preschool children on a regular basis, books to newborns and information to parents on reading to their children

**READ ALOUD PROGRAM, NEW CASTLE COUNTY** 

CSB 100 W. 10<sup>th</sup> Street, Suite 207 (Physical) P. O. Box 25249 (Billing) Wilmington, DE 19801 Wilmington, DE 19899

**PHONE**: (302) 656-5256 **FAX**: (302) 656-2119

**HOURS:** 8 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** READ-ALOUD Delaware provides volunteer readers to read to

preschool children on a regular basis in a one-on-one relationship. Also offers services to parents of preschool-age children. These services include lectures, workshops and demonstrations of reading techniques, importance of reading aloud and how parents, particularly marginally literate parents, can create an intellectually stimulating

environment in the home.

**ELIGIBILITY:** Preschool age children, their parents, family or guardian

**AREA:** New Castle County

### READ ALOUD PROGRAM, KENT COUNTY

Blue Hen Corporate Center 655 S. Bay Road, Suite 213A

Dover, DE 19901

**PHONE**: (302) 674-4423 **FAX**: (302) 677-1526

**HOURS:** 9:30 a.m. - 3 p.m., Monday - Friday. Call First.

**SUMMARY:** READ-ALOUD Delaware provides volunteer readers to read to

preschool children on a regular basis in a one-on-one relationship. Also offers services to parents of preschool-age children. These services include lectures, workshops and demonstrations of reading techniques, importance of reading aloud and how parents, particularly marginally literate parents, can create an intellectually stimulating

environment in the home.

**ELIGIBILITY:** Preschool age children, their parents, family or guardian

AREA: Kent County

# READ ALOUD PROGRAM, SUSSEX COUNTY

109 N. Bedford (P. O. Box 60)

Georgetown, DE 19947

**PHONE**: (302) 856-2527 **FAX**: (302) 856-2396

**HOURS:** 9 a.m.- 3 p.m., Monday – Thursday. Call First.

**SUMMARY:** READ-ALOUD Delaware provides volunteer readers to read to

preschool children on a regular basis in a one-on-one relationship. Also offers services to parents of preschool-age children. These services include lectures, workshops and demonstrations of reading techniques, importance of reading aloud and how parents, particularly marginally literate parents, can create an intellectually stimulating

environment in the home.

**ELIGIBILITY:** Preschool age children, their parents, family or guardian

AREA: Sussex County



# READING ASSIST® INSTITUTE (RAI) 100 W. 10<sup>th</sup> Street, Suite 910 Wilmington, DE 19801-6605

"Unlocking the written word ... one sound at a time"

**PHONE:** (302) 425-4080, 1-888-311-1156 (toll free)

**FAX:** (302) 425-4085

**EMAIL:** readinfo@readingassist.org

WEBSITE: www.readingassist.org

**HOURS:** 8:30 a.m. – 5:00 p.m., Monday - Friday

**SUMMARY:** RAI provides training for educators and volunteer tutors who work with

struggling readers. The research-based, multisensory, structured language curriculum teaches phonological awareness, reading and spelling. RAI also houses a lending library that serves as a resource

for parents, educators and caregivers.

**AREA:** Mid-Atlantic region [primarily Delaware]

# SOCIAL SECURITY ADMINISTRATION

92 Read's Way New Castle Corporate Commons New Castle, DE 19720

(800) 772-1213 (302) 323-0304

Administers Social Security benefits, Medicare, Social Security Disability and Supplemental Security Income (SSI).

# SOCIAL SECURITY, KENT COUNTY

Federal Building, Room 1003 300 S. New Street Dover. DE 19904

**PHONE:** (800) 772-1213 or (302) 674-5162

WEBSITE: www.SSA.GOV

**HOURS:** 9 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Provides income maintenance, health insurance, and Medicare

coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers 70 or over; Supplementary Security Income (SSI) for aged 65 and over, blind or persons with disabilities (including children), with limited income and resources; Medicaid determination for aged and

disabled on SSI.

**ELIGIBILITY:** Varies according to program, call for appointment

AREA: Kent County

### SOCIAL SECURITY, NEW CASTLE COUNTY

92 Read's Way

**New Castle Corporate Commons** 

New Castle, DE 19720

**PHONE:** (800) 772-1213 or (302) 323-0304 **HOURS:** 9 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Provides income maintenance, health insurance, and Medicare

coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers 70 or over; Supplementary Security Income (SSI) for aged 65 & over, blind or disabled (including children), with limited income and resources; Medicaid determination for aged and disabled on SSI.

Other site: Federal Bldg., 9th & King, 3rd fl., Tuesday and

Wednesday, 9 a.m. - 12 Noon.

**ELIGIBILITY:** Varies according to program, call for appointment

**AREA:** New Castle County

# **SOCIAL SECURITY, SUSSEX COUNTY**

600 N. DuPont Highway

Suite 202

Georgetown, DE 19947

**PHONE:** (800) 772-1213 or (302) 856-9620 **HOURS:** 9 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** Provides income maintenance, health insurance, and Medicare

coverage for those insured under Social Security; monthly benefits to retired and disabled workers and dependents; benefits for non-retired workers 70 or over; Supplementary Security Income (SSI) for aged 65 and over; blind and disabled persons (including children) with limited income and resources; Medicaid determination for aged and disabled

on SSI.

**ELIGIBILITY:** Varies according to program, call for appointment

AREA: Sussex County



# 5147 West Woodmill Drive Suite 21 Wilmington, DE 19808

**PHONE**: (302) 999-0702

(302) 999-0842 (fax)

**HOURS:** Monday, Wednesday, Thursday; 3:30 – 6:30 p.m.

Tuesday; 9:00 a.m. – 2:00 p.m.

**SUMMARY:** Comprehensive speech-language services including consultation,

screening, evaluation, and therapy. Services may be provided at our office or other settings. Services can generally be scheduled immediately

upon referral.

**ELIGIBILITY:** Referral base - client or parent, physician, other professional

AREA: New Castle County

# + CATHOLIC HEALTH INITIATIVES

# St. Francis Hospital

ST. FRANCIS CENTER OF HOPE 523 Capital Trail (Kirkwood Hwy.) Windy Hills Professional Bldg. Newark, DE 19711 (302) 369-9370

A prenatal and family practice facility operated by St. Francis Hospital that provides outpatient medical services.

**PHONE**: (302) 369-9370 **FAX**: (302) 369-6514

**HOURS:** 9 a.m. - 4 p.m., Monday - Friday

**SUMMARY:** A prenatal and family practice facility that accepts most types of

insurances and assists uninsured eligible patients to apply for Medicaid or Financial Assistance at St. Francis Hospital. Outreach of the St. Francis Family Practice Residency Program especially to

the Hispanic population in the Newark area.

**ELIGIBILITY:** General Public AREA: Statewide

PHYSICIAN STAFF: Melissa Teibuiani, MD, Medical Director

Kevin Mansilla-Rivera, MD

+ CATHOLIC HEALTH INITIATIVES

# St. Francis Hospital

ST. FRANCIS HOSPITAL
St. Francis Medical Office Building
Seventh & Clayton Streets
P.O. Box 2500
Wilmington, DE 19805
(302) 421-4100

A 395-bed Health Care Center offering a range of diagnostic, therapeutic, and rehabilitative services on an inpatient and outpatient basis. Cosponsors the St. Clare Medical Outreach Van.

# **DUPONT PEDIATRICS AT ST. FRANCIS**

**PHONE**: (302) 421-9700

**HOURS:** 8 a.m. – 8 p.m. Monday – Thursday, 8 a.m. – 8 p.m. Friday **SUMMARY:** Provides primary patient care for children and youth. Special

expertise in developmental and behavioral pediatrics is also available.

**ELIGIBILITY:** Children under 18 years requiring health care



# TECH CONNECTIONS, INC. 409 Brandywine Blvd. Wilmington, DE 19809

TECH Connections is a technology learning center for children, families and teachers.

# **TECH CONNECTIONS**

409 Brandywine Blvd. Wilmington, DE 19809

**PHONE:** (302) 762-5676 **FAX:** (302) 762-5634

**E-MAIL:** <u>agordon@techconnections.net</u> **HOURS:** 10 a.m. – 4 p.m. Monday - Friday

**SUMMARY:** Certified teachers specializing in Educational Technology teach

children to incorporate technology as a tool for creating and learning.

Experience working with children with special needs.

**ELIGIBILITY:** Children 3 years and up

Call for information

# THERAPY SERVICES OF DE., INC. 24 Gates Circle Hockessin, DE 19707 (302) 239-0920

A health care personnel agency which hires out therapists for in-home, agency and school care.

# **THERAPY SERVICES**

PHONE: (302) 239-0920 FAX: (302) 234-1661 E-MAIL: Ashlandgr@aol.com

HOURS: Monday - Friday, 8 a.m. to 5 p.m.

**SUMMARY:** Provides health care personnel (physical therapists, occupational

therapists, speech/language pathologists) to schools, families, and

agencies requiring staff.

**ELIGIBILITY:** Open to any facility requiring personnel

AREA: New Castle County

Kent County - upon occasion Sussex County - upon occasion



# UNITED CEREBRAL PALSY OF DELAWARE, INC. 700 A River Road Wilmington, DE 19809

(302) 764-2400

Provides case management, respite care, summer day camps, community education, training in independent living skills and financial assistance for durable medical equipment to persons with Cerebral Palsy and other similar disabilities and their families. UCP is also the designated agency in Delaware for the Client Assistance Program.

### **CAMP LENAPE**

UCP Center for Southern DE 3249 Midstate Road Felton. DE 19943

**PHONE**: (302) 335-5626

**HOURS:** 7:00 a.m. – 6:00 p.m. for a full day session

9:00 a.m. - 3:00 p.m. for a half day session

Monday – Friday, July and August

**SUMMARY:** A summer day camp for children and young adults, with and without

disabilities, who live below the canal.

**ELIGIBILITY:** Children and young adults with disabilities, ages 3-25

Children without disabilities, ages 6-10

AREA: Kent and Sussex Counties

### CAMP MANITO

700 A River Road

**Wilmington, DE 19809-2746** 

**PHONE**: (302) 764-2400 **TDD**: (302) 764-8708

**HOURS:** 7:00 a.m. – 6:00 p.m. for a full day session

9:00 a.m. - 3:00 p.m. for a half day session

Monday - Friday, June - August

**SUMMARY:** A camp for children, with and without disabilities, who live above the

canal.

**ELIGIBILITY:** Serving children with and with out disabilities

Children with disabilities ages 3 to 25 Children without disabilities, ages 6 to 10

AREA: New Castle County

# **CASE MANAGEMENT, KENT & SUSSEX COUNTY**

**UCP Center for Southern DE** 

3249 Midstate Road Felton. DE 19943

**PHONE:** (302) 335-5626

**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Provides counseling, coordination of funding for equipment, services

and home modifications, physical barrier removal consultation, parent training, community education and prevention campaigns, advocacy with other State agencies and service systems. Also conducts support groups for clients and family members of persons with disabilities.

**ELIGIBILITY:** Anyone with Cerebral Palsy or similar disabilities and their families

AREA: Kent and Sussex Counties

# CASE MANAGEMENT, NEW CASTLE COUNTY

700 A River Road

Wilmington, DE 19809-2746 PHONE: (302) 764-2400 TDD: (302) 764-8708

**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Provides counseling, coordination of funding for equipment, services

and home modifications, physical barrier removal consultation, parent training, community education and prevention campaigns, advocacy with other State agencies and service systems. Also conducts support groups for clients and family members of persons with disabilities.

**ELIGIBILITY:** Anyone with Cerebral Palsy or similar disabilities and their families

**AREA:** New Castle County

### **RESPITE CARE**

700 A River Road

Wilmington, DE 19809-2746

**PHONE:** (302) 764-2400 or (302) 335-5626

**TDD:** (302) 764-8708

**HOURS:** 8:30 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** In-home respite care for children and adults with physical disabilities.

Services also include advocacy, counseling and additional case management services. Occasional and part-time respite care

available for evening and weekend needs.

**ELIGIBILITY:** Priority given to those with severe physical disabilities; ages 3 yrs. and

over

### AFTERSCHOOL CARE

**Castle Hills Elementary School** 

**Moores Lane** 

New Castle, DE 19720

**PHONE:** UCP Office (764-2400) - 8:30 a.m. - 4:30 p.m.

**HOURS:** 2:30 p.m. - 6:30 p.m.

**SUMMARY:** After school care for disabled and non-disabled children.

**ELIGIBILITY:** Servicing children with and without disabilities for after school care

Ages 5 -12, starting at age 3 for children with a disability

**AREA:** New Castle County

# PARENTS & CHILDREN TOGETHER AT TECHNOLOGY (P.A.C.T.T.)

**Sussex Tech High School** 

Route #9, Box 351

Georgetown, DE 19947

**PHONE**: (302) 856-3490 **FAX**: (302) 856-1760

**HOURS:** 6:30 a.m. - 5:30 p.m., Monday – Friday

**DIRECTOR:** Kathy Moore

**SUMMARY:** PACTT is an integrated child care center for infants and children.

Mainstreams special needs children into a traditional child care

setting.

**ELIGIBILITY:** Children, ages 6 weeks – 5 years

AREA: Georgetown

Sussex County

### PEER PARENT SUPPORT GROUP

**UCP Center for Southern DE** 

3249 Midstate Road Felton, DE 19943

**PHONE**: (302) 335-5626

**HOURS:** 8:30- 2:30, Monday through Friday in July

**SUMMARY:** Meet once a month.

**ELIGIBILITY:** Parents of children with physical disabilities



# University of Delaware Newark, DE 19711 (302) 831-2000

# **COLLEGE OF HUMAN RESOURCES, EDUCATION AND PUBLIC POLICY**

# THE UNIVERSITY OF DELAWARE CENTER FOR DISABILITY STUDIES

College of Human Resources, Education and Public Policy 166 Graham Hall

**Newark, DE 19716** 

PHONE: (302) 831-6974 TDD: (302) 831-4689 FAX: (302) 831-4690

**HOURS:** 8 a.m. to 4:30 p.m., Monday through Friday

**WEBSITE:** www.udel.edu/cds

**SUMMARY:** The University of Delaware Center for Disability Studies seeks to

enable persons with disabilities to achieve their personal goals for greater independence, productivity and inclusion in their communities

across the lifespan. The wide-ranging projects of the Center for

Disability Studies have in common recognition of the value of diversity and responsiveness to the changing needs of individuals and families

across time. The Center for Disability Studies works to promote

service and support systems that empower individuals to be in control

of their lives. The Center for Disability Studies has a major commitment to providing training and technical assistance to organizations and agencies throughout Delaware. It is currently engaged in several major research, training, and dissemination projects on a statewide basis and maintains a resource center

available to all.

**ELIGIBILITY:** Call with questions

**AREA:** Statewide

### LABORATORY PRESCHOOL

Department of Individual & Family Studies, College of Human Resources, Education and Public Policy

Alison Hall

**Newark, DE 19716** 

**PHONE:** (302) 831-2304

**HOURS:** Monday - Friday, 8 a.m. to 4:30 p.m., Sept.- May

**WEBSITE:** www.udel.edu/ifst

**SUMMARY:** Provides developmental preschool programs for children ages 2-5.

The Center is a research and teacher education facility within the Department of Individual and Family Studies. The program reserves

several spaces for children with special needs.

**ELIGIBILITY:** Children 2-5 years. Call for information. Early registration

recommended

AREA: Newark

New Castle County

**COLLEGE OF EDUCATION PROGRAMS** 

Newark, DE 19711 (302) 831-6544

**THE FAMILY SUPPORT NETWORK** 

**Delaware State Parents Assoc., Inc.** 

1046 S. DuPont Highway

Dover, DE 19901

**PHONE:** (302) 678-9288

**SUMMARY:** A network for the education, empowerment and support of families.

Mission: To strengthen families and children by bringing together groups of people with similar interests and needs, by providing them and by helping them establish empowering peer support groups and

networks.

**ELIGIBILITY:** Call for more details

Parents, family members, family workers, daycare providers, school

personnel, etc

AREA: Statewide

PARENTS AS COUNSELORS AND TEACHERS

**PHONE**: (302) 831-6544

**HOURS:** Monday - Friday, 8 a.m. to 5 p.m.

**SUMMARY:** Parent educator certificate program that trains a core of people

throughout the state to be excellent parent and family workers. Offers the community presentations and in service education. Sponsors "Tips for Parents", ongoing television segments shown on public

television.

**ELIGIBILITY:** Call for information

Priority given to adults serving low-income or special needs parents

AREA: Statewide

**COOPERATIVE EXTENSION PROGRAMS** 

105 Edward R. Wilson House

University of Delaware Newark, DE 19717-1303

**PHONE:** (302) 831-1328 or 831-1329

FAX: (302) 831-0843
E-MAIL: <a href="mailto:ptnelson@udel.edu">ptnelson@udel.edu</a>
WEBSITE: <a href="mailto:http://ag.udel.edu/fam/">http://ag.udel.edu/fam/</a>

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Delaware Cooperative Extension is an outreach arm of the University

of DE providing information on agriculture, home economics, financial

management, water quality, child development, parenting and community resource development.

#### **COOPERATIVE EXTENSION, NEW CASTLE COUNTY**

910 S. Chapel Street Newark, DE 19716-1303

PHONE: (302) 831-1239
FAX: (302) 831-8934
E-MAIL: pippidis@udel.edu

WEBSITE: <a href="http://ag.udel.edu/ncc/index.html">http://ag.udel.edu/ncc/index.html</a>
8 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Programs are an outreach of the University of Delaware and include

agriculture, home horticulture, financial management and planning, stress management, food, nutrition and health, water quality, adult and

youth (4-H), leadership development, parenting and community

resource development.

**ELIGIBILITY:** Varies with program AREA: New Castle County

#### **COOPERATIVE EXTENSION, KENT COUNTY #I**

**69 Transportation Circle** 

Dover, DE 19901

PHONE: (302) 730-4000 FAX: (302) 735-8130 E-MAIL: roxane@udel.edu

**WEBSITE:** http://bluehen.ags.udel.edu/deces/kent/kentwelc.htm

**HOURS:** 8 a.m. - 5 p.m., Monday - Friday

**SUMMARY:** Programs are an outreach of the University of Delaware and Delaware

State University and include agriculture, home horticulture, financial management, food, nutrition and health, water quality, adult and youth (4-H), leadership development, parenting and community resource

development.

AREA: Kent County

#### **COOPERATIVE EXTENSION, KENT COUNTY #2**

Delaware State University 1200 N. DuPont Highway

**Dover, DE 19901** 

PHONE: (302) 739-5156 FAX: (302) 857-6430 E-MAIL: <u>amartin@dsc.edu</u>

**WEBSITE:** http://bluehen.ags.udel.edu/deces/kent/kentwelc.htm

**HOURS:** 8 a.m. - 4:30 p.m., Monday – Friday, Varies

**SUMMARY:** Programs are an outreach of the University of Delaware and Delaware

State University and include agriculture, home horticulture, financial management and planning, stress management, food, nutrition and health, water quality, adult and youth (4-H), leadership development,

parenting and community resource development.

AREA: Kent County

#### **COOPERATIVE EXTENSION, SUSSEX COUNTY**

**UD Research & Education Center Research & Education Center** 

R.D. 6, Box 48

Georgetown, DE 19947

PHONE: (302) 856-7303 FAX: (302) 856-1845 E-MAIL: maryw@udel.edu

WEBSITE: <a href="http://www.rec.udel.edu/">http://www.rec.udel.edu/</a>

**HOURS:** 8 a.m. - 4:30 p.m., Monday - Friday

**SUMMARY:** Programs are an outreach of the University of Delaware and include

agriculture, home horticulture, financial management and planning, stress management, food safety, nutrition and health, water quality, adult and youth (4-H), leadership development, parenting, and

community resource development.

AREA: Sussex County



#### VSA Arts of Delaware Delaware State University Arts Center/Gallery 1200 N. DuPont Highway Dover, DE 19901

A statewide organization committed to enhancing the capabilities, confidence, and quality of life for individuals with disabilities by providing learning opportunities in dance, theater, creative writing, music, and the visual arts.

#### **SPECIAL ARTS PROGRAM**

**PHONE**: (302) 857-6699 **FAX**: (302) 857-6698

**E-MAIL:** <u>jgunther@dsc.edu</u> or <u>jennifer@vsadelaware.org</u>

**WEBSITE**: <u>www.vsadelaware.org</u>

**HOURS:** 9 a.m. – 5 p.m.; Monday - Friday

**SUMMARY:** Provides year round programming including artists-in-residency

programs, festivals, grants and scholarships.

**ELIGIBILITY:** Individuals with disabilities, Delaware residents

## VISITING NURSE ASSOCIATION CHRISTIANA CARE

New Castle Corporate Commons 1 Reads Way, Suite 100 New Castle, DE 19720 (302) 323-8200

Offers a comprehensive array of Home Health Care services including: skilled nursing; physical, speech and occupational therapy for children and adults; medical social work; nutritional counseling; private duty nursing; home health aide and homemaker; respite and companion care. Services are provided to pregnant women, infants, children, adolescents, adults and elderly. The hours of operation for home care services are 24 hours per day, 7 days per week with a nurse on-call during after-hours.

#### **HOME HEALTH CARE, KENT/SUSSEX COUNTIES**

**Kent County** 

2116 S. DuPont Highway, Suite 2

Camden, DE 19934

**PHONE**: (302) 698-4300 **FAX**: (302) 698-4341

**HOURS:** 24 hours, 7 days a week.

AREA: Lower New Castle and Kent Counties and surrounding Maryland

Counties

**Sussex County** 

600 DuPont Highway, Suite 203

Georgetown, DE 19947

**PHONE:** (302) 855-9700 **FAX:** (302) 855-9710

**ELIGIBILITY:** Anyone needing home health care regardless of age

AREA: Kent and Sussex Counties and surrounding Maryland Counties

#### **HOME HEALTH CARE, NEW CASTLE COUNTY**

New Castle Corporate Commons

1 Read's Way, Suite 100 New Castle, DE 19720

**PHONE**: (302) 327-5212

**HOURS:** 24 hours, 7 days a week.

**ELIGIBILITY:** Anyone needing Home Health Care, regardless of age

AREA: New Castle County

#### VISITING NURSE ASSOCIATION HOME MEDICAL EQUIPMENT

210 Executive Drive Newark, DE 19702

**PHONE:** (302) 452-2920 **FAX:** (302) 452-2969

**HOURS:** Monday – Friday, 8:30 a.m. – 5:00 p.m.

After hour on-call

SUMMARY: A full service durable medical equipment company specializing in

respiratory equipment.

AREA: State of Delaware and surrounding Pennsylvania, Maryland and New

**Jersey Counties** 

#### WELCOME HOUSE ADOPTION PROGRAM OF PEARL S. BUCK INTERNATIONAL INC. 2401 Pennsylvania Avenue, #504 Wilmington, DE 19806

#### MAIN OFFICE 520 Dublin Road Perkasie, PA 18944

Welcome House was founded in 1949 by renowned author, humanitarian and adoptive parent, Pearl S. Buck, to find families for children of Caucasian-Asian heritage in the United States. Welcome House has since expanded internationally and has found loving families for more than 6,000 orphaned and abandoned children from Asia, South America and Eastern Europe as well as for children with special needs from the United States.

Welcome House is a full service adoption agency working to find families for waiting children in several different countries and the state of Pennsylvania. Both healthy and special needs children are available for adoption.

#### **ADOPTION PROGRAM**

**PHONE**: 1-800-220-BUCK

**HOURS:** 8:30 a.m. - 5:30 p.m., Monday - Friday

**SUMMARY:** Provides licensed adoption of children in the U.S. and several other

countries worldwide.

**ELIGIBILITY:** Call to obtain information packet

**E-MAIL:** <u>info@pearl-s-buck.org</u> **WEBSITE:** www.pearl-s-buck.org



## WEST END NEIGHBORHOOD HOUSE (W.E.N.H.), INC. & W.E.N.H. CHILD DEVELOPMENT CENTER

**CHILD CARE SERVICES** 

W.E.N.H. Inc.

710 N. Lincoln Street
Wilmington, DE 19805

**PHONE:** (302) 658-4171 **FAX:** (302) 888-5314

**HOURS:** 7 a.m. - 6 p.m., Monday - Friday

**SUMMARY:** Our licensed Child Development Year – Round Program offers services to

potty-trained children, for ages three to kindergarten. Our center strives to meet the needs of children by providing experiences that positively foster their development; enriching the development of their cognitive skills and positively fostering the development of each child's emotional, social and physical health. Our licensed <u>Before/After Care Program</u> offers services to children for ages six through twelve years. Our <u>School</u> – Year Program beginning September through July, strives to enhance

W.E.N.H. Child Development Center

1725 West 8<sup>th</sup> Street

Wilmington, DE 19805

**PHONE**: (302) 888-5389

each child's social, emotional and physical health. Our program includes/enhances computer skills, sports activities, assistance with homework, arts/crafts, large floor games (pool, table tennis), etc. Programs: Pre-School (Ages: 3 – 5); Before/After (Ages: 6 – 12).

**AREA:** West Wilmington

New Castle County

#### WESTSIDE HEALTH, INC.

www.westsidehealth.org info@westsidehealth.org

Westside Health is a non-profit community health center offering primary care services to all age groups. The center is accredited by the Joint Commission on the Accreditation of Healthcare Organization (JCAHO) and is a Federally Qualified Health Center (FQHC).

#### **HEALTH SERVICES**

1802 W. Fourth Street Wilmington, DE 19805

**PHONE**: (302) 655-5822 **FAX**: (302) 655-3541

**HOURS:** Monday - Thursday, 8 a.m. – 9 p.m.

Friday, 8 a.m. – 5 p.m. Saturday, 9 a.m. - 1 p.m.

**SUMMARY:** Westside Health offers quality healthcare for the entire family. Most

insurance plans are accepted, including Medicaid and Medicare. A sliding fee schedule is offered for qualifying individuals who do not

have insurance.

**ELIGIBILITY:** All ages, no restrictions

Please call for an appointment

AREA: Wilmington and New Castle County

Wilmington Hospital Annex 1400 Washington Street, 3<sup>rd</sup> Floor

Wilmington, DE 19899

**PHONE:** (302) 255-1250 or (302) 255-1259 **HOURS:** Monday – Friday, 8 a.m. – 5 p.m.

**SUMMARY:** Westside Health offers quality healthcare for the entire family. Most

insurance plans are accepted, including Medicaid and Medicare. A sliding fee schedule is offered for qualifying individuals who do not

have insurance.

**ELIGIBILITY:** All ages, no restrictions

Please call for an appointment

AREA: Wilmington and New Castle County

## **SECTION III**

## Financial Assistance Information

#### FINANCIAL ASSISTANCE

Financing the cost of caring for children with special needs can be challenging. There are often resources to assist you but they can be difficult to locate. Although your primary agency worker may be familiar with some of the available resources, he or she may not be aware of all options. In most cases, you will be your child's best advocate in finding funding resources.

It is often possible to receive financial support from several state agencies at the same time, or from both private and state agencies. In addition, because you receive one source of funding, you should not feel limited in trying to obtain money for additional services. Eligibility varies from agency to agency and may change from year to year, so do not give up. Talk to other families of children with disabilities about funding sources and share information.

#### Adoption/Foster Care and Adoption

Because it is expensive to care for a child with special medical needs, additional funds may be available for a family choosing to adopt or care for child with disabilities. Supports in adoption for special needs children may be available in the Adoption Assistance/Subsidy Program administered by Division of Family Services, Dept. of Services for Children, Youth and their Families. Call the Adoption Coordinator at 633-2655 with any questions.

#### Architectural Accessibility/Housing

An excellent resource for funding housing adaptations may be the county or city in which you reside. The State Housing Authority offers special loan programs to both rental and owner-occupied homes. Also, other low interest or deferred loans are available through Community Development Block Grants. Please note that eligibility requirements vary with each program. The following contacts may assist you and answer your questions:

New Castle County at 576-3000 Kent County at 736-2014 City of Dover at 736-7010 Sussex County at 855-7777

Funds are available for families needing to change their homes to enable them to care for and encourage the independence of medically involved children. Housing adaptations can be very expensive, so you may need assistance from several agencies at once. For information and referral, call the Architectural Accessibility Board at 739-5644.

Civic organizations sometimes provide assistance to children with special needs by providing funds for apartment rentals, housing adaptations and so on. Since funding is given on a case-by-case basis, contact your local chapter about your child's specific needs. You will find the following organizations listed under "Clubs" in the Yellow Pages of your telephone book:

American Legion Masons
Elks Old Fellows
Knights of Columbus Rotary

Kiwanis Shriners

Lions

#### **Child Care Program Subsidies**

This subsidized child care program serves ABC (A Better Chance) and other low income families, offering financial subsidies for infants through 12 years, including children with special needs. The child must be in child care because the parent is employed, in school, or in training for employment. To find out more information regarding eligibility and availability contact the Division of Social Services, listed in this directory.

#### Equipment/Assistive Technology

Each medical insurance carrier has its own policy regarding equipment coverage. Always explore your needs with your health insurance provider. If coverage is not available, or if you need a short-term loan while waiting for delivery of your own equipment, you may need to contact another resource.

If a child is a patient of DuPont Hospital for Children, the hospital will help obtain pediatric equipment. If you have general questions, call United Cerebral Palsy of Delaware, Inc. at 764-2400 (New Castle County) or 335-5626 (Dover) or the Delaware Assistive Technology Initiative (651-6790).

For a child who is eligible for Medicaid, medical equipment, such as wheelchairs, hearing aids, should be covered. A prescription is required and medical equipment must be approved through a home health agency, hospital or rehabilitation clinic. These agencies must also be Medicaid approved. Check with the home health agency directly.

Also, your child's school may be able to purchase equipment if an educational justification can be made. Contact your child's principal. The Department of Education funds Learning Resource System Centers for Technology, which allows you to preview communication devices and early childhood learning computer programs which could enhance your child's ability to communicate and to learn. For more information check this directory.

The Delaware Assistive Technology Initiative also has Technology Resource Centers which are located at Easter Seal ATRC in New Castle (call 328-2872 (voice) or 328-2905 (TDD), at Easter Seal Society of Del.-Mar at Kent County Orthopedic School in Dover (call 739-6885 (voice) or 739-6886 (TDD), and at Easter Seal Society of Del-Mar in Georgetown (856-7946 (voice) or 856-6714 (TDD).

A local chapter of any civic organization such as Elks, Kiwanis, Lions, Knights of Columbus, Rotary and Shriners Clubs (as well as others listed above under Architectural Accessibility/Housing) sometimes provide funds for specific equipment needs for a child in their local area.

#### Home Health Care

Funding for medically necessary services provided by nurses, aides, and specialty therapists, may be covered by a family's insurance carrier, Medicaid, or by the Division of Public Health. When the need arises for additional home health care, alternative funding and information may be obtained from local hospitals, Division of Public Health, or home health agencies.

Home health care may be referred to as "respite" as it refers to assistance a family needs in caring for a child with special needs. The variation in names is based on the definitions used by the funding source, the level of care required by the child, and whether the parent is to be assisted or totally relieved of responsibility for a short period of time. For listings of home health care agencies and respite providers, review this directory or call United Cerebral Palsy of Delaware, or Visiting Nurse Association of Delaware.

#### Medical Needs

Ideally, your child's medical needs and services are met through your private insurance agency. For your child with special needs to be covered as completely as possible, you must be aware of specific issues guiding coverage. For example, you should pay special attention to pre-existing medical condition clauses which may state that if your child's medical condition developed prior to obtaining present insurance, you may be denied certain coverage. Your insurance may also have specific coverage limits. Check for lifetime or annual limits per child as well as limits per illness or individual procedure. You may also want to inquire about eligibility for "prolonged illness coverage" or an individual "rider" to gain additional or extended benefits.

#### Medicaid Managed Care

Medicaid/Medicaid Managed Care is a federal/state public assistance program that will pay covered medical bills for ABC and Supplemental Security Income (SSI) recipients, adults with gross income at or below poverty, as well as certain other groups of low-income people who meet eligibility criteria. There is also a program known as the Medicaid Alternatives to Children's Institutionalization (MACI) which does not include the parents' income or assets in determining eligibility. Specific other criteria related to the child's disability must be met along with other conditions.

The State Medicaid program, which is administered by the Division of Social Services, has several different eligibility categories. The most commonly used Medicaid categories or those of particular importance for parents of children with special needs are:

- (1) for those children receiving cash assistance under "A Better Chance" (ABC), and the General Assistance Program;
- (2) for children receiving Social Security Supplemental Security Income (SSI) Disability Program;
- (3) for children with disabilities under the Medicaid Alternatives to Children's Institutionalization (MACI) which takes into account the child's income, only where a child's income and resources do not exceed 210% of the SSI standard, and whose condition is such that medical institutionalization would be required if the caretaker relative were unable or unwilling to continue care;
- (4) for children in subsidized adoption;
- (5) foster children in custody of the Department of Services for Children, Youth and Their Families;
- (6) for infants under 1 and children ages 1 to 8 whose family income is below a certain % of the federal poverty guidelines;
- (7) adults whose gross income is at or below the federal poverty level.

For more information, contact the Delaware Division of Social Services Medicaid offices listed in this directory.

When your child needs hospital care, which you cannot afford, you may be able to receive reduced cost or free hospital care. The Delaware Division of Public Health administers a special fund to provide needed evaluation and treatment services for medically needy children whose families have inadequate third party coverage and who are ineligible for Medicaid. Contact the Division of Public Health, in Dover.

#### Travel and Transportation - DART First State Paratransit Service

The paratransit service provides transportation for ADA certified customers.

Reservations are required at least one day in advance. The service operates statewide on weekdays with limited Saturday service in New Castle County. This service is available for children with disabilities. A parent or aide must accompany a child under 5 years old, and must bring a securable car seat.

To obtain an eligibility application, contact DART First State Customer Relations at 1-800-335-8080. To make a reservation, contact DART First State Reservation Center at 1-800-553-3278 or TYY 1-800-252-1600.

Various human services agencies contract with DART First State for transportation. You must ask the human service agency if they offer this option.

<u>Medicaid</u> – Transportation to medical appointments may be covered by Medicaid under the auspices of the Division of Social Services. Medicaid authorizes transportation, and arrangements have to be made 24 hours in advance through Division of Social Services.

Some other agencies may have their own specialized transportation, so ask the agency directly.

**Various human services agencies** contract with DAST for transportation. You must ask the agency if they offer this service.

**Medicaid** - Transportation to medical appointments may be covered by Medicaid under the auspices of the Division of Social Services. Medicaid authorizes transportation and arrangements have to be made 24 hours in advance.

Some other agencies may have their own specialized transportation, so ask the agency directly.

#### Other Federal Funding Sources

#### Internal Revenue Service (IRS)

Tax credits and other sources of funding are available from government agencies. Contact your local IRS Office for information when filing your income taxes. Ask for IRS Publication #17 to check for deductions, which exceed 7 1/2% of adjusted gross income in the following areas:

- 1. Child and Dependent Care Credit. This credit reduces tax liability.
- 2. Credit for Permanently and Totally Disabled
- 3. Medical Expense Itemized Deductions. Ask for IRS Publications #502 to check for information. These may include such deductions as:
  - a. Fees for medical services
  - b. Fees for hospital services
  - c. Meals and lodging provided by hospital during treatment
  - d. Medical and hospital insurance premiums
  - e. Special equipment, such as a motorized wheelchair
  - f. Special items such as hearing aids, crutches, etc.
  - g. Transportation for needed medical care
  - h. Medicines that require a prescription

For further information or assistance, call IRS at 1-800-829-1040.

#### Social Security Administration/Supplemental Security Income (SSI)

Supplemental Security Income (SSI) is a federal income benefits program administered by the Social Security Administration. Families with a limited income whose child is disabled, blind, or seriously ill may be eligible. SSI provides monthly cash benefits and makes one eligible for Medicaid. For information call: 1-800-772-1213

When a child turns 18, he/she may apply independently for income and Medicaid coverage. His/her eligibility will then be determined without regard to the parents' income even though the child remains at home.

## SECTION IV

## Support Groups/ Toys & Recreation

#### **SUPPORT GROUPS**

#### ADOPTIVE FAMILIES WITH INFORMATION/SUPPORT (AFIS)

Box 7405

Wilmington, DE 19803

**SUMMARY:** Group for adoptive parents, prospective adoptive parents, social workers,

foster parents, and adoption advocates. Offer informational meetings and social gatherings, and emotional support at all phases of the adoption

process.

AREA: Statewide

#### **AMERICAN SOCIETY FOR DEAF CHILDREN**

111 Giles Ct.

**Newark, DE 19702** 

**PHONE:** (302) 731-4879

**HOURS:** 9 a.m. - 5 p.m., Monday - Friday; answering machine after hours.

**SUMMARY:** Provides information and support for parents and families with children

who are deaf, deaf-blind, multi-disabilities and hearing impaired. No

meetings. Provides confidential, one-on-one services.

**AREA:** Statewide

#### **ASPERGER'S NETWORK OF DELAWARE**

**PHONE:** (302) 455-9515

**E-MAIL:** Deaspergers@aol.com

**SUMMARY:** Support group for parents of children with Asperger's Syndrome and

related disorders, including High Functioning Autism (HFA), Hyperlexia, Nonverbal Learning Disorder (NLD), Pervasive Developmental Disorder-Not Otherwise Specified (PDD-NOS), and Semantic-Pragmatic Disorder. Monthly meetings are held on the second Wednesday evening of each month from 7:00-9:00 p.m. Meetings alternative between DuPont Hospital for Children and the Newark United Church of Christ. Also coordinates

smaller E-mail and telephone discussion groups.

#### **AUTISM SOCIETY OF DELAWARE -BRANCH OF NATIONAL SOCIETY**

P. O. Box 7336

Wilmington, DE 19803

PHONE: (302) 777-7335

**SUMMARY:** Provides information, support, and advocacy for parents of Autistic

children.

AREA: Statewide

#### BRAIN INJURY ASSOCIATION OF DELAWARE B.I.A.D.

P.O. Box 95

Middletown, DE 19709-0095

PHONE: (302) 537-5770 or (800) 411-0505 FAX: (302) 537-5770 (please call first) WEBSITE: www.biausa.org/Delaware/bia.htm

**SUMMARY:** Support group for individuals who have suffered a head injury, and their

families.

AREA: Statewide

#### **DELAWARE ASSOCIATION FOR THE GIFTED (TAG)**

**Delaware Department of Education** 

P. O. Box 1402 **Dover, DE 19903** 

PHONE: (302) 739-4885

**SUMMARY:** Support group for teachers & parents of gifted and talented children. Dr.

Margaret Dee of the Department of Education is Education Associate for

the Gifted & Talented Education.

AREA: Statewide

#### DOWN SYNDROME ASSOCIATION of DE, INC.

1016 Centre Road, Suite 1 Wilmington, DE 19805 PHONE:

(302) 995-1004

WEBSITE: www.dsadelaware.com

**SUMMARY:** DSAI is a parent's group formed to promote the welfare of individuals with

Down Syndrome by serving as a source of support and information. Matches parents, professionals, and friends with "experienced parents".

#### **FAMILY FORUMS**

2055 Limestone Road Wilmington, DE 19808

PHONE: (302) 995-8617 CONTACT: Kellie McKeefery

18 N. Walnut Street Milford, DE 19939

**PHONE:** (302) 422-1335 **CONTACT:** Sandy Ward

**SUMMARY:** Family Forums are monthly meetings to provide support and information

to parents of children with specials needs ages birth to five years old.

AREA: Family Forums are held in New Castle, Kent and Sussex Counties



DuPont Hospital for Children Christiana Hospital P.O. Box 269 P.O. Box 6001

Wilmington, DE 19899 Newark, DE 19718 PHONE: (302) 651-5056 PHONE: (302) 733-2387

**SUMMARY:** Offers support and encouragement to families who have infants on home

cardio-respiratory monitors. Publishes newsletter, "The Monitor". The SIDS parent support group meeting will be held once every three months. The meetings will continue to be held at the Ronald McDonald House, which is located across the street from the DuPont Hospital for Children.

Meetings will begin at 7:30 p.m.

**AREA:** All of Delaware and the tri-state area.

#### LOVING ARMS PARENT SUPPORT GROUP

Christiana Hospital Dept. of Genetics

P.O. Box 6001

4755 Ogletown-Stanton

**Newark, DE 19718** 

**PHONE:** (302) 733-4367

**SUMMARY:** Support for parents who have experienced loss by miscarriage, stillbirth,

or neonatal death. Meets 7:15-8:45 p.m., the third Monday of the month in

room 1904.

**AREA:** Statewide in Delaware and the Tri-State Area

#### **MULTIPLES - FIRST STATE MOTHERS OF MULTIPLES**

P.O. Box 5626

Wilmington, DE 19808

**PHONE**: (302) 368-9691

**SUMMARY:** The club is a non-profit organization dedicated to supporting parents and

guardians of twins, triplets, and higher order multiples. We have meetings one evening a month, with guest speakers and childcare, publish a monthly newsletter, and have many social activities for children and families. We also hold a huge resale twice a year to buy and sell

children's things.

**ELIGIBILITY:** Must be parent or quardian of multiple

AREA: Statewide

#### PRADER-WILLI SYNDROME, DELAWARE ASSOCIATION

455 Granger Drive Bear, DE 19701

**PHONE:** (302) 791-0102

**SUMMARY:** Provides support for families with children suffering from Prader-Willi

Syndrome.

**AREA:** Statewide

#### **READING ASSIST**

100 W. 10<sup>th</sup> Street

Wilmington, DE 19801

**PHONE:** (302) 425-4080

**SUMMARY:** Tutoring in reading, writing, and spelling for children with dyslexia or other

reading problems. Support groups for parents.

**AREA:** Statewide

#### **SIDS PARENT SUPPORT GROUP**

Ronald McDonald House

**Rockland Road** 

Wilmington, DE 19803

**PHONE:** (302) 996-9464

**HOURS:** 9 a.m.-5 p.m., Monday - Friday

**SUMMARY:** Support group for parents who have lost a child to Sudden Infant Death

Syndrome.

#### SPINA BIFIDA ASSOCIATION OF DELAWARE

P.O. Box 807

Wilmington, DE 19899

PHONE: (302) 478-4805 FAX: (302) 478-4805 E-MAIL: sbaofDe@Juno.com

**HOURS:** 24-Hour Hotline, Support Group last Tuesday of every month 7 p.m. -

9 p.m.

**SUMMARY:** The Spina Bifida Association of Delaware was founded by a small

group of concerned parents. We area non-profit organization staffed entirely by volunteers. We offer emotional support for families and individuals with Spina Bifida. We publish a newsletter containing in formative articles of interest. We have social events for the entire family, swimming, summer picnic and annual Holiday Party. Also requester our members with the Spina Bifida Association of America.

ELIGIBILITY: Parents of children with Spina Bifida and individuals with Spina Bifida,

relatives and friends, professionals and anyone with Spina Bifida or

related disorders

#### **TOYS & RECREATION**

#### TOYS, TOYS, TOYS!

Several catalogs offer educational toys for children with special needs (and for typical kids, too!)

#### **Lakeshore Learning Materials**

(800) 421-5354

www.Lakeshorelearning.com

200 page catalog with toys for block play, sand and water play, music, infants and toddlers, mathematics, science, language, etc.

Childcraft (800) 477-5075

www.childcraft.com/ecdindex.htm Large catalog with hundreds of toys for a wide range of children.

#### **Discovery Toys, contact Barbara Hood**

(302) 452-0875

Educational toys, software, books, and games for children of all ages. Toys available at discounted prices!

Flaghouse (800) 793-7900

200-page catalog with sections on gross motor, aquatics, living aids, board games, sensory stimulation, sound and music, adapted toys, etc.

#### **Enabling Devises**

(800) 832-8697

Specially adapted toys, capability switches, activity centers, augmentative communication aids, etc.

#### **Attainment Company**

(800) 327-4269

Products teach money skills, early reading, community skills, independent living skills, augmentative communication and other skills.

#### **RECREATION**

MARY CAMPBELL CENTER CHILDREN AND YOUTH PROGRAM

4641 Weldin Road

Wilmington, DE 19803

**PHONE:** (302) 762-6025

**HOURS:** Varies with programs

SUMMARY: Provides a variety of social and recreational programs for special youth

throughout the community. Major activities include Summer Camp, preschool parade, talented teens, seasonal events, swimming instruction, school holiday programs, Special Olympics, and after school programs.

## SECTION V

## Councils, Commissions, and Boards

#### COUNCILS, COMMISSIONS, AND BOARDS

Permanent boards, councils, committees, and commissions in the state of Delaware.

#### ARCHITECTURAL ACCESSIBILITY BOARD

**149 Transportation Circle** 

Dover, DE 19903

**PHONE:** (302) 739-5644 **HOURS:** 8 a.m. - 4:30 p.m.

**SUMMARY:** Assures that State buildings and facilities are architecturally

accessible. Activities include: reviewing construction plans; reviewing

leases; acting upon complaints of non-compliance; considering requests for waivers; promoting public awareness. Also a source of

information on the American with Disabilities Act (ADA).

**ELIGIBILITY:** Open; Call for information

**AREA:** Statewide

#### COUNCIL FOR EXCEPTIONAL CHILDREN-DELAWARE FEDERATION

**Betty Warner, President** 

W.T. Chipman Middle School

Lake Forest School District (S690)

101 W. Center Street

**Harrington, DE 19952-1098 PHONE:** (302) 398-8197 **FAX:** (302) 398-8375

**SUMMARY:** Advocates for services for students

with disabilities. Membership

includes special education teachers, administrators, parents, and

other personnel who work with students with disabilities.

#### **DEVELOPMENTAL DISABILITIES COUNCIL**

Margaret M. O'Neill Building, 2<sup>nd</sup> Floor

410 Federal Street, Suite 2 Dover, Delaware 19901

PHONE: (302) 739-3333 FAX: (302) 739-2015

pmaichle@state.de.us E-MAIL: WEBSITE: www.state.de.us/ddc

8 a.m. - 4:30 p.m., Monday - Friday **HOURS:** 

The Developmental Disabilities Planning Council receives, accounts **SUMMARY:** 

> for, and dispenses federal grant funds received by the state under P.L. 104-183, the Developmental Disabilities Assistance and Bill of Rights Act and Amendments of 1996. Grant funds are used to promote capacity-building, educational, and advocacy activities that advance the development of consumer-centered, culturally competent, inclusive services and supports for individuals with developmental disabilities

and their families.

**ELIGIBILITY:** Call with questions

AREA: Statewide

#### PARTNERS IN POLICYMAKING™

Marsha Van Voorst, Coordinator SUMMARY: Partners in

> Policymaking (PiP) is a statewide, leadership training program sponsored by the



Delaware Developmental Disabilities Council. PiP trains and educated participants on the following: history of the disability movement, reasons for quality integrated education, community supports and supported employment, how to build a vision for the future and the planning process, assistive technology, local, state and federal policy issues, how to meet public officials and give legislative testimony, community organizing, working with the media, holding effective meetings and more! The program starts in January and participants meet eight times for two-day training sessions over a period of nine months. Participants are reimbursed for most expenses including: lodging, meals, childcare, respite care or attendant care needed to be able to attend the sessions. Brochures and applications are available

by calling Human Service Consulting.

**ELIGIBILITY:** Partners In Policymaking participants are parents of school age

children with developmental disabilities and adults with disabilities

Statewide AREA:

#### **HUMAN SERVICES CONSULTING**

**Delawareans with Special Needs: Medicaid Managed Care Panel** 

**Gail Launay, Program Coordinator** 

**102 Glade Circle West** 

**Rehoboth Beach, DE 19971 PHONE:** (302) 226-5232 **FAX:** (302) 226-5232

**E-MAIL:** gr8fulgail@bwave.com

**HOURS:** 10 a.m. - 2 p.m. Monday-Friday; other times by appointment.

**SUMMARY:** Delawareans with Special Needs: Medicaid Managed Care Panel.

Was formed to assist people with disabilities and their families who have difficulties with the services that they receive through Delaware's Medicaid Managed Care Organizations. The group also provides topical information at meetings including education on how to file an appeal and transitioning to adult Medicaid. Meetings are held on the second Tuesday of each month and rotate between New Castle and Kent Counties and day and evening meetings. Meetings are attended by representatives from the Medicaid Office and the Health Benefits

Managers Office. Call for meeting times and locations.

**ELIGIBILITY:** Medicaid Managed Care Group is open to all Medicaid/Managed Care

consumers

Call with questions

**AREA:** Statewide

#### **GOVERNOR'S ADVISORY COUNCIL FOR EXCEPTIONAL CITIZENS**

21 The Green P.O. Box 1401 Dover, DE 19901

**PHONE**: (302) 739-4553 **FAX**: (302) 739-6126

**CONTACT:** Wendy Strauss, Executive Administrator

**EMAIL:** WSTRAUSS@state.de.us

**SUMMARY:** Advises the Governor, the Legislature, and the State Board of

Education, and other State agencies in reference to the status of programs for children with disabilities or outstanding talents, ages birth through twenty-one and concerning the unmet needs of person of

all ages with exceptionalities in Delaware.

#### **GOVERNOR'S ADVISORY COUNCIL ON THE BLIND**

RD 4, Box 143-1, River Road

Millsboro, DE 19966

**PHONE**: (302) 945-2200

**CONTACT:** Beatrice P. Simonds, Chair

**SUMMARY:** Advises the Governor, the Secretary of Health and Social Services

and the Director of the Division of the Visually Impaired on all matters

concerning the blind and the visually impaired.

**AREA:** Statewide

#### INTERAGENCY COORDINATING COUNCIL

DHSS/DMS/Birth to Three Office 1910 N. DuPont Highway New Castle, DE 19720 Beth MacDonald, Chair

E-MAIL: <u>bmacdonfv@juno.com</u>

**PHONE**: (302) 255-9134 **FAX**: (302) 255-4407

**SUMMARY:** The purpose of the Council is to create the direction and vision to

drive an early intervention system in the State of Delaware; to enhance the physical, mental, and social development of infants and toddlers with disabilities and/or developmental delays; to maximize these infants' and toddlers' ability to function in society thereby minimizing educational and institutional costs; and to increase the family's capacity to promote growth and development of their infants

and toddlers with disabilities and/or developmental delays.

AREA: Statewide

#### STATE COUNCIL FOR PERSONS WITH DISABILITIES

Margaret O'Neill Building 410 Federal Street, Suite 1

**Dover, DE 19901** 

PHONE: (302) 739-3613 FAX: (302) 739-6704 TDD: (302) 739-3699 E-MAIL: khodges@state.de.us

**SUMMARY:** The mission of the State Council for Persons with Disabilities is to

unite, in one Council, disability advocates and State agency policymakers to ensure that individuals with disabilities are empowered to become fully integrated within the community.

## SECTION VI

## Resource Guides

### **Resource Guides**

### A Guide To Federal Programs For People with Disabilities

National Academy for State Health Policy 50 Monument Square, Suite 502 Portland, ME 04101 (207) 874-6524

### Central Directory of Services for Children with Special Needs

Delaware Health and Social Services Birth to Three Office 1901 N. DuPont Highway Main Building, 2nd floor New Castle, DE 19720 (302) 255-9134

#### Children with Special Needs: Internet Guide for Parents and Professionals

Delaware Health & Social Services Birth to Three Office 1901 N. DuPont Highway Main Building, 2nd floor New Castle, DE 19720 (302) 255-9134

#### **Consumer Resource Manual**

List of resources & support groups for people with loss of vision.

Delaware Health and Social Services

Division for the Visually Impaired

1901 N. DuPont Highway, Biggs Bldg. New Castle, DE 19720 (302) 255-9800

### Delaware Assistive Technology Resource Guide

Delaware Assistive Technology Initiative Applied Science & Engineering Laboratories University Of Delaware/DuPont Hospital for Children 1600 Rockland Road Wilmington, DE 19899 (302) 651-6790

## Delaware Directory of Head Start and ECAP Programs

Head Start Colloboration Office Townsend Building Dover, DE 19903 (302) 651-4667

#### **Delaware Schools Directory**

Published annually-lists all public and private schools
Department of Education
Townsend Building
Dover, DE 19901
(302) 739-4583

#### **Directory of Human Services For Delaware**

Delaware Helpline- (Information and Referral Service)
Delaware Health and Social Services

1910 N. DuPont Highway
New Castle, DE 19720
(302) 255-9040

### Disabilities In Delaware: A Demographic Profile

Delaware Health & Social Services
Division of Services for Aging and Adults
With Physical Disabilities
1901 N. Dupont Highway
New Castle, DE 19720
(302) 255-9390

#### **Family Guide to Child Development Watch**

Delaware Health and Social Services Birth to Three Office 1901 N. DuPont Highway Main Building, 2nd floor New Castle, DE 19720 (302) 255-9134

#### **Guide To Programs And Services**

Department of Services for Children, Youth and Their Families Office of Prevention Delaware Youth and Family Center 1825 Faulkland Road (302) 633-2704

### Guide to Services For People With Disabilities in Delaware

Division of Services for Aging and Adults with Physical Disabilities 1901 N. DuPont Highway New Castle, DE 19720 (302) 255-9390

#### **Kids Count in Delaware Fact Book**

298K Graham Hall University of Delaware Newark, DE 19716-7350 (302) 831-4966 (302) 831-4987 (fax)

#### **Services Guide**

List of Mental Health Services for Children Delaware Health and Social Services Division of Child Mental Health Services 1825 Faulkland Road Wilmington, DE 19805 (302) 633-2599

### Statewide Newspaper for People With Disabilities

Handi Network News (Free)
P.O. Box 10984
Wilmington, DE 19850-0984
(302) 324-0630 or (302) 655-6483

#### **Video Resource Directory**

Office of Prevention
Resource Clearinghouse
Department of Services For Children, Youth
and Their Families
Division of Family Services
Barley Mill Plaza, Bld. 18
4417 Lancaster Pike
Wilmington, DE 19804
(302) 892-4572

## **SECTION VII**

# Important Phone Numbers

### **Important Numbers**

DELAWARE Helpline 1-800-464-4357 TTY 1-800-464-4357

Helpline can give you information about which state agency to call for a particular service. Their database has information about human service agencies in Delaware. Helpline operates from 8 a.m. to 5 p.m.

#### 

#### WARM LINE – CHILD INC.

New Castle County 762-8989

Kent & Sussex Counties 1-800-874-2070

Confidential telephone support service for parents of young children offers support and ideas for handling concerns, information about the growth and development of children and referrals to community agencies.

#### \*\*\*\*\*\*\*

#### **CONTACT – DELAWARE**

New Castle County 761-9100

Kent & Sussex Counties 1-800-652-2929

Statewide TTY 761-9700

A 24-hour helpline for information and referral, crisis intervention, and to listen. For anyone under stress. Handles rape crisis, sexual assault, and sexual harassment. Can also provide in-school counseling on rape and sexual issues throughout the state.

#### 

#### PARENT INFORMATION CENTER 1-302-366-0152 TTY 1-302-366-0178

Parent information Center of Delaware(PIC) provides information about services available for children with developmental delays and disabilities. They have staff to identify community services, help solve problems, and offer emotional support.

#### POISON INFORMATION CENTER

1-800-722-7112

This hotline is available 24-hours a day. Health care professionals will recommend what you should do or tell you where can go to get help. Be ready to supply the **age** and **weight** of the child, the **time** the poison was taken, and the **name** of the product or medicine. Have the product at the phone with you when you call.

\*\*\*\*\*\*\*\*

### CHILD ABUSE & NEGLECT REPORT LINE STATEWIDE 1

1-800-292-9582

Call this number to report suspected physical or mental abuse or neglect. You will receive resource and referral information. If the suspected abuse or neglect is severe, the Division of Family Services will investigate.

\*\*\*\*\*\*\*\*

#### **RUNAWAY HOTLINE FOR CHILDREN**

In Delaware 1-302-654-0808 24-Hour National Hotline 1-800-621-4000

If you think your child is missing call the hotline number. You will be asked questions that may help you to locate your child. Missing children can also use the National Hotline number to let you know they are safe.

TTTTTTTTTTT

#### HIV/AIDS HOTLINE

1-800-422-0429

Information and referral services for people who are HIV positive and their families. Hotline operates from 9 a.m. to 9 p.m.

TTTTTTTTTT

NATIONAL SUBSTANCE ABUSE HOTLINE

1-800-662-HELP (4357)

www.drughelp.org
service, handling drug abuse ca

A national substance abuse information and referral service, handling drug abuse calls for **all drugs**. Callers will receive information and referral phone numbers for treatment centers, support groups, and crisis centers nationwide.

## FAMILY & WORKPLACE CONNECTION CHILD CARE RESOURCE AND REFERRAL

New Castle County 479-1660

Kent & Sussex Counties 1-800-660-6602

They can assist you in locating child care for your child. They also have resource locations statewide.

#### \*\*\*\*\*\*\*

#### **COMMUNITY LEGAL AID**

New Castle County575-0660Kent County674-8500Sussex County856-0038

Provides free legal assistance to disabled, low-income, and elderly citizens in civil areas of law.

#### \*\*\*\*\*\*\*\*

#### INFORMATION ABOUT BREASTFEEDING

Nursing Mothers 1-302-733-0973 LaLeche League 1-800-525-3243

WIC 1-800-222-2189

#### 

#### FOR HELP FINDING A DOCTOR

Medical Society of Delaware 1-302-658-7596

#### \*\*\*\*\*\*\*\*

#### CHILD DEVELOPMENT WATCH

New Castle County 995-8617 Kent & Sussex Counties 422-1335

If you have a concern about your child's development while they are ages birth to three they can provide evaluations and referral information.